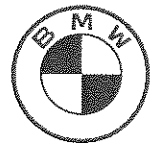


Performance Motors

BMW Dealer



Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01,
Singapore 068897

Attn: Motor Claims Dept.

Your ref: CC4/AIS22011795/pa3
Our ref: DS/SMN720C

Without Prejudice

20 April 2023

ACCIDENT INVOLVING VEHICLES SMN720C & YP6910D ON 21/11/2022

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$7,407.18	Excess : \$ -
Loss of Use : \$ 720.00 (\$120 X 6 Days)	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ -	Others : \$ -
	Total : \$8,129.18

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice & Receipts
2. Copy of GIA/LTA search slip
3. Copy of GIA Report
4. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@sime-darby.com.sg


Yours sincerely


Cresendo Lagman
Customer Service Manager, Bodyshop


Bernard Wan
Aftersales Manager, Bodyshop

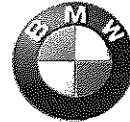
Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W

A  Motors Company

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMN720C & YP6910D ON 21.11.2022.

I, Ma Yongtao owner of Vehicle Registration No. SMN720C
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name : Ma Yongtao

(Date) 21.11.2022

NRIC No.: SXXXX931E

In the presence of:

Name :

William A. Theasam
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 150040

(Date) 21.11.2022

NRIC No.:

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1718993	Page No. : 1 of 2
Date IN : 30/11/2022	Invoice Number : 2647602 / WSB
Motor Claim Advisor: Inthiran A/L Thurasamy	Invoice Date : 13/04/2023
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Mr Ma Yongtao
99 Robertson Quay
#40-11

Singapore 238258

- INVOICE TO - 224093

Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01
Singapore 068897

REGN. NO. SMN720C	CHASSIS NO. WBACR620509F35257	REGN. DATE 05/04/2021	MODEL X5 XDRIVE40I	MILEAGE 31449
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- - - - L A B O U R 1 - - - -

	NETT
Replace front left door,make good rear left door and knock out dents.	1,275.00
Painting front left door & rear left door.	2,042.00
To check electrical wiring system	168.00
To transfer lock mechanism from old to new door including conduct check on new door power window system for proper function. (1 door).	504.00
To carry out body cavity preservation. (Per panel).	112.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT :21.11.2022. 3RD PARTY CAR :YP6910D.	
YOUR REF NO :CC4/AIS22011795/pa3.	
VEHICLE WAS SURVEYED BY TAUFIKH FROM LKK CONSULTANT ON 24.11.2022@1620HRS. AUTHORISED BY MEI KWAN FROM LKK VIA EMAIL ON 29.11.2022.	
PROPOSE LOSS OF USE = \$120x6 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **4,181.00**

- - - - P A R T S - - - -

	Qty	Retail Price	NETT
(S/L) DOOR WEATHERSTRIP	1	208.60	208.60
FRT LH DOOR	1	2,319.45	2,319.45
LH DOOR OUTER HANDLE PRIMED (CA/OVT	1	98.35	98.35
(S/L) LH A PILLAR CAULKING	1	51.10	51.10
Total Parts :			2,677.50

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1718993	Page No. : 2 of 2
Date IN : 30/11/2022	Invoice Number : 2647602 / WSB
Motor Claim Advisor: Inthiran A/L Thurasamy	Invoice Date : 13/04/2023
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

Labour Charges :	4,101.00	Total Labour & Parts Charges :	S\$ 6,858.50
Parts Charges :	2,677.50	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 6,858.50
		GST @ 8% :	S\$ 548.68
		Invoice Total Amount Include GST :	S\$ 7,407.18

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 7,407.18

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @ 1% per month will be debited on overdue amounts.




INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP6910D

Date of Accident

21/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 27/05/2022 - 26/05/2023

Requested By Peh Ah Hoon (Performance Mo...

Requested Date 21/11/2022 16:52

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 10 May 2023 10:26 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Acceptance : DS LOD - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK
REF: CC4/AIS22011795/Tpa3 \$ 7,909.18

Dear Sirs

We refer to your email below.

Kindly find following bank details for your action .

Account Name	:	Performance Motors Limited
Account Number	:	0-853124-001
Bank Name	:	Citibank N.A.
Bank Code	:	7214
Branch Code	:	001
Bank Address	:	8 Marina View #16-01 Asia Square Tower 1 (S) 018960
Swift Code	:	CITISGSG

We look forward to receiving the payment soonest.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, May 10, 2023 10:22 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: 甯珺 © <admin-a@lkkauto.com>
Subject: RE: Acceptance : DS LOD - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF: CC4/AIS22011795/Tpa3 \$ 7,909.18

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **\$7,909.18 (all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **21 Nov 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, May 9, 2023 7:23 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Acceptance : DS LOD - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF: CC4/AIS22011795/Tpa3 \$ 7,909.18

Dear Sirs,

We have instructions to accept your offer of settlement at \$7,909.18.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 December 2022 9:51 AM
To: enquiry@leongyik.com.sg
Subject: ACCIDENT INVOLVING YP6910D(ALLIANZ) AND SMN720C AT/ALONG BLK 506 ANG MO KIO AVE 8 OPEN CAR PARK ON 21/11/2022

LEONG YIK ENGINEERING & CONTRACTOR PTE LTD
DRIVER: BALASUNDARAM KALAIYARASAN

[By Email Only]

Dear Sir/Madam,

You Ref: YP6910D
Our Ref: CC4/AIS22011795/pa3
ACCIDENT INVOLVING YP6910D(ALLIANZ) AND SMN720C AT/ALONG BLK 506 ANG MO KIO AVE 8 OPEN CAR PARK ON 21/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMN720C against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Nov 2022 18:40	Clm Dtl Modified	Insured Name: -> LEONG YIK ENGINEERING & CONTRACTOR PTE. LTD.. Insured ID: -> 201715 834G. Claimant's Name: -> MA YONG TAO. Claimant's ID: -> S8861931E.	[A] HOW MEI KWAN
2	23 Nov 2022 18:40	Clm Veh Model Changed	(207216) BMW X5XDRIVE40I 3.0 7SEAT MSPT ADAPT LEDHL FL (A).	[A] HOW MEI KWAN
3	23 Nov 2022 18:40	Clm Created	Reg No: SMN720C. Policy No: SPCM1000000063. Acct Date: 2022/11/21. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (HQ)	[A] HOW MEI KWAN
4	23 Nov 2022 18:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Nov 2022 18:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/02	[A] HOW MEI KWAN
6	23 Nov 2022 18:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Nov 2022 18:41	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	23 Nov 2022 18:43	Clm Registration Modified	Rep:206200->200071.	[A] HOW MEI KWAN
9	29 Nov 2022 16:39	Video Downloaded	Downloaded Video - Accident	[I] Chan Kian Chuan
10	20 Apr 2023 16:08	Adj Mandate Request	Cur.Req:8441.83:Liability: 100%. Insured reversed and hit third party parked vehicle. We seek your mandate at \$8,014.63(if claim LOU) / \$8,441.83(if claim LOR). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/in	[A] CHEW HSIAO TONG
11	28 Apr 2023 11:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/02	[I] Chan Kian Chuan
12	28 Apr 2023 11:18	Adj Mandate Set	Approved:8441.83.	[I] Chan Kian Chuan

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2873027	23 Nov 2022 18:40:46	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMN720C	LEONG YIK ENGINEERING & CONTRA	xx.xx
2875154	29 Nov 2022 09:12:01	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMN720C	HOW MEI KWAN	xx.xx