

Huey Yon (LKKAuto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Thursday, 2 February 2023 4:19 PM
To: Huey Yon (LKKAuto)
Cc: SUR
Subject: RE: PRE-REPAIR SURVEY - OUR REF: L.22.0875.PL | YOUR REF: SMB 3614U - ACCIDENT INVOLVING E 93E AND SMB 3614U ON 21.11.2022

Dear Huey Yon,

Our ref is BUS/11/22/5040.

Thanks & regards
Hua Yen

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Thursday, 2 February 2023 3:47 pm
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY - OUR REF: L.22.0875.PL | YOUR REF: SMB 3614U - ACCIDENT INVOLVING E 93E AND SMB 3614U ON 21.11.2022

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Dear Hua Yen,

Kindly provide us claim no.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, 23 November 2022 12:04 PM
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRE-REPAIR SURVEY - OUR REF: L.22.0875.PL | YOUR REF: SMB 3614U - ACCIDENT INVOLVING E 93E AND SMB 3614U ON 21.11.2022

Dear Hua Yen,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Wednesday, 23 November 2022 11:48 AM
To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: FW: PRE-REPAIR SURVEY - OUR REF: L.22.0875.PL | YOUR REF: SMB 3614U - ACCIDENT INVOLVING E 93E AND SMB 3614U ON 21.11.2022

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: E93E
Insured: SMB3614U
Workshop: YAP MOTOR SERVICE PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Tuesday, 22 November 2022 6:01 pm
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: Re: PRE-REPAIR SURVEY - OUR REF: L.22.0875.PL | YOUR REF: SMB 3614U - ACCIDENT INVOLVING E 93E AND SMB 3614U ON 21.11.2022

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Dear Sirs,

We refer to your letter of 22 November 2022.

We confirm that you have **objected** to our client’s list of surveyors. Our client’s vehicle is at the following address:

YAP MOTOR SERVICE PTE LTD
Blk 7 Sin Ming Industrial Estate
#01-82
Singapore 575642

Tel: 6451 1705 (Helen)

Please inform your surveyor to conduct the pre-repair survey within 2 working days, failing which our client will have no alternative but to proceed with the repair of his vehicle.

Thank you and regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

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On Tuesday, 22 November 2022 at 05:49:28 pm SGT, Ong Hua Yen (Strides Automotive Services Pte Ltd) <huayen.ong@strides.com.sg> wrote:

Dear Sir,

We are not agreeable of your surveyors list.

We will appoint our surveyor to conduct a PRI at your client's workshop.

Thanks & Regards

Hua Yen

From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Tuesday, 22 November 2022 4:32 pm
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
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Dear Sirs,

ACCIDENT INVOLVING E 93E AND SMB 3614U ON 21.11.2022

AT/ALONG SOMERSET ROAD

PRE-REPAIR SURVEY

We refer to your letter of 22 November 2022.

Our client is objecting to your list of surveyors. Attached is our client's list of proposed surveyors for your consideration.

LIST OF SURVEYOR

	Survey Company
1	Absolute Appraisal Services Pte Ltd
2	Cozon Engineers
3	Delta V Consultant
4	Prominent Appraiser Services Pte Ltd
5	Impact Analysis Consultant
6	Constant Appraiser Services
7	Lee Automobile Appraisers Services
8	Mc-Coy Appraiser Pte Ltd
9	PAR Automotive Consultancy
10	Prestige Appraiser Services

Please state the surveyor you will be appointing to be the single joint expert or that you are objecting to our client's proposed list of surveyors.

If we do not hear from you **within 2 working days**, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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On Tuesday, 22 November 2022 at 04:21:48 pm SGT, Ong Hua Yen (Strides Automotive Services Pte Ltd) <huayen.ong@strides.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB3614U as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Tuesday, 22 November 2022 4:02 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; 'kurulegal@yahoo.com.sg' <kurulegal@yahoo.com.sg>

Subject: FW: PRE-REPAIR SURVEY - OUR REF: L.22.0875.PL | YOUR REF: SMB 3614U - ACCIDENT INVOLVING E 93E AND SMB 3614U ON 21.11.2022

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Dear Hua Yen,

For PRI (NR).

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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and notify the sender immediately by return e-mail.

From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Tuesday, November 22, 2022 3:55 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; MTPRI <mtpri@smrt.com.sg>
Subject: RE: PRE-REPAIR SURVEY - OUR REF: L.22.0875.PL | YOUR REF: SMB 3614U - ACCIDENT INVOLVING E 93E AND SMB 3614U ON 21.11.2022

Dear Sirs,

ACCIDENT INVOLVING E 93E AND SMB 3614U ON 21.11.2022

AT/ALONG SOMERSET ROAD

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for Lam Kong Yin Patrick, whose vehicle registration number E 93E was damaged in the above accident.

A copy of the Singapore Accident Statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building

Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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