## **Performance Motors**

BMW Dealer



Lonpac Insurance Bhd 300 Beach Road #17-04/07, The Concourse Singapore 199555

Attn: Motor Claims Dept.

LKK Ref: CC4/LPC22011791 Our ref: DS/SMA53M

5 April 2023

Without Prejudice

### ACCIDENT INVOLVING VEHICLES SMA53M & XE3917A ON 19/11/2022

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair: \$19,689.53

, or 10,000

Excess

: \$ -

Loss of Use : \$ -

Loss of Rental: \$ 700.00 (\$100 X 7 Days)

GIA/LTA Search: \$ 2.00

Others: \$ -

Total

: \$20,391.53

A copy of each of the following supporting documents is enclosed:

- 1. Copy of Tax Invoice & Receipts
- 2. Copy of Rental Agreement, Tax Invoice & Receipts
- 3. Copy of GIA/LTA search slip
- 4. Copy of GIA Report
- 5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman

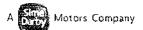
Customer Service Manager, Bodyshop

Bernard Wah

Aftersales Manager, Bodyshop

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-espointments only

Tel: 1800-2255-269 Co Reg No. 197401559W



# Performance Motors Limited A member of the Sime Darby Group



### LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMA53M & XE3917A ON 19.11.2022
, Khong Heng Kow Arthur owner of Vehicle Registration No. SMA53M hereby authorise Performance Motors Limited to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.
further authorise <b>Performance Motors Limited</b> to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.
I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.
I further confirm that the acceptance by <b>Performance Motors Limited</b> of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.
Signed by:
S1573119/I
Name: Khong Heng Kow Arthur (Date) 21.11.2022
NRIC No.:
In the presence of:
Name: Internal Thitesamy (Date) 21.11.2022  NRIC No.: 23.4 lexande Food: 20.11.2022  Internal Partometric Control 20.11.2022



CLAIM NO : 22/22/VC05/026610

DATE : 05 MAY 2023

### DISCHARGE VOUCHER

I/We, KHONG HENG KOW ARTHUR confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XE3917A the sum of Singapore Dollar Twenty Thousand Three Hundred Ninety One and Cents Fifty Three Only (\$20,391.53) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMA53M and XE3917A on 19/11/2022 along/at MARIAM WALK OUTSIDE UNIT 53.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ HUP LEE CRANE SERVICE PTE LTD AND/OR SOH KENG GIAP) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "PERFORMANCE MOTORS LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Khong Heng Kow Arthy of vehicle owner /Date 10/0-Name of vehicle owner /Date 10/05/2023

BMW Dealer

### **Performance Motors Limited**

A Sime Darby Motors Company Co. Reg. No. 197401559W GST Reg. No M2-0020081-x Toll-Free Number (1800-2255269)

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180 Fax: 63449773

315, Alexandra Road Sime Darby Business Centre Singapora 159944 Fax 64795601 (AfterSales) 64796624 (Motorrad)



### SERVICE TAX INVOICE

Repair Order No. : B1 1717682 Page No. : 1 of 2

Date IN

: 25/11/2022

Invoice Number: 2644133 / WSB

Invoice Date : 03/04/2023

Motor Claim Advisor: Inthiran A/L Thurasamy Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Mr Khong Heng Kow Arthur

53 Mariam Walk

- INVOICE TO -158

Lonpac Insurance Bhd

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Singapore 507134

SMA53M	WBA7K120107H57654	28/04/2021	116I HATCH	18688
REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE

