

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 24 November 2022 12:48 PM
To: zul@juseq.com.sg; claims@juseq.com.sg; SUR; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM22D208350/C02/ SMM4021R/LEWLC & YOUR REF: SKP3696H, DOA:18.11.2022 19:25 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear M/s LKK,

Refer to the email below, please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 23 November 2022 8:39 pm
To: zul@juseq.com.sg; claims@juseq.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208350/C02/ SMM4021R/LEWLC & YOUR REF: SKP3696H, DOA:18.11.2022 19:25 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

YOUR REF: SKP3696H
OUR REF: SNM22D208350/C02/SMM4021R/LEWLC

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange the survey (**email below refers**)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: zul@juseq.com.sg <zul@juseq.com.sg>
Sent: Wednesday, 23 November 2022 5:31 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; claims@juseq.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208350/C02/ SMM4021R/LEWLC & YOUR REF: SKP3696H, DOA:18.11.2022 19:25 (SGT) TO CONDUCT PRS

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Dear Sirs

Your Ref: **SNM22D208350/C02/SSM4021R/LEWLC**
Our Ref: JEQ/ 220769 /1122 (ONE)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – MOTOR VEHICLE NO. SKP396H

We refer to your email of today's date.

We would like to inform that our client is agreeable to the appointment of **8. Mr. Adrian Ling from LKK Auto Consultants Pte Ltd** as the single joint expert (SJE) to inspect his vehicle SKP3696H.

Please be advised that our client's vehicle is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by Mr. Adrian Ling, but

prior to the commencement of repairs. Hence, please inform Mr. Adrian Ling to communicate with our client's repairers directly.

Further, please also remind Mr. Adrian Ling to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul

On behalf of Mr. Caleb Tan
JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: Wednesday, November 23, 2022 4:37 PM

To: zul@juseq.com.sg; claims@juseq.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208350/C02/ SMM4021R/LEWLC & YOUR REF: SKP3696H, DOA:18.11.2022 19:25 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

YOUR REF: SKP3696H

OUR REF: SNM22D208350/C02/SMM4021R/LEWLC

Dear Sirs

We refer to your email of 23 November 2022 at 9.36 am.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Claims Dept of CTI
Sent: Wednesday, 23 November 2022 2:51 pm
To: zul@juseq.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: claims@juseq.com.sg
Subject: OUR REF: SNM22D208350/C02/ SMM4021R/LEWLC & YOUR REF: SKP3696H, DOA:18.11.2022 19:25 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **conduct PRS SKP3696H** soonest possible.

Please contact our claims department Jenny Lew the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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