

# SM AUTOMOTIVE

Our Ref : GBG9986K  
Your Ref : SLL2511Z  
Date : 07<sup>th</sup> Jan 2023

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

### RE: ACCIDENT INVOLVING GBG9986K & SLL2511Z AT CTE TOWARDS AYE BEFORE BRADDELL ON 20.11.2022 @ 12:40HRS

We are instructed by **JIE NI CHE** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **GBG9986K** was damaged by vehicle **SLL2511Z** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

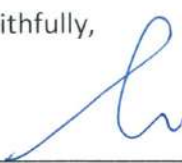
1) Repair Costs (Inc 7% gst)	\$ 4,968.00
2) Loss of Use for 07 days (6 + 1 weekend)	\$ 1,050.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 6,020.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 6,020.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6  
Blk 1 #01-43  
Singapore 417883

Dear Sir,

Accident on

20.11.2022 @ 1240hrs

Involving Vehicles

GBG 9986K & SUZUKI

Along

Cte Towards Aye before braddeh

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

GBG 9986K

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)



Name:

Jie Ni Che

NRIC No.:

53386788J

Date:

20.11.2022

**WITHOUT PREJUDICE** to:  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00166992100 Claim No : SNM22D208404/C02/ SLL2511Z/TAYHP

Claimant : JIE NI CHE

Amount : **S\$5,450.00**

SINGAPORE DOLLARS FIVE THOUSAND FOUR HUNDRED FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBG9986K

Insured Vehicle No. : SLL2511Z

Date of Loss : 20/11/2022

Place of Accident : CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN HWEE WEN AMY

Driver Name : ONG KIAN ONN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,968.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	480.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 5,450.00</b>

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Claimant Name : Jie Ni che

NRIC No : 53386788J

Signature : 

Date : 30.06.2023



# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241

Fax: (65) 6741 7276

RCB No: 53231488C

GST Reg No : 53231488C

## TAX INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: JIE NI CHE

Invoice No : SMPL2301-0009

Date : 7-Jan-23

Date of Accident : 20-Nov-22

Vehicle No. : GBG9986K

Model Type : TOYOTA HIACE

Descriptions			Amount
Lump Sum Repair Cost			4,600.00
GST 8%		:	368.00
Total		:	4,968.00

SIN DOLLARS: FOUR THOUSAND NINE HUNDRED AND SIXTY EIGHT ONLY




INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SLL2511Z

Date of Accident

20/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **09/10/2021 - 16/02/2023**

Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**

Requested Date ..... **21/11/2022 11:48**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## **EzLyna (LKKAuto)**

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**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 7 December 2022 6:30 pm  
**To:** amystrikes@hotmail.com; de\_jz@hotmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLL2511Z (CHINA TAIPING) AND GBG9986K AT/ALONG CTE ON 20/11/2022

Our Ref: CC6/CTI22011837/Apa3

**Insured Name : Tan Hwee Wen Amy**  
**Insured Driver : Ong Kian Onn**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLL2511Z (CHINA TAIPING) AND GBG9986K AT/ALONG CTE ON 20/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBG9986K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

*\*I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## EzLyna (LKKAUTO)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 25 May 2023 4:55 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to offer repairer "SM Automotive" at \$5,530.00 (all-in).

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Friday, May 5, 2023 3:45 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:{SEEK MANDATE} / YR REF: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

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Your ref: SNM22D208404/C02/ SLL2511Z/TAYHP  
LKK ref : CC6/CTI22011837/Apa3

Dear Irene,

ACCIDENT INVOLVING SLL2511Z (CHINA TAIPING) AND GBG9986K (TP) ON 20/11/2022

We refer to the above matter.

It is a 4 vehicles chain collision under BOLA 28 (Ass.0%), OI was the 2<sup>nd</sup> vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "SM Automotive" at \$5,530.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,235.62	\$ 4,968.00 (w/GST) L/Sum
2. Loss of Use (7 days x \$150)	\$ 1,050.00	\$ 560.00 (7 days x \$80)
3. LTA Search fee	\$ , 2.00	\$ 2.00
Total	\$10,287.62	<b>\$ 5,530.00</b>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,  
Ezlyna Eng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Monday, 28 November 2022 1:37 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

Enclosed herewith the Insured.

(PW. SLL2511Z)

Regards,

**Irene Tay**  
Claims Department (Motor Division)



**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, 27 November 2022 7:27 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

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Dear Irene,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 25 November 2022 10:29 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** O/R: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D208404/C02/ SLL2511Z/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email

[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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