

## Veron Chen (LKKAuto)

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**From:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>  
**Sent:** Thursday, 2 February 2023 1:40 PM  
**To:** Veron Chen (LKKAuto); Rajes (LKK Auto); Meng Yan (LKK Auto); SUR  
**Cc:** assignments; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)  
**Subject:** RE: PRI/ NON reporting - Request TP Claim Survey for SME5578L accident on 16/11/2022 against SMB3614U (SMRT)

Dear Veron,

**BUS/11/22/5026**

Regards

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [WeiTeck.Tan@Strides.com.sg](mailto:WeiTeck.Tan@Strides.com.sg)  
60 Woodlands Industrial Park E4  
Singapore 757705

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Thursday, 2 February 2023 1:17 pm  
**To:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>  
**Subject:** RE: PRI/ NON reporting - Request TP Claim Survey for SME5578L accident on 16/11/2022 against SMB3614U (SMRT)

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Dear Patrick,

Kindly provides claim number

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>  
**Sent:** Wednesday, 1 February 2023 1:58 PM

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>  
**Subject:** RE: PRI/ NON reporting - Request TP Claim Survey for SME5578L accident on 16/11/2022 against SMB3614U (SMRT)

Dear Veron,

Please refer & let us have your survey report soon, thanks.

**Regards**

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)  
60 Woodlands Industrial Park E4  
Singapore 757705

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Friday, 27 January 2023 2:47 pm  
**To:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>  
**Subject:** RE: PRI/ NON reporting - Request TP Claim Survey for SME5578L accident on 16/11/2022 against SMB3614U (SMRT)

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Dear Patrick,  
Thank you for the email.

Dear Veron,  
Kindly assist CS/SMR22011819/Tvy3.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>  
**Sent:** Friday, 27 January 2023 2:17 PM  
**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>  
**Subject:** RE: PRI/ NON reporting - Request TP Claim Survey for SME5578L accident on 16/11/2022 against SMB3614U (SMRT)

Dear Meng Yan

Please refer & let us have your survey report urgently, thanks.

Regards

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [WeiTeck.Tan@Strides.com.sg](mailto:WeiTeck.Tan@Strides.com.sg)  
60 Woodlands Industrial Park E4  
Singapore 757705

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Thursday, 24 November 2022 9:37 am

**To:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>

**Subject:** RE: PRI/ NON reporting - Request TP Claim Survey for SME5578L accident on 16/11/2022 against SMB3614U (SMRT)

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Dear Ashlene,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>

**Sent:** Wednesday, 23 November 2022 3:39 PM

**To:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>

**Subject:** FW: PRI/ NON reporting - Request TP Claim Survey for SME5578L accident on 16/11/2022 against SMB3614U (SMRT)

Ref: TBA

Dear Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SME5578L

Insured: SMB3614U

Workshop: Ethoz

Thank you.

Aside to Bus Colleagues

Kindly assist to follow up with bus captain to make a report on this matter.  
Thank you.

Regards,

*ashlene*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>



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**From:** Selamatshahh Zainal <[Selamatshahh.Zainal@ethozprotect.com](mailto:Selamatshahh.Zainal@ethozprotect.com)>  
**Sent:** Wednesday, 23 November 2022 3:21 pm  
**To:** [Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg); MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Jackson Teo Ban Chye <[jackson.teo@ethozprotect.com](mailto:jackson.teo@ethozprotect.com)>  
**Subject:** Request TP Claim Survey for SME5578L accident on 16/11/2022 against SMB3614U (SMRT)

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Hi Motor Claim,

Please assist to make arrangement for TP survey SME5578L accident on 16/11/2022. Claiming against your insured SMB3614U. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest Regards,  
Selamatshahh Zainal



HP: 9624 8656  
DID: 6654 7519  
Fax: 6654 7543

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