

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 12 December 2022 9:38 AM
To: citybus@singnet.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING PC1616L (CHINA TAIPING) AND SHB6629S AT/ALONG JURONG TOWN HALL ROAD ON 17/11/2022

Our Ref: CC3/CTI22011840/Gpa3

Insured Name : CITY BUS SERVICES
Insured Driver : Muhammad Yusoof Bin Ibrahim

Dear Sir/Madam,

ACCIDENT INVOLVING PC1616L (CHINA TAIPING) AND SHB6629S AT/ALONG JURONG TOWN HALL ROAD ON 17/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB6629S against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 21st December 2022, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

**Based on your accident report, there was a video footage for this accident. Kindly share the video footage with us for assessment.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

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