

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 24 November 2022 4:34 PM
To: Chin Hui Xin; assignments
Cc: Claims Dept of CTI; Tan Kah Leong; Chong Boon Sen; Alfred Toh
Subject: OUR REF: SNM22D208450/C02/SNE7528G/TANKL & YOUR REF: SNE6912L, DOA:23.11.2022 18:50 (SGT) TO CONDUCT PRS
Attachments: 24112022162353.pdf

WITHOUT PREJUDICE

YOUR REF: SNE6912L

OUR REF: SNM22D208450/C02/SNE7528G/TANKL – ACCIDENT NOT REPORTED

Dear Melody

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SNE6912L while waiting for Insured to file Accident Report. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Thursday, 24 November 2022 4:25 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208450/C02/ SNE7528G/TANKL & YOUR REF: SNE6912L, DOA:23.11.2022 18:50 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Thu, Nov 24, 2022 at 4:15 PM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: SNE6912L

OUR REF: SNM22D208450/C02/SNE7528G/TANKL – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 24 November 2022 at 10.03 am.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Thursday, 24 November 2022 3:40 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D208450/C02/ SNE7528G/TANKL & YOUR REF: SNE6912L, DOA:23.11.2022 18:50 (SGT)
TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you 😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Thu, Nov 24, 2022 at 1:55 PM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **conduct PRS SNE6912L** soonest possible.

Please contact our claims department Tan Kah Leong the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.