

Our Ref: CT1122/SH 9601P/CK(st)  
Date: 19.01.2023



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198506048W

Dear Sir/Madam

**ACCIDENT ON 20.11.2022 INVOLVING SH 9601P & SMV2688H ALONG UPPER THOMSON RD  
TWDS CITY**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 9601P, which was involved in the captioned accident with your insured vehicle No SMV2688H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,188.00
2. Loss of Rental	2 days x S\$ 114.95	S\$	229.90
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **1,579.90**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely  
Catherine Koh  
CDGE Claims Department  
DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH9601P , SNV2688H  
ALONG UPPER THOMSON RD TWDS CITY****ON 20-Nov-22 18:55**I / We **LIM TOW MENG** (Hirer) NRIC No.: **SXXXX061D**and/or (Relief) NRIC No.: **SXXXX061D**Taxi Number **SH9601P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Nov-2022**Name of Hirer **LIM TOW MENG**Hirer NRIC **SXXXX061D**

Signature :

Address **784C WOODLANDS RISE #10-36  
733784**Contact No. **96368208**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00063382200 Claim No : SNM22D208411/C02/SMV2688H/KHONGLH

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,519.90**  
SINGAPORE DOLLAR ONE THOUSAND FIVE HUNDRED NINETEEN AND  
CENTS NINETY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH9601P  
Insured Vehicle No. : SMV2688H

Date of Loss : 20/11/2022  
Place of Accident : UPPER THOMSON ROAD JUNCTION MARYMOUNT LANE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ANG KIM HUE  
Driver Name : ANG WEE JIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,188.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	329.90
(4) <del>GIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>1,519.90</b>
	=====	

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Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 14.6.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 9601P

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
13.12.2017

CHASSIS CODE  
KMHLB41UMHU098598

NO/DATE  
93063312 09.01.2023

JOB NO.  
305537313

ODOMETER READING

JOB TYPE

Description : 3P.20.11.22

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	1,100.00
Add GST @ 8.000 %	88.00
<b>Total Invoice amount</b>	<b>1,188.00</b>

Issued by : KATHERINETAN 09.01.2023 13:18:06  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WE HEREBY EXERCISE ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS BELONGING TO CUSTOMERS AND VEHICLE'S ARE DRIVER AND TEXT. CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY FOR THE PERIOD OF 7 DAYS FROM WHICH DELIVERY IS MADE. IN THE EVENT OF AN ACCIDENT OR DAMAGE, THE VEHICLE WILL BE CLEARED TO HAVE BEEN ACCEPTED BY THE CUSTOMER. A SUMMER OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF THE AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT, ALL AFTER 30 DAYS FROM THE INVOICE FOR THE PURPOSE OF DEFAULT. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 7 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22110339

Date: 25 November 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      20/11/2022    @   18:55 hrs  
ALONG                              UPPER THOMSON RD TWDS CITY  
INVOLVING                      SMV2688H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9601P** (the "Taxi"). The Taxi was hired to **LIM TOW MENG IC NO SXXXX061D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMV2688H

Date of Accident

20/11/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 07/03/2022 - 06/03/2023

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 21/11/2022 14:59

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

5119601P

OPERATED (TIME)	
TO	
5.00	
5.30	
6.00	
6.00	
6.00	
3.30	
6.00	
4.30	
3.00	
4.30	
4.30	

DATE		NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
					FROM	TO
12/11/2022		219601P	639108		17.35h	5.00h
13/11/2022			639548		17.45h	3.00h
14/11/2022			639981		16.35h	4.80h
15/11/2022			640228		16.45h	4.80h
16/11/2022			640548		15.55h	5.00h
17/11/2022			640998		16.35h	4.00h
18/11/2022			641388		15.55h	6.00h
19/11/2022			641848		17.15h	6.00h
20/11/2022			642258		17.55h	
21-11-22	near start		64	UN	14.16	7
22-11-22	Repair		64	OUT	14.00	-

