

## Meng Yan (LKK Auto)

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**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Sent:** Wednesday, 23 November 2022 8:13 AM  
**To:** MG Solution; SUR; assignments  
**Cc:** Hwang, Shiang Yi; Teo, Grace  
**Subject:** RE: REF : CMTD2204249/SYH RE: SMF6330Y - (PRE-INSPECTION); YOUR REF: SLN543J (SOMPO) - DOA: 21/11/2022

Without Prejudice

Dear Ms Wong,

We refer to your email below.

We have appointed LKK auto to conduct the survey on SMF6330Y.

Aside to LKK Auto,

Please make arrangement to conduct the survey for SMF6330Y by Mr Kenneth.

Please revert with your preliminary report upon completion of survey to my colleague, Shiang Yi.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards  
**Melvin Ye**  
**Claims Division**  
D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** MG Solution <mg3solution@gmail.com>  
**Sent:** Tuesday, November 22, 2022 4:40 PM  
**To:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Cc:** Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

**Subject:** Re: REF : CMTD2204249/SYH RE: SMF6330Y - (PRE-INSPECTION); YOUR REF: SLN543J (SOMPO) - DOA: 21/11/2022

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Dear Melvin,

We choose LKK Auto Consultants - Adrian Ling.

Thank you.

Best Regards,

**Ms Wong**

**MG Solution Pte Ltd**

☐ [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

☐ 6243 1373 ☐ 6243 1376 ☐ 8121 1373

☐ 23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Tue, Nov 22, 2022 at 4:29 PM Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference: CMTD2204249/SYH

Your Reference: SMF6330Y

**Without Prejudice**

Date: 22.11.2022

**Attention:**

**MG SOLUTION PTE LTD**

Dear Yan,

**ACCIDENT INVOLVING SMF6330Y & SLN543J ON 21.11.2022**

We refer to your Notice of Accident dated 22/11/2022.

Please be informed that Hwang Shiang Yi the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

<b>Motor Surveyor</b>		<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	<b>Motor Surveyor</b>	<b>Surveyor</b>	
	FormTeam Consultancy	Frankie Pang	
		Chow BoXiong	
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )	
		Marcus Chua ( <b>East</b> )	
		Kenneth Kong ( <b>North</b> )	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards  
**Melvin Ye**

**Claims Division**

D: 6322 4667 | T: 6461 6555



**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Yan <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Tuesday, November 22, 2022 3:29 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** SMF6330Y - (PRE-INSPECTION); YOUR REF: SLN543J (SOMPO) - DOA: 21/11/2022

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Dear Sir/Madam,

**ACCIDENT INVOLVING SMF6330Y & SLN543J ALONG T-JUNCTION OF ANG MO KIO AVENUE 8 AND ANG MO KIO AVENUE 6 AT ABOUT 1815HOURS.**

A copy of the GIA is attached and please arrange for **PRI-Inspection**.

Please kindly let us know the liability of the case and provide us a copy of your insured statement and sketch plan for documentation.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that said vehicle can be inspected at:

**Workshop:** MG Solution Pte Ltd

**Address:** 23 Kaki Bukit Avenue 4, Vicom Inspection Centre, #04-01 Singapore 415933

*In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.*

Thank You.

Best Regards,

**JAMIE YAN**

**MG Solution Pte Ltd**

✉ [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

☎ 6243 1373 📠 6243 1376 📠 8121 1373

📍 23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

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