REGN. NO. SMA53M		EGN. DATE 8/04/2021	MODEL 1161 HATC	H	MILEAGE 18688
	LABOUR 1		<del></del>		NETT
	To replace front bumper, front right fender,	-			3,825.00
	rear bumper, right wing mirror assembly, rig				
	cover,make good rear right fender include				
	To painting front bumper, front th fender,	ear right fender	front rh door		5,001.00
	and rear bumper.				
	To tow accident vehicle to PML workshop				150.00
	To replace right headlight.	•			457.00
	To check electrical wiring system at the fo	ont and roar			280.00
	sections for proper function including adju				200.00
	headlights.	Sallell O			
	To transfer lock mechanism from old to ne	w door includin	a		504.00
	conduct check on new door power window		-		304,00
	function. (1 door).	0,5.0 10. p.0	,po.		
	To remove old PDC assembly, replace da	maged parts an	ıd.		336.00
	reconnect to new bumper including condu		-		000.00
	proper function.(x2)				
	To carry out body cavity preservation.(x2)	•			224.00
	(Per panel).				
	Sundries.				150.00
	INS CLAIMS : ACCIDENT REPAIR, DIRE	CT SETTLEME	NT.		0.00
	DATE OF ACCIDENT :19.11.2022, 3RD I	PARTY CAR :XE	E3917A.		
	YOUR REF NO:CC4/LPC22011791				
	VEHICLE WAS SURVEYED BY TAUFIKH	FROMLKKCO	NSULTANT		
	ON 23.11.2022@1200HRS. AUTHORIS				
	LKK VIA EMAIL ON 24.11.2022.				
	PROPOSE CAR RENTAL = \$700.00 TH	E AMOUNT IS	SUBJECTED		0.00
<u> </u>	TO				
	INSURANCE COMPANY CONFIRMATIO	N.			
1	GIA SEARCH FEE = \$2.00.				0.00
				Total Labour 1:	10,927.00
				Retail	
	PARTS	<del></del>		Qty Price	NETT
L	RH OUTSIDE MIRROR COVER CAP PR	BMED		1 130.05	130.05

### Performance Motors Limited

A Sime Darby Motors Company Co. Reg. No. 197401559W GST Reg. No M2-0020081-x Toll-Free Number (1800-2255269)

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Fax. 64747770 280, Kampong Arang Road East Coast Centre Singapore 438180 Fax. 63449773 315, Alexandra Road Sime Darby Business Centre Singapore 159944 Fax 64796601 (AfterSales) 64796624 (Motorrad)



### SERVICE TAX INVOICE

Repair Order No. : B1 1717682 Page No. : 2 of 2

Date IN : 25/11/2022 Invoice Number : 2644133 / WSB

Invoice Date : 03/04/2023

Motor Claim Advisor: Inthiran A/L Thurasamy Payment Terms : 30 Days From Invoice
Invoice By : Mahamod Bin Mohd Sanif

PLAQUE 82MM 1 72.85 72.85 FRT RH SIDE PANEL 1 639.70 639.70 RH HEADLIGHT BI LED 1 2,399.10 2,399.10 FRT RH DOOR 1 1,159.75 1,159.75 RH OUTSIDE MIRROR HEATED WITH MEMOR 1 584.40 584.40 FRT BUMPER PANEL PRIMED (LINES PDC/ 1 950.80 950.80 REAR BUMPER TRIM PANEL (LUX PDC/PMA 1 1,088.30 1,088.30 GROMMET 2 0.80 1.60 FRT RH WHEEL ARCH COVER 1 138.40 138.40 (S/L) DOOR WEATHERSTRIP 1 139.10 139.10	Į.		TOTCE by . Managed Big Mond Panil
RH HEADLIGHT BI LED 1 2,399.10 2,399.10 FRT RH DOOR 1 1,159.75 1,159.75 RH OUTSIDE MIRROR HEATED WITH MEMOR 1 584.40 584.40 FRT BUMPER PANEL PRIMED (LINES PDC/ 1 950.80 950.80 REAR BUMPER TRIM PANEL (LUX PDC/PMA 1 1,088.30 1,088.30 GROMMET 2 0.80 1.60 FRT RH WHEEL ARCH COVER 1 138.40 138.40 (S/L) DOOR WEATHERSTRIP 1 139.10 139.10		PLAQUE 82MM	1 72.85 72.8
FRT RH DOOR 1 1,159.75 1,159.75 RH OUTSIDE MIRROR HEATED WITH MEMOR 1 584.40 584.40 FRT BUMPER PANEL PRIMED (LINES PDC/ 1 950.80 950.80 REAR BUMPER TRIM PANEL (LUX PDC/PMA 1 1,088.30 1,088.30 GROMMET 2 0.80 1.60 FRT RH WHEEL ARCH COVER 1 138.40 138.40 (S/L) DOOR WEATHERSTRIP 1 139.10 139.10		FRT RH SIDE PANEL	1 639.70 639.7
RH OUTSIDE MIRROR HEATED WITH MEMOR       1       584.40       584.40         FRT BUMPER PANEL PRIMED (LINES PDC/       1       950.80       950.80         REAR BUMPER TRIM PANEL (LUX PDC/PMA       1       1,088.30       1,088.30         GROMMET       2       0.80       1.60         FRT RH WHEEL ARCH COVER       1       138.40       138.40         (S/L) DOOR WEATHERSTRIP       1       139.10       139.10	1	RH HEADLIGHT BI LED	1 2,399.10 2,399.1
FRT BUMPER PANEL PRIMED (LINES PDC/ 1 950.80 950.80 REAR BUMPER TRIM PANEL (LUX PDC/PMA 1 1,088.30 1,088.30 GROMMET 2 0.80 1.60 FRT RH WHEEL ARCH COVER 1 138.40 138.40 (S/L) DOOR WEATHERSTRIP 1 139.10 139.10		FRT RH DOOR	1 1,159.75 1,159.7
REAR BUMPER TRIM PANEL (LUX PDC/PMA 1 1,088.30 1,088.30 GROMMET 2 0.80 1.60 FRT RH WHEEL ARCH COVER 1 138.40 138.40 (S/L) DOOR WEATHERSTRIP 1 139.10 139.10		RH OUTSIDE MIRROR HEATED WITH MEMOR	1 584.40 584.4
GROMMET       2       0.80       1.60         FRT RH WHEEL ARCH COVER       1       138.40       138.40         (S/L) DOOR WEATHERSTRIP       1       139.10       139.10		FRT BUMPER PANEL PRIMED (LINES PDC/	1 950.80 950.8
FRT RH WHEEL ARCH COVER 1 138.40 138.40 (S/L) DOOR WEATHERSTRIP 1 139.10 139.10		REAR BUMPER TRIM PANEL (LUX PDC/PMA	1 1,088.30 1,088.3
(S/L) DOOR WEATHERSTRIP 1 139.10 139.10		GROMMET	2 0.80 1.€
(0)2/2001 112111211211		FRT RH WHEEL ARCH COVER	1 138.40 138.4
Total Parts : 7,304.05		(S/L) DOOR WEATHERSTRIP	1 139.10 139.1
			Total Parts : 7,304.0