## **EzLyna (LKKAuto)**

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**From:** EzLyna (LKKAuto)  
**Sent:** Monday, 5 December 2022 6:04 pm  
**To:** kinglongfang@yahoo.com.sg  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMV2688H (CHINA TAIPING) AND SH9601P AT/ALONG UPPER THOMSON ROAD JUNCTION MARYMOUNT LANE ON 20/11/2022

Our Ref: CC3/CTI22011805/Gpa3

**Insured Name : Ang Kim Hue**  
**Insured Driver : Ang Wee Jin**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMV2688H (CHINA TAIPING) AND SH9601P AT/ALONG UPPER THOMSON ROAD JUNCTION MARYMOUNT LANE ON 20/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH9601P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

*\*I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## EzLyna (LKKAUTO)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Wednesday, 14 June 2023 9:04 AM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: REMINDER ! {SEEK MANDATE} / YR REF: SNM22D208411/C02/SMV2688H/KHONGLH - Direct Settlement - Accident Involving SMV2688H (OI) and SH9601P (TP : LKK REF - CC3/CTI22011805/Gpa3) on 20/11/2022

Dear Ezlyna,

Proceed to settled as mandate advice.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Monday, May 15, 2023 12:08 PM  
**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: REMINDER ! {SEEK MANDATE} / YR REF: SNM22D208411/C02/SMV2688H/KHONGLH - Direct Settlement - Accident Involving SMV2688H (OI) and SH9601P (TP : LKK REF - CC3/CTI22011805/Gpa3) on 20/11/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

We refer to our email below.

Please revert with your approval as third party workshop is chasing for settlement. Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAuto)  
**Sent:** Friday, April 14, 2023 12:11 PM  
**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE:{SEEK MANDATE} / YR REF: SNM22D208411/C02/SMV2688H/KHONGLH - Direct Settlement - Accident Involving SMV2688H (OI) and SH9601P (TP : LKK REF - CC3/CTI22011805/Gpa3) on 20/11/2022

Your ref: SNM22D208411/C02/SMV2688H/KHONGLH  
LKK ref : CC3/CTI22011805/Gpa3

Dear Lynn,

ACCIDENT INVOLVING SMV2688H (CHINA TAIPING) AND SH9601P (TP) ON 20/11/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. (Pls find enclosed VF.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,519.90 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,206.32	\$ 1,188.00 (w/GST) L/Sum
2. Loss of Rental (2 days x \$114.95)	\$ 229.90	\$ 229.90
3. Loss of Income (2 days x \$50)	\$ 100.00	\$ 100.00
4. LTA Search fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,538.22</b>	<b><u>\$1,519.90</u></b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, April 14, 2023 12:01 PM

To: EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

Subject: RE: SNM22D208411/C02/SMV2688H/KHONGLH - Direct Settlement - Accident Involving SMV2688H (OI) and SH9601P (TP : LKK REF - CC3/CTI22011805/Gpa3) on 20/11/2022

**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Date:** Fri, 25 Nov 2022 16:19 +0800  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** SNM22D208411/C02/SMV2688H/KHONGLH  
Accident Involving SMV2688H (OI) and SH9601P (TP : LKK REF - CC3/CTI22011805/Gpa3) on 20/11/2022  
**Attachments:** 1 (Access the files in Attachments panel)

Dear Mei Kwan,

Please find insured SAS attached.  
Proceed DS with quantum to be reviewed.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: [China Taiping Insurance \(Singapore\) Pte. Ltd.](#)  
SG

-----Original Message-----

From: Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

Sent: Friday, November 25, 2022 4:19 PM

To: Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Cc: Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: SNM22D208411/C02/SMV2688H/KHONGLH - Direct Settlement - Accident Involving SMV2688H (OI) and SH9601P (TP : LKK REF - CC3/CTI22011805/Gpa3) on 20/11/2022

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