

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 19 November 2022 4:42 PM
To: Irene Tan; assignments; SUR
Cc: 'ms goh'; candy
Subject: RE: OUR REF: SNM22D202842/C02/GBG3201G/LEEPG & YOUR REF: GBH7114T, TPP
LOD ACKNOWLEDGEMENT

Importance: High

Without Prejudice
Save as to Cost

Dear Sir/Madam

Due to the huge repair cost involved, we would like to conduct re-inspection on your client's vehicle.

Please let us know the available date, time and location (Monday -Friday – within working hours) for re-inspection.

Please hold hands while we wait for your reply.

Dear LKK - fyna

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Irene Tan <motor@iaconsultingsg.com>
Sent: Friday, 4 November 2022 10:16 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: 'ms goh' <msgoh@iaconsultingsg.com>; candy <candy@iaconsultingsg.com>

Subject: RE: OUR REF: SNM22D202842/C02/GBG3201G/LEPG & YOUR REF: GBH7114T, TPP LOD ACKNOWLEDGEMENT

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Dear Cecilia,

we refer to your email below.

We regret to inform you that our client has rejected your offer.

In the spirit of amicable settlement, our client is re-proposing the following:

Cost of repair	\$25,038.00 (with GST)
Loss of rental	\$ 2,860.00 (\$130.00 x 22 days)
Survey report	\$ 1,557.00 (As agreed)
Search fee/GIA	\$ 69.45 (As agreed)
Towing fee	\$ 440.00
Total	\$29,964.45

Kindly let us hear from you soon.

Thank you.

Regards,
Irene Tan
For and on behalf of Garage 13 Pte Ltd

----- On **Cecilia Lee** <cecilia.lee@sg.cntaiping.com> wrote ---

Without Prejudice

Dear Sir/Madam

Cost of			
Repair	\$	7,490.00	(w/gst)
Loss of			
Use/Rental	\$	720.00	
Survey Report	\$	1,557.00	
LTA	\$	7.45	
GIA	\$	62.00	
	\$	9,836.45	

We look forward to your favorable reply.

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Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 18 October 2022 4:36 pm
To: 'Ms Goh' <msgoh@iaconsultingsg.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Irene Tan <motor@iaconsultingsg.com>; Emma Wong <emma@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Claims <claims@garage13.com.sg>
Subject: OUR REF: SNM22D202842/C02/GBG3201G/LEEPG & YOUR REF: GBH7114T, TPP
LOD ACKNOWLEDGEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 5th October 2022 with enclosures on 7th October 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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