



247 Alexandra Road S(159934)

LETTER OF DEMAND

Your Ref: SHA 4542B

Our Ref: SMA 3800D

To: AXA

Dear Sirs,

ACCIDENT INVOLVING SMA 3800D & SHA 4542B ON 24/11/2022

We are claiming on behalf of our client Kong Chun Weng, Nicholas

owner of vehicle number SMA 3800D involved in accident on 24/11/2022

with vehicle SHA 4542B along/at ECP twds city.

Description of claims:

Cost of Repairs \$ 8,866.71 (incl 7% GST)

Loss of Use/Rental \$ 40 X 4 Days = \$ 388.80 (incl 7% GST)

Search Fee \$ 7.45 (incl 7% GST)

Miscellaneous Fee \$ _____ (incl 7% GST)

TOTAL \$ 9,262.46 (incl 7% GST)

We are claiming in full and final settlement of \$ 9,262.46 payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg.

11 JAN 2023

Dated this 11 JAN 2023

Internal

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Company
AXA Insurance Pte Ltd
ROBINSON ROAD
P.O. BOX 1094
Singapore 902144

Customer Details:
Mr
KONG
CHUN WENG, NICHOLAS
(JIANG CHUNYING)
1 ONTARIO AVENUE
#01-09
SINGAPORE 576189

Document no. 12033300285
Document date 06-01-2023
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 30001
Job order number 2022036845/ 1
Job order date 19-12-2022
Service Advisor SHU SHI TANG

| License plate | Model code | First registration | VIN | Model | Mileage |
|---------------|------------|--------------------|-------------------|----------------------------------|---------|
| SMA3800D | BQ14HZH0 | 30-10-2020 | WVWZZZAUZLW007856 | Golf Highline 1.4 I TSI 92kW DSG | 26,563 |

| Position no. | Description | Quantity | Unit | Unit price excl. GST | Tax code | Total amount excl. GST | Total amount incl. GST |
|----------------|--|----------|------|-------------------------|----------|---------------------------|---------------------------|
| 9801B004 | B&P CHECK SHORT CIRCUIT / HARNESS REPAIR | | | | #6 | 280.00 | 302.40 |
| 9801B005 | B&P DIAGNOSIS AND PROGRAMMING | | | | #6 | 480.00 | 518.40 |
| 9801B003 | B&P WHEEL ALIGNMENT | | | | #6 | 360.00 | 388.80 |
| 9801B003 | R&R RIM & BALANCE | | | | #6 | 50.00 | 54.00 |
| 5G0601025CPFZZ | Alloy Wheel Black Turned | 1 | pcs. | 2,932.25 | #6 | 2,932.25 | 3,166.83 |
| 311601361 | Rubber Valve | 1 | pcs. | 3.85 | #6 | 3.85 | 4.16 |
| 5G6807417BQGRU | Cover For Bumper Primed | 1 | pcs. | 1,190.76 | #6 | 1,190.76 | 1,286.02 |
| 5G0919491D | Sensor Bracket | 1 | pcs. | 14.29 | #6 | 14.29 | 15.43 |
| 5G0919491E | Sensor Bracket | 1 | pcs. | 14.29 | #6 | 14.29 | 15.43 |
| 5G0919492D | Sensor Bracket | 1 | pcs. | 14.93 | #6 | 14.93 | 16.12 |
| 5G0919491D | Sensor Bracket | 1 | pcs. | 14.29 | #6 | 14.29 | 15.43 |
| D 180KU2A1 | 2k-Plastic Adhesive | 1 | pcs. | 85.94 | #6 | 85.94 | 92.82 |
| D 822150A1 | Bonding Agent For Plastic | 1 | pcs. | 68.85 | #6 | 68.85 | 74.36 |
| | LABOUR | 2 | pcs. | 700.00 | #6 | 1,400.00 | 1,512.00 |
| | Spray Painting | 2 | pcs. | 650.00 | #6 | 1,300.00 | 1,404.00 |
| | AXA DIRECT SETTLEMENT DOA: 24/11/2022 TP VEH: SHA4542B SURVEY BY: RASUL (LKK) | | | | | | |

| Tax Code | Labour | Material | GST % | GST | Total amount excl. GST | Total amount incl. GST |
|----------|----------|----------|-------|--------|---------------------------|---------------------------|
| #6 | 1,170.00 | 7,039.45 | 8% | 656.76 | 8,209.45 | 8,866.21 |
| Total | 1,170.00 | 7,039.45 | | 656.76 | 8,209.45 | 8,866.21 |

Customer

11 JAN 2023



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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(JIANG CHUNYING)
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#01-09
SINGAPORE 576189

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| SMA3800D | BQ14HZH0 | 30-10-2020 | WVWZZZAUZLW007856 | Golf Highline 1.4 I TSI 92kW DSG | 26,563 |

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

VOLKSWAGEN GROUP SINGAPORE PTE LTD

247 ALEXANDRA ROAD

Singapore 159934

Tel: 6305 7299 / 93867833

Tax Invoice

Inv No. : RKL123010166

Date : 10 Jan 2023

Ref : B16905

Currency : SGD

Terms : COD

RA No. : RKL23010002

Veh No. : SMM1180J

Sales : Michelle Lee

| # | Description | Qty | UOM | Unit Price | Amt |
|---|--|------|-----|------------|--------|
| 1 | RENTAL CHARGE 03/01/2023 to 07/01/2023 VOLKSWAGEN GOLF 1.4 TSI CL : SMM1180J DRIVEN BY : KONG CHUN WENG NICHOLAS YOUR REF : VW-ALEX(AXA DIRECT)-SMA3800D | 4.00 | DAY | 90.00 | 360.00 |

Remarks:

VW-ALEX(AXA DIRECT)-SMA3800D
KONG CHUN WENG NICHOLAS

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.

Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd, /
Account No.: 524-067097-001

Subtotal : S\$ 360.00
GST 8.0% : S\$ 28.80
Total : S\$ 388.80

| RENTAL DETAILS | | | INSURANCE EXCESS AMOUNT | | |
|---------------------|---------------------------------|------------------|---|---------------------------------|-------------|
| Vehicle Make/Model: | C701P | Vehicle No: 1130 | Singapore | Malaysia | Signature |
| Date/Time Out: | 31/1/23 | | S\$ 2500.00 | S\$ | 405 |
| Petrol Level Out: | E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F | | Per Accident | Per Accident | |
| Date/ Time In: | 7/1/23 | | Charges | | |
| Petrol Level In: | E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F | | Months @\$ | Per Month | |
| Change Over 1: | Date: | Initial: | Weeks @\$ | Per Week | |
| Change Over 2: | Date: | Initial: | 4 Days @\$ 90 | Per Day | \$ 360.00 |
| KM Out: | KM In: | | Hours @\$ | Per Hour | |
| HIRER DETAILS | | | Sub-Total | | |
| Named Hirer | Volkswagen Group (S) PL | | Less Discount | % | |
| Name: | Kong Chun Wing Nicholas | | Rental Charges | | |
| Address: | | | CDW @\$ | per day / week / month | |
| | | | PAI @\$ | per day / week / month | |
| | | | Petrol Top-Up | | |
| | | | Misc Charges | | |
| Identity Card No: | S8538554B | | GST | | \$28.80 |
| Date of Birth: | 19/12/1985 | | Total | | \$388.80 |
| Driving License: | S8538554B | | VISA / MASTER CARD / AMEX | CASH / COMPANY BILLING / OTHERS | |
| Country of Issue: | 84 | | Pre-Payment | | |
| Tel: | (HP) 96392829 | (O) | Downpayment and Deposit | | |
| Nationality: | SL | | Amount Refunded/ Due | | |
| Effective Date: | 25/10/2004 | | Signature of Refund | | |
| Additional Hirer | | | Remarks: | Per KM | |
| Name: | | | VW - ALX - SMA 38000 | | |
| Address: | | | Invoice No: | CAXA Direct Ref. No: | |
| | | | Checked Out By: | Checked In By: | Checked By: |
| Identity Card No: | | | | | |
| Date of Birth: | | | | | |
| Driving License: | | | Sales-In Charge: Michelle | | |
| Country of Issue: | | | Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/> | | |
| Tel: | (HP) | (O) | | | |
| Nationality: | | | | | |
| Effective Date: | | | | | |

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 24 Nov 2022 / 12:26:00

Receipt Date/Time : 24 Nov 2022 / 12:26:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221124-001589

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (\$) | GST Amount (\$) | Amount After GST (\$) |
|--|---|------------------------------|-----------------------|-----------------------------|
| Result of Insurance Enquiry - SHA4542B | | | | |
| As at 24 Nov 2022/08:30:00 | | | | |
| Insurance Co: AXA INSURANCE PTE LTD | | | | |
| 1 | Insurance Enquiry - SHA4542B Enquiry Fee 20221124122515251821 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 7.00 | 0.49 | 7.49 |
| Rounding Difference | | | | 0.04 |
| Total Amount Payable | | | | 7.45 |
| Paid By | | | | |
| 414746XXXXXX8274 | | eNETS Credit Card | | 7.45 |
| Total | | | | 7.45 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 7.45 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



DISCHARGE VOUCHER

I / We Kong Chun Weng, Nicholas (Passport No. Sxxxx554B) the
owner of vehicle number SMA3800D hereby accept from
AXA (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SMA3800D & SHA4542B along ECP + wds city
on 24/11/2022.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 11/1/2023 (DD/MM/YYYY)

[Signature]
(Signature of owner / Company stamp)

Name : KONG CHUN WENG NICHOLAS

NRIC No. : S8538854B

Date : 7 JAN 2023



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMA 3800D and SHA4542B on 24/11/2022
Own vehicle's number Other vehicle's number Date of accident
along BCP twds city
Accident location

BY THE LETTER OF AUTHORITY, I/we, Kong Chun Weng, Nicholas
Name of Policy Holder & IC / Passport number
of S XXXX 554B owner of Vehicle Registration

Number SMA 3800D hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 11 of the month

1 Year 23.

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:

[Signature]