



陳林摩哆私人有限公司  
**TAN LIM MOTOR PTE LTD**

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151

Our Ref : TP019112022

Date : 21/02/2023

Your Ref : CC6/AIG22011804/pa3

**M/s AIG Asia Pacific Insurance Pte Ltd c/o LKK Auto**  
**Attn: Ms Ezlyna / Hsiao Tong (Motor Claims Department)**

**Without Prejudice**  
**Save As To Costs**

Dear Madam

**ACCIDENT INVOLVING SLS9993H & SLF1262E ON 20/11/2022**

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

- ✓ Original Tax-invoice number TP1222/007
- ✓ Original Rental invoice number INV22/651/TL
- ✓ Vehicle search result
- ✓ Authorization to Act

The quantification of our client's property damage claim is as follows: -

a)	Cost of repair (inclusive GST)	\$ 5,778.00
b)	Rental fees	\$ 428.00
c)	Vehicle Search fees	\$ 2.00
d)	Admin fee	\$ 200.00
<b>Total</b>		<b>\$ <u>6,408.00</u></b>

**\* Owner / Driver's injury and other losses exclude in this claim.**

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully

Email: [wendy.tan@tlimotor.com.sg](mailto:wendy.tan@tlimotor.com.sg)

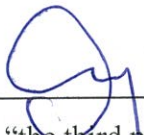
## AUTHORIZATION TO ACT

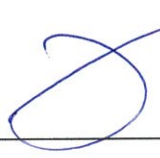
I/We, RAY ONG SWEE HENG ("the third party claimant") of  
BLK 503 Ang Mo Kio Ave 5 #18-3770 S530503 (address), owner of SLS9981H  
(vehicle no.) hereby authorize TAN LIM MOTOR PTE LTD ("the workshop") to act  
for me/us with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no. SLS9981H that was damaged pursuant to the accident which occurred on  
20 NOV 22 (date) along SCOTT ROAD (location)  
involving vehicle no/s SF 1262E ("the accident").


I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of my/our  
claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers of  
the other vehicle/s is concerned.

Dated this 05<sup>th</sup> (day) of Dec (month) 20 22 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)



\*The contents of this document apply to vehicle  
damages only. All personal injuries and  
damages arising therefrom are excluded from  
the ambit and application of this document.\*

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **TAN LIM MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,889.00** (Repair Cost), **S\$214.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLS9993H** that was damaged pursuant to the accident which occurred on **20/11/2022** (date) along **FAR EAST PLAZA TURNING INTO SCOTTS ROAD** (location) involving vehicle no/s **SLF1262E**. This is pursuant to the inspection conducted on **02/11/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **RAY ONG SWEE LIENG** (the third party claimant") of vehicle no. **SLS9993H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLS9993H** (vehicle no.) as a result of the accident.

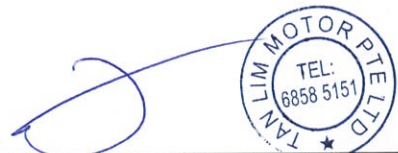
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05th (day) of July (month) 20 23 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."





**TAX-INVOICE**  
**NUMBER: TP1222/007**

(Please quote our reference number TP019112022 for payment)

**陳林摩哆私人有限公司**  
**TAN LIM MOTOR PTE LTD**

Ong Swee Lieng (Wang Ruilin)

Date: 09/12/2022

Vehicle No: SLS9993H  
Model: TOYOTA ALPHARD 2.5

Description	Amount
To lump sum repair as recommended by surveyor.	\$5,400.00

All overdue account above 30 days will be charged at an interest 1.5% per month.  
No official receipt will be issued.

Sub Total	\$5,400.00
Add 7% GST	\$378.00
<b>Total</b>	<b>\$5,778.00</b>

Tan Lim Motor Pte Ltd

**Citi-Lux Pte Ltd**

1 Defu Lane 6

Singapore 539365

Tel: 6100 0328

finance@citilux.com.sg

www.citilux.com.sg

GST Registration No. : 201026049G

Company Registration No. : 201026049G

**Invoice To**

Ray Ong Swee Lieng (Wang Ruilin)  
c/o M/s Tan Lim Motor Pte Ltd  
503 Ang Mo Kio Avenue 5 #08-3770  
Singapore 560503

**Tax Invoice**

Invoice No: INV22/651/TL

Invoice Date: 05/12/2022

Description	Amount
Rented Vehicle : SLP3056T - Kia Cerato K3 Rental from 02/12/2022 - 05/12/2022 4 days @ \$100.00 per day	\$ 400.00
Sub-total	\$ 400.00
7% GST	\$ 28.00
<b>Total</b>	<b>\$ 428.00</b>



BY: 008190878

No official receipt will be issued. This is a computer generated document.  
No signature is required.



