

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 25 April 2023 10:19 AM  
**To:** ENG HUEY NI  
**Cc:** MT\_Claim\_SG; CS A Team; Admin A  
**Subject:** [SEEK MANDATE] - Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A ON 16/11/2022 \*\*\* LKK REF: CC4/LPC22011791/pa3  
**Attachments:** TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LOD SMA53M.pdf

Your ref: **22/22/22/VC05/026610**  
Our ref : CC4/LPC22011791/Tpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING XE3917A(LONPAC) AND SMA53M(TP) ON 19/11/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and collided onto third party parked vehicle.

We seek your approval to offer repairer **"PERFORMANCE MOTORS LTD"** at **\$20,391.53(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 21,422.45	\$ 19,689.53 (\$18,231.05 + 8% GST)
2. Loss of RENTAL (7days x \$100.00)	\$ 700.00	\$ 700.00 (7days x \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 22,124.45</b>	<b><u>\$ 20,391.53</u></b>

Surveyor recommended 7days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <hneng@lonpac.com>

**Sent:** Thursday, November 24, 2022 6:28 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A  
ON 16/11/2022 \*\*\* LKK REF: CC4/LPC22011791/pa3

## Lonpac External - General

Hi Mei Kwan,

Will forward Addendum GIA once I receive it.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 24 November 2022 6:11 pm

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A  
ON 16/11/2022 \*\*\* LKK REF: CC4/LPC22011791/pa3

Dear Huey Ni,

We refer to our tele-conversation a while ago.

As spoken, OI is making "reporting only" instead of claiming third party.

KFS will submit an addendum GIA.

Please forward us a copy once received.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 23 November 2022 5:16 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Re: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A ON 16/11/2022 \*\*\* LKK REF: CC4/LPC22011791/pa3

NEW CASE

**Hi**

|

**Kindly assist.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 23 November 2022 3:08 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A ON 16/11/2022

**Importance:** High

**Lonpac External - General**

Dear Meng Yan,

Please forward the report to the case handler.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** GERALD POH WEE BIN  
**Sent:** Wednesday, 23 November 2022 8:50 am  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A ON 16/11/2022  
**Importance:** High

## Lonpac External - General

Our Ref : 22/22/22/VC05/026610 ( Huey Ni's case)

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Tuesday, 22 November 2022 5:35 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Inthiran Thurasamy <[inthiran.thurasamy@simedarby.com.sg](mailto:inthiran.thurasamy@simedarby.com.sg)>  
**Subject:** Arrange for Survey (Car in workshop) REQUEST FOR DIRECT SETTLEMENT - SMA53M (BMW) & XE3917A ON 16/11/2022  
**Importance:** High

Dear Survey Team,

Vehicle currently in workshop, kindly arrange for Survey ASAP.

Please inform your surveyor to look for our MCA Mr Inthiran when he is here for the inspection.

Dear Claims Team,

Please see attached Accident Report, Estimates and Supporting documents.

**Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.**

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regards  
Claims Team

Body and Paint

BMW  
Performance Motors Ltd  
Performance Munich Autos  
DDI: +65 6319 0174  
FAX: +65 6479 4601  
Address : 303 Alexandra Road, Singapore 159941  
Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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**A member of the Sime Darby Group**



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