

Our Ref : SLN943M / TP#1846
Your Ref : GBL659M / CC6/AIG22011809/pa3

WITHOUT PREJUDICE

Date : 16th December 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLN943M & GBL659M ON 18/11/2022
ALONG 63 UBI AVENUE 1**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	1,765.50	
- Loss of Use	S\$	240.00	(\$80.00 X 03 Days)
- LTA / GIA Search Fee	S\$	2.00	
Grand Total	S\$	<u>2,007.50</u>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) MA Leasing Pte Ltd ('the third-party claimant') of
(Address) Vertex @ 33 Ubi Avenue 3 #01-24 5708868 registered owner of
(Vehicle Number) SLN943M hereby authorize ('the vehicle repairer workshop')

OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SLN943M that was
damaged pursuant to the accident which occurred on 18/11/2022 along Ubi Ave 1
near 63 Ubi Ave 1 involving vehicle number GBL 659M.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 18 day of November year 2022.

Signature of Vehicle Registered Owner
Company's stamp (if applicable)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,765.50** (Repair Cost), **S\$204.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLN943M** that was damaged pursuant to the accident which occurred on **18/11/2022** (date) along **UBI AVE 1** (location) involving vehicle no/s **GBL659M**. This is pursuant to the inspection conducted on **25/11/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **MA LEASING PTE LTD** (the third party claimant") of vehicle no. **SLN943M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLN943M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of MARCH (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201569
INVOICE DATE : 16/12/2022
REF : TP#1846
VEH NO. : SLN943M
MAKE : MAZDA
MODEL : MAZDA3 SEDAN 1.5 AT
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	1,650.00	1,650.00

Remarks: DOA: 18/11/2022@11:50HRS
CLAIMANT: MA LEASING PTE LTD / TEO GIM SOON
TP VEHICLE: GBL659M

Singapore Dollars: One Thousand Seven Hundred Sixty-Five And Cent Fifty Only

SUB TOTAL SGD 1,650.00
GST 7% SGD 115.50
TOTAL SGD 1,765.50
OUTSTANDING SGD 1,765.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	1,650.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.: 0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBL659M

Date of Accident

18/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/02/2022 - 25/02/2023**Requested By **KAITLYN CHIO (OPTIMA WERK...**Requested Date **18/11/2022 14:34**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



MA LEASING PTE LTD

UEN: 202228581H

VERTEX@33 Ubi Avenue 3 #01-24

Singapore 408868

CAR RENTAL AGREEMENT

RENTAL NO: 0026

HIRER'S NAME:	TEO GIM SOON
HIRER'S NRIC:	S1208059Z
HIRER'S ADDRESS:	102 SIMEI STREET 1 #10-918 (S)520102
DATE OF BIRTH	15/8/1956
DRIVING LICENCE PASS DATE:	20/8/1984
CONTACT NUMBER:	96792063
EMAIL:	Rogerteogs@gmail.com
PURPOSE OF RENTAL:	PHV
EMERGENCY CONTACT:	LEVIN TEO (DAUGHTER) 8886 2865 AISLIN TEO (DAUGHTER) 9022 3809

RENTAL VEHICLE DETAILS

CAR PLATE NO.:	SLN943M	MAKE & MODEL :	MAZDA 3
CHASIS NO.:	JM6BN22A8H0151227	ENGINE NO.:	P520442505
WEEKLY RENTAL:	\$441/- (DAILY @ \$63)	CDW RATE:	\$35/- (DAILY @ \$5)
TOTAL WEEKLY PAYMENT: \$476/-			
DRIVING LICENCE TYPE: CLASS 3 / PDVL / TDVL / LESS THAN 2YEARS			
EXCESS : \$2500/\$2500 , EXCESS \$4000/\$4000 LESS THAN 2 YEARS LICENCE			
CONTRACT TERM :	3 MONTHS		
START DATE & TIME:	17/10/2022	END DATE & TIME:	17/01/2023
START MILEAGE:		END MILEAGE:	

Hirer/Authorized Ride('Hirer')(Relief)

Hirer must produce a valid Singapore NRIC and Driving License or a valid International Driving License & valid Foreign.

Driving Licence and Passport or FIN card. Hirer guarantees that he / she is not under any suspension order on his/her Driving License.