Labour Charges	:	10,777.00	Total Labour & Parts Charges	: 5	5\$	18,231.05
Parts Charges	:	7,304.05	Less Insurance Excess	: {	S\$	0.00
Lubricant/Misc	:	150.00	Invoice Total Amount Exclude GST	: \$	<b>\$</b> \$	18,231.05
			GST @ 8%	: (	S\$	1,458.48
			Invoice Total Amount Include GST	: \$	5\$	19,689.53

Amount Payable Include GST

All amounts are in Singapore Dollars.

Computer generated invoice. No signature is required.

Work was carried out subject to the Company's Terms and Conditions of Service. No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



5\$



### CHAN'S & SONS ENTERPRISE

363 Sembawang Road, Goodfink Park, Singapore 758379. Tel: 6753 2536 Fax: 6756 7565 Breakdown Recovery: 9742 9446

### **RENTAL AGREEMENT**

11- CCGC 201816 44

Hireris Name			Date of Sirth	Denneral Maria Ma	V3 (03 20)
KHON	S HENG K	OW ARTH	R3/2/67	Passport/Nric No.	19 I Spor
Address 3 M.	ARIAM WAUS		Occupation 1	Driving Licence No	Date of Expiry
		Posisi Code	Gentact No	Mobile Phone No.	
Joint Hirer's / Guarantor	s Name		Date of Birth	Passport/ Nric No.	Nationality
Address		V 1/4	Occupation	Orlving Licence No	Date of Expiry
		Postal Cade	Contact No	Mobile Phone No.	——————————————————————————————————————
CHECK OUT	52711.5055	Time 1545	Mileage Kh	E 1/4)	1/2 3/4 F
CHECK IN	J - [] - ] ]	Time 5 pw	Mileage KM	Remarks	
IMPORTANT NOTES	).v		i .	UNIT   R	ATE (\$) TOTAL (\$)
	NGAPORE use. See clause 1(f) in lor vehicle that returns early.	tor non-compliance.	: RATE	7 @ \$	100/
© Own Damage Liabili	ty - First \$1500 for damage to ged vehicle is upder repair.	vehicle plus toss of	DISCOUNT		· · · · · · · · · · · · · · · · · · ·
M Third Party Liability –	First \$2000 for any Third Party		GST @ 7%		: :
and/or less than 2yrs		-	TOTAL		
R Extension: One day	or all parking fines & traffic summ 's advance hotice is required of		EXTENSION	CROLD	
will be allowed.  8 Vehicle should be a Saturday where return	etumed at the same time as n time is before 10am.	collection except on	Inthrian	PM)	TP CLAIM
	r office hour will be charged to the harged at 1/5 of the daily rate.	ie next working day.		Y	1
8 As preventive mainte	nance, piease check water & en	• •			
vehicle. Our compar belongings after the t		sible for any loss of	SMA5	3M	
carrying of pets in th	other users, please refrain from e car. A cleaning charge of \$20 curbons	n smoking, eating or 80 will be imposed for	DEDOOT (1.6 - ) - h	1	· · · · · · · · · · · · · · · · · · ·
smoky, smelly or dirty vehicle.  8 Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirar's workmen compensation are			CHANGED OVER F	- <b>-</b>	DATE
smoky, smelly or dirly  8 Carrying of PASSET Only WORKERS c allowed.  We have read and again	rvehicle. NGERS in commercial vehicle	is strictly prohibited.  n compensation are		- <b>-</b>	DATE
	- Variation of the same of the			and the second	
Hirer's Signature		Joint Hirer's/ Guara	intor's Signature	for CHAN'S & S	ONS ENTERPRISE
VEHICLE NO	. OMR53	65R	MODEL		
FROM	5 JU 2022		RETURN	"Esti-	