Citi-Lux Pte Ltd c/o 1 Defu Lane 6 Singapore 539365

GST / UEN No : 201026049G

RENTAL AGREEMENT REFERENCE: CTL00 1040 /22

Date: 02/12/2022

Vehicle Details

Registration No.: SLP35567 Make / Model / Capacity: Kia Cerato 1.3

Hirer Details

Name: Ray ong Swee Liew (Wang Ruijin)  
NRIC/Fin/UEN No.: S8006992H Contact Name: \_\_\_\_\_  
Tel (H/O): \_\_\_\_\_ H/P 9431 6206

1st Driver Details

Name: Ray ong Swee Liew (Wang Ruijin) NRIC/Fin No.: S8006992H  
Address: 503 Ang Mo Kio Ave K, #01-3770. Singapore 560503  
Tel (H/O): \_\_\_\_\_ (H/P): 9431 6206

Additional Driver Details

Name: \_\_\_\_\_ NRIC/Fin No.: \_\_\_\_\_  
Address: \_\_\_\_\_  
Tel (H/O): \_\_\_\_\_ (H/P): \_\_\_\_\_

Important Notes

The hirer/drivers acknowledge of a \$2000.00 / \$3500.00 / \$5000.00 (Young drivers / Elderly drivers) collision damage excess per accident applies.

Rental Vehicle is strictly for Singapore use only and may driven out of Singapore with prior consent of the owner with an additional excess of \$3000.00 collision damage excess per accident applies.

In the event of breakdown / accident, the hirer/driver must immediately call 98303886 to notify us.

\* Young drivers below 25 years of age, less than 2 years driving experience

\* Elderly drivers above 70 years of age

\*\*\*\*\*

Rental period from 02/12/2022 @ 1100hrs to 05/12/2022 @ 1600hrs

Rental charges S\$ 100.00 p/day for 4 day/s

Deposit collect S\$ \_\_\_\_\_

Total rental charges S\$ 426.00 include GST

I/ WE HAVE READ & AGREED TO THE ABOVE SCHEDULE AND THE TERMS & CONDITIONS OF THIS AGREEMENT & CERTIFY THE ABOVE INFORMATION PROVIDED TO BE TRUE AND CORRECT.

[Signature]  
(Hirer's Signature & Co Stamp)

[Signature]  
(Driver's Signature)

[Signature]  
CITI-LUX PTE LTD  
(Representative of Citi-Lux)



## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SLF1262E

Date of Accident

20/11/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **15/08/2022 - 14/08/2023**Requested By ..... **William Lam (TAN LIM MOTOR ...**Requested Date ..... **21/11/2022 15:43****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **EzLyna (LKKAUTO)**

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**From:** EzLyna (LKKAUTO)  
**Sent:** Wednesday, 7 December 2022 7:59 am  
**To:** shcheah@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLF1262E (AIG) AND SLS9993H AT/ALONG FAR EAST PLAZA  
TURNING INTO SCOTTS ROAD ON 20/11/2022

Dear Cheah Siu Hean,

Our Ref: CC6/AIG22011804/Upa3

### **ACCIDENT INVOLVING SLF1262E (AIG) AND SLS9993H AT/ALONG FAR EAST PLAZA TURNING INTO SCOTTS ROAD ON 20/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLS9993H against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 16<sup>th</sup> December 2022, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**



phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Nov 2022 10:01	<b>CIm Dtl Modified</b>	Claimant's Name: -> RAY ONG SWEE LIENG. Claimant's ID: -> S8006992H.	[A] HOW MEI KWAN
2	24 Nov 2022 10:01	<b>CIm Veh Model Changed</b>	(205209) TOYOTA ALPHARD 2.5 (A).	[A] HOW MEI KWAN
3	24 Nov 2022 10:01	<b>CIm Created</b>	Reg No: SLS9993H. Acct Date: 2022/11/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] HOW MEI KWAN
4	24 Nov 2022 10:01	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Nov 2022 10:01	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/05	[A] HOW MEI KWAN
6	24 Nov 2022 10:01	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Nov 2022 10:01	<b>CIm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 Nov 2022 10:01	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	24 Nov 2022 10:02	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	28 Nov 2022 16:13	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
11	08 Jan 2023 23:17	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	08 Jan 2023 23:17	<b>CIm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Jan 2023 23:17	<b>CIm Dtl Modified</b>	JPJ Reg. Date: -> 2017/07/27.	[A] JOANNE LEE KHANG MIN
14	08 Jan 2023 23:17	<b>CIm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	22 Jun 2023 15:41	<b>Adj Mandate Request</b>	Cur.Req:3105.00:LIAB: 50% \$3,105.00	[A] CHEW HSIAO TONG
16	23 Jun 2023 14:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/05. Mandate Remarks: Subj to all docs/billings verified in order and fresh evidence surfacing, SAB.	[I] Tan, Bennie-WZ
17	23 Jun 2023 14:51	<b>Adj Mandate Set</b>	Approved:3105.00:Subj to all docs/billings verified in order and fresh evidence surfacing, SAB.	[I] Tan, Bennie-WZ

Date From    
 Date To    
 Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2874137	25 Nov 2022 17:44:22	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLS9993H	SLF1262E	11.00
2894854	08 Jan 2023 23:17:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLS9993H	SLF1262E	11.00