Terms of Payment / Security Deposit Amount : \$500.00

Hire charges and Security Deposit for the hire period is payable by The Hirer at the time of taking over the vehicle. The Hirer is to pay a mandatory amount of security deposit. It will be refunded back to The Hirer by bank transfer, 14 days from the end of the hiring period. The Company will use the security deposit to offset any repairs, fines or summons incurred by The Hirer during the rental period. All rental charges paid in advance is non-refundable.



EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 29 November 2022 11:35 AM
To: veera@brindas.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING GBL659M (AIG) AND SLN943M AT/ALONG UBI AVENUE 1 ON 18/11/2022

M/S BRINDA'S PTE LTD
Name of Driver : Tharmaan Murugan

Our Ref: CC6/AIG22011809/Kpa3

Dear Sir/Madam,

ACCIDENT INVOLVING GBL659M (AIG) AND SLN943M AT/ALONG UBI AVENUE 1 ON 18/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLN943M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd





phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Nov 2022 20:33	Clm Dtl Modified	Claimant's Name: -> LAM CHIEN FOONG. Claimant's ID: -> SXXXX539 E.	[A] HOW MEI KWAN
2	23 Nov 2022 20:33	Clm Veh Model Changed	(201492) HONDA FIT 1.3 G (A).	[A] HOW MEI KWAN
3	23 Nov 2022 20:33	Clm Created	Reg No: SJG5929H. Acct Date: 2022/11/18. Claim Type: TP. Insurer: AI G Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Zero Gravity (Kaki Bukit)	[A] HOW MEI KWAN
4	23 Nov 2022 20:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Nov 2022 20:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/02	[A] HOW MEI KWAN
6	23 Nov 2022 20:33	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Nov 2022 20:33	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	23 Nov 2022 20:33	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Nov 2022 20:33	Assignment 1st Accessed		[A] HOW MEI KWAN
10	24 Nov 2022 11:18	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	24 Nov 2022 11:18	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
12	24 Nov 2022 11:20	TP Ins Updated	TPInsurer:Income Insurance Limited (HQ) -> Allianz Insurance Singapore Pte. Ltd. (HQ). TPPolNo:- -> SPSP2002819132.	[A] HOW MEI KWAN
13	24 Nov 2022 11:20	Clm Dtl Modified	Claimant's Name: LAM CHIEN FOONG -> MA LEASING PTE LTD. Claimant's ID: SXXXX539E -> 202228581H.	[A] HOW MEI KWAN
14	24 Nov 2022 11:20	Clm Registration Modified	Reg No:SJG5929H->SLN943M.	[A] HOW MEI KWAN
15	24 Nov 2022 11:20	Clm Veh Model Changed	(201492) -> (206662) MAZDA 3 1.5 SEDAN AT EU6 (A).	[A] HOW MEI KWAN
16	24 Nov 2022 11:22	Clm Registration Modified	Rep:203748->202588.	[A] HOW MEI KWAN
17	24 Nov 2022 11:44	TP Ins Updated	TPRegNo:SLU7251T -> GBL659M.	[I] Chu, Huiyen
18	25 Nov 2022 00:30	Clm Registration Modified	Acct Time:18:00:00->11:00:00.	[I] AIG OneClaim Integration User
19	09 Jan 2023 22:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	09 Jan 2023 22:45	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	09 Jan 2023	Clm Dtl Modified	JPJ Reg. Date: -> 2017/04/21.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
22	22:45 09 Jan 2023 22:45	CIm Details Notified		[A] JOANNE LEE KHANG MIN
23	03 Feb 2023 14:05	Adj Mandate Request	Cur Req:1947.50:Liability: 100% (BOLA 27) OI rear ended TP. *Quantum: \$1,947.50 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
24	09 Feb 2023 11:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/02. Mandate Remarks: mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
25	09 Feb 2023 11:37	Adj Mandate Set	Approved:1947.50:mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
26	15 Feb 2023 17:57	Adj Mandate Request	Cur Req:1971.50:Re-seek mandate for LOR (uploaded hirer agreement in Merimen) 3 days x \$68 = \$204 Quantum \$1,971.50 (all in). For your approval pls.	[A] Ezlyna
27	23 Feb 2023 10:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2022/12/02. Mandate Remarks: mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
28	23 Feb 2023 10:58	Adj Mandate Set	Approved:1971.50:mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX

Date From   
 Date To   
 Audit Type  Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2873082	23 Nov 2022 20:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLN943M	GBL659M	11.00
2895670	09 Jan 2023 22:45:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN943M	GBL659M	11.00