### Tax Invoice Tax Invoice No: Dated: INV1201862022-12 December 21, 2022 Rental Agreement No: Terms of Payment: www.chans.com.sq RA 013165 2022-11 Due upon receipt **CHAN'S & SONS ENTERPRISE** Company Reg No:51936900M **Customer Reference:** 363 Sembawang Road, Goodlink Park, SMA53M Singapore - 758379 Notes: Email: admin@chans.com.sg SMA53M Executive Name: PML INTHRIAN **Customer Details** KHONG HENG KOW ARTHUR NO. 53 MARIAM WALK Singapore 507134 From No. of Price S.No Product Description To Date Amount (SGD) Date Periods (SGD) SMR5365R 25-11-02-12-7 Days 93.46 654.21 2022 2022 654.21 GST 7% (7%) 45.79 Amount in words: 700.00 Total (SGD) Seven Hundred Singapore Dollar (SGD) For CHAN'S & SONS ENTERPRISE

Declaration:

Please make your cheques payable to : CHAN'S & SONS

ENTERPRISE

This is a Computer generated document.

No signature is required.

Income Terms

Terms

# Official Receipt CHAN'S & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park, 758379 Mobile no: 97429446 / 96621176 Phone no: 67532536

Email: admin@chans.com.sg Web: www.chans.com.sg

### **Receipt Details**

**Customer Details** 

Receipt #

: RC 120177 2022-12

Date

: 29/12/2022

KHONG HENG KOW ARTHUR

NO. 53 MARIAM WALK Singapore - 507134

Phone no: 83837711 IG: SXXXX119I

Particulars	Price (SGD)
Invoice # INV 120186 2022-12	
Date # 21/12/2022	700.00
Car Plate No: SMR5365R	
Paid amount:	700.00
Payment Method : CREDIT CARDS	
Through: UOB	
Cheque No: V106240	
Cheque Date:29/12/2022	
Amount (in Words):	

<sup>\*</sup> Computer Generated Receipt no Sign Required

# First Data.

EHAR S AND SONS ENCEPPRISH SES SEMPRIFIED RUPD STRENTING (1983)S

DRIE (25-17-22 BIH NUM: 001267 MIO :000702653684428 11MT121, 25, 05 3NV NUM: 036240 110 - 12205480

SALE

Cand Nun: \*\*\* \*\*\* \*\*\* \*\*\* 4871 Manual

### Num: 11268-#18150 | Fand 149E: 9156 ##PR CODE: ###5821 | TRO Num: 010158 For 1674 - ####

TOTAL: SUD

TOO. HO

NO SIGNATURE REDUIRED

I AGREC TO PROTTE ABOVE FOTOS AROUNT ACCORDING TO THE CARD ISSUE? ACCEPTENT -- (.d., day a fubrillary 1,5,5,6,8

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

XE3917A

**Date of Accident** 

19/11/2022

Reset

### % RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	Lonpac Insurance Bhd
Period of Insurance	23/07/2022 - 22/07/2023
Requested By	Peh Ah Hoon (Performance Mo
Requested Date	22/11/2022 17:26

