

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 25 May 2023 4:55 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to offer repairer "SM Automotive" at \$5,530.00 (all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, May 5, 2023 3:45 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / YR REF: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

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Your ref: SNM22D208404/C02/ SLL2511Z/TAYHP
LKK ref : CC6/CTI22011837/Apa3

Dear Irene,

ACCIDENT INVOLVING SLL2511Z (CHINA TAIPING) AND GBG9986K (TP) ON 20/11/2022

We refer to the above matter.

It is a 4 vehicles chain collision under BOLA 28 (Ass.0%), OI was the 2nd vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "SM Automotive" at \$5,530.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,235.62	\$ 4,968.00 (w/GST) L/Sum
2. Loss of Use (7 days x \$150)	\$ 1,050.00	\$ 560.00 (7 days x \$80)
3. LTA Search fee	\$, 2.00	\$ 2.00
Total	\$10,287.62	\$ 5,530.00

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 28 November 2022 1:37 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

Enclosed herewith the Insured.

(PW. SLL2511Z)

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 27 November 2022 7:27 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

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Dear Irene,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 25 November 2022 10:29 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: O/R: SNM22D208404/C02/ SLL2511Z/TAYHP / RE: Direct Settlement - Accident Involving SLL2511Z (OI : CTI - TBA) AND GBG9986K (TP : LKK REF - CC6/CTI22011837/Apa3) on 20/11/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D208404/C02/ SLL2511Z/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email

claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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