

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 10 May 2023 10:22 AM
To: PBSP
Cc: Admin A
Subject: RE: Acceptance : DS LOD - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK
REF: CC4/AIS22011795/Tpa3 \$ 7,909.18

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$7,909.18 (all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **21 Nov 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, May 9, 2023 7:23 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Acceptance : DS LOD - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF:
CC4/AIS22011795/Tpa3 \$ 7,909.18

Dear Sirs,

We have instructions to accept your offer of settlement at \$7,909.18.

Please find attached LOA for your action and we look forward to receiving the payment soon.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, May 9, 2023 4:13 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯珺 @ <admin-a@lkkauto.com>

Subject: RE: DS LOD - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF: CC4/AIS22011795/Tpa3

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Dear Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,407.18
2. Loss of USE (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 7,909.18

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, April 26, 2023 1:37 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: DS LOD - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF: CC4/AIS22011795/Tpa3

Dear Sir / Madam,

We acknowledge receipt of your email / LOD.

Our respective case handler, **Hsiao Tong** will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Wednesday, April 26, 2023 12:54 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: DS LOD - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF: CC4/AIS22011795/pa3

Dear Sirs,

Please see attached LOD and let us have your offer of settlement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, November 29, 2022 4:49 PM
To: PBSP <pml-pbsp@simedarby.com.sg>; CS A Team <cs-a@lkkauto.com>
Cc: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; 甯珺 @ <admin-a@lkkauto.com>
Subject: RE: URGENT: TP DS claim: ARRANGE FOR SURVEY (CAR IN): REQUEST FOR DIRECT SETTLEMENT - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF: CC4/AIS22011795/pa3

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WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 29 November 2022 8:20 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Foong Shih Jye <foong.shih.jye@simedarby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: URGENT: TP DS claim: ARRANGE FOR SURVEY (CAR IN): REQUEST FOR DIRECT SETTLEMENT - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF: CC4/AIS22011795/pa3

Importance: High

Dear Sirs,

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: PBSP

Sent: Monday, 28 November 2022 10:18 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Foong Shiuh Jye <foong.shiuh.jye@simeдарby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simeдарby.com.sg>; 甯瑤 © <admin-a@lkkauto.com>

Subject: RE: TP DS claim: ARRANGE FOR SURVEY (CAR IN): REQUEST FOR DIRECT SETTLEMENT - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF: CC4/AIS22011795/pa3

Dear Sirs

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,
Cindy

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www.bmw.com.sg

Sime Darby Motors
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 24 November 2022 3:23 pm

To: PBSP <pml-pbsp@simeдарby.com.sg>; CS A Team <cs-a@lkkauto.com>

Cc: Foong Shiuh Jye <foong.shiuh.jye@simeдарby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simeдарby.com.sg>; 甯瑤 © <admin-a@lkkauto.com>

Subject: RE: TP DS claim: ARRANGE FOR SURVEY (CAR IN): REQUEST FOR DIRECT SETTLEMENT - SMN720C (BMW) AND YP6910D ON 21/11/2022 *** LKK REF: CC4/AIS22011795/pa3

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Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Thursday, 24 November 2022 2:27 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Claims Banca (Allianz Insurance Singapore)

<claims@allianz.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>; Inthiran

Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: RE: TP DS claim: ARRANGE FOR SURVEY (CAR IN): REQUEST FOR DIRECT SETTLEMENT - SMN720C (BMW) AND YP6910D ON 21/11/2022

Dear Sirs

Car in workshop, please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Cindy

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

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Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, 24 November 2022 9:37 am

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; 甯瑤 © <admin-a@lkkauto.com>; PBSP

<pml-pbsp@simedarby.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: TP DS claim: ARRANGE FOR SURVEY (CAR IN): REQUEST FOR DIRECT SETTLEMENT - SMN720C (BMW) AND YP6910D ON 21/11/2022

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Dear Shanti,

Thank you for the assignment.

Dear Cindy,

Noted with thanks.

We will arrange survey accordingly.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Wednesday, 23 November 2022 3:59 PM

To: Admin A <admin-a@lkkauto.com>; PBSP <pml-pbsp@simedarby.com.sg>

Cc: admin-d <admin-d@lkkauto.com>

Subject: TP DS claim: ARRANGE FOR SURVEY (CAR IN): REQUEST FOR DIRECT SETTLEMENT - SMN720C (BMW) AND YP6910D ON 21/11/2022

Importance: High

Internal

Your ref: SMN720C

Our ref: YP6910D

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Please download the documents from this link below (For Survey)

File: SMN720C(TP).pdf, YP6910D(OI).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=e5d6e642-0fa8-4b53-a762-e035364302c8-1e35cee2116881e5>

Size: ~ 2 MByte, Download available until: 11/28/2022

Passwords will be sent in a separate email.

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Please consider the environment before printing this e-mail.

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Wednesday, November 23, 2022 3:46 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; customerservice@allianz.com.sg

Cc: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: [EXT] ARRANGE FOR SURVEY (CAR IN): REQUEST FOR DIRECT SETTLEMENT - SMN720C (BMW) AND YP6910D ON 21/11/2022

Importance: High

Dear Sirs,

Vehicle currently in workshop, kindly arrange Survey ASAP.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

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www.bmw.com.sg

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From: PBSP

Sent: Wednesday, 23 November 2022 3:41 pm

To: Claims Banca (Allianz Insurance Singapore <claims@allianz.com.sg>; customerservice@allianz.com.sg

Cc: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMN720C (BMW) AND YP6910D ON 21/11/2022

Dear Sirs

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regard,
Cindy

Bodyshop

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Performance Motors Ltd

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