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

Records Management Centre GST Registration No: **M400017735** 

### **Hsiao Tong (LKKAuto)**

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 26 April 2023 4:42 PM

**To:** Hsiao Tong (LKKAuto)

Cc: MT\_Claim\_SG

**Subject:** Oref: 22/22/22/VC05/026610 - TPD(DS) - Accident involving XE3917A(OI) &

SMA53M (BMW) on 19/11/2022

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

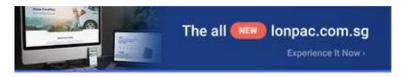
**Best Regards** 

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

**Sent:** Tuesday, April 25, 2023 10:19 AM **To:** ENG HUEY NI < heng@lonpac.com>

Cc: MT\_Claim\_SG < <mt\_claim@lonpac.com >; CS A Team < <cs-a@lkkauto.com >; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a> > Subject: [SEEK MANDATE] - Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M

(BMW) & XE3917A ON 16/11/2022 \*\*\* LKK REF: CC4/LPC22011791/pa3

Your ref: **22/22/22/VC05/026610** Our ref: CC4/LPC22011791/Tpa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING XE3917A(LONPAC) AND SMA53M(TP) ON 19/11/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and collided onto third party parked vehicle.

We seek your approval to offer repairer "PERFORMANCE MOTORS LTD" at \$20,391.53(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 21,422.45	\$ 19,689.53 (\$18,231.05 + 8% GST)
2. Loss of RENTAL (7days x \$100.00)	\$ 700.00	\$ 700.00 (7days x \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 22,124.45	<u>\$ 20,391.53</u>

Surveyor recommended 7days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

### Kindly let us have your approval / instruction

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From: ENG HUEY NI < hneng@lonpac.com > Sent: Thursday, November 24, 2022 6:28 PM
To: Mei Kwan (LKKAuto) < hearthcast / Meikwan@lkkauto.com >

Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>> Subject: RE: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A

ON 16/11/2022 \*\*\* LKK REF: CC4/LPC22011791/pa3

### Lonpac External - General

Hi Mei Kwan,

Will forward Addendum GIA once I receive it.

**Thanks** 

Huev Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Thursday, 24 November 2022 6:11 pm **To:** ENG HUEY NI < <a href="mailto:hneng@lonpac.com">hneng@lonpac.com</a>>

Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>> Subject: RE: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A

ON 16/11/2022 \*\*\* LKK REF: CC4/LPC22011791/pa3

Dear Huey Ni,

We refer to our tele-conversation a while ago.

As spoken, OI is making "reporting only" instead of claiming third party.

KFS will submit an addendum GIA.

Please forward us a copy once received.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 23 November 2022 5:16 PM

To: CS A Team < cs-a@lkkauto.com>

Subject: Re: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A

ON 16/11/2022 \*\*\* LKK REF: CC4/LPC22011791/pa3

**NEW CASE** 

Hi

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 23 November 2022 3:08 PM
To: assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>
Cc: MT\_Claim\_SG <a href="mailto:mt.claim@lonpac.com">mt.claim@lonpac.com</a>

Subject: FW: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A

ON 16/11/2022 Importance: High

## Lonpac External - General

Dear Meng Yan,

Please forward the report to the case handler.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN

**Sent:** Wednesday, 23 November 2022 8:50 am **To:** 'assignments' <a href="mailto:sassignments@lkkauto.com">assignments@lkkauto.com</a> **Cc:** MT Claim SG <mt claim@lonpac.com>

Subject: FW: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A

ON 16/11/2022 Importance: High

### Lonpac External - General

Our Ref : 22/22/VC05/026610 ( Huey Ni's case)

Dear Meng Yan,

FYNA.

**Best Regards** 

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: PBSP < pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 22 November 2022 5:35 pm
To: MT\_Claim\_SG < mt\_claim@lonpac.com>

Cc: Inthiran Thurasamy < inthiran.thurasamy@simedarby.com.sg >

Subject: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A ON

16/11/2022 **Importance:** High

Dear Survey Team,

### Vehicle currently in workshop, kindly arrange for Survey ASAP.

Please inform your surveyor to look for our MCA Mr Inthiran when he is here for the inspection.

Dear Claims Team,

Please see attached Accident Report, Estimates and Supporting documents.

### Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regards Claims Team

**Body and Paint** 

**BMW** 

Performance Motors Ltd Performance Munich Autos

DDI: +65 6319 0174 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

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#### www.bmw.com.sg

### Sime Darby Motors

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