

YORK HOTEL (PTE) LTD

c/o Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Date: 10-01-2023

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIMS DEPT.

78 SHENTON WAY
#09-16 AIG BUILDING
SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SMF 2187X AND SGF 6665C
ALONG SENG POH ROAD, CP LOT 18 ON 08-11-2022

I / We, the owner of Vehicle No. SMF 2187X which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

1. Costs of repair	-	\$1423.61
2. Loss of Use/Rental fees 3 days	-	\$ 540.00
3. Police / GIA report / LTA fees	-	\$ 2.00
4. Surveyor report fees	-	
5. Others	-	
Total:		<u>\$1965.61</u>

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



YORK HOTEL PTE LTD
21 MT ELIZABETH
SINGAPORE 228516

LETTER OF AUTHORITY

ACCIDENT INVOLVING SMF2187X AND SGF 6665 C
ALONG SENG POH ROAD, CP LOT 18
ON 08-11-2022

BY THE LETTER OF AUTHORITY, I / We, YORK HOTEL (PTE) LTD

NRIC NO. 196900074M The owner of Vehicle No. SMF2187X

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 08 (day) 11 (month) 2022 (year)



Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ALAN’S UNITED AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,423.61** (Repair Cost), **S\$420.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMF2187X** that was damaged pursuant to the accident which occurred on **08/11/2022** (date) along **SENG POH ROAD** (location) involving vehicle no/s **SGF6665C**. This is pursuant to the inspection conducted on **22/11/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **YORK HOTEL (PRIVATE) LIMITED** (the third party claimant”) of vehicle no. **SMF2187X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMF2187X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of AUG (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16417

Vehicle Insured : SGF6665C
Accident Date : 08-Nov-2022

Date : 30-Dec-2022

Our Ref : 022188 (AIG) / CHAN

PAGE : 1

YORK HOTEL (PRIVATE) LIMITED
21 MOUNT ELIZABETH
YORK HOTEL
Singapore 228516

FINAL REPAIR COST FOR HONDA ODYSSEY SMF2187X

=====

1 pc Rear bumper fascia	606.00	
1 pc Rear o/s bumper lower chrome	119.60	

	725.60	
Less 20% :	145.12	

		580.48
To putty and spray replaced parts		450.00
To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts		300.00

		1,330.48
Add 7% GST :		93.13

Total :		S\$ 1,423.61
		=====

Singapore Dollars One Thousand Four Hundred and
Twenty Three and Cents Sixty One Only

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

**YORK HOTEL PTE LTD
C/O ALAN'S UNITED AUTO PTE LTD**

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO : **C23013**

DATE : 10.01.2023

TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SGX 86T	9404	SMF 2187X	3	\$ 180.00	\$ 540.00
		***	*****	***		

TOTAL: \$ 540.00

PAYMENT MODE:

BY CHEQUE: CHIN HUI CAR RENTAL
BANK TRANSFER: OCBC 531-709517-001
PAYNOW TO UEN: 53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


CHIN HUI CAR RENTAL

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. TEL: 6453 4680
REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: **09404**

HIRER'S PARTICULAR				Vehicle No: <u>SGX 86T</u>		Mileage Out: <u>139362</u>											
Hirer: <u>YORK HOTEL PTE LTD</u>				Make & Model: <u>TOYOTA CAMRY</u>		Auto/Manual Group: <u>Auto</u>											
NRIC / Passport No: <u>196A00070M</u> Date of Birth: _____				OUT : Date <u>27-12-2022</u>		OUT : Time <u>10 AM</u>											
Address: <u>21 MOUNT ELIZABETH</u>				Replace Veh No: _____		Mileage Out: _____											
<u>#102-00 YORK HOTEL S228516</u>				OUT : Date _____		OUT : Time _____											
Driving Licence No: _____ Pass Date: _____				CHARGES													
Contact Number: <u>9777 0605</u>																	
DRIVERS PARTICULARS (If different from Hirer)				Daily <u>3</u> @\$ <u>180/-</u> per day <u>540.00</u>													
Appointed Driver: <u>LEE CHONG MENG, RANDY</u>				Weekly @\$ _____ per week													
NRIC / Passport No: <u>S75303762</u> Date of Birth: <u>13-10-1975</u>				Monthly @\$ _____ per month													
Address: <u>BLK B5 KIM KEAT AVE</u>				Hours @\$ _____ per hour													
<u>#11-360 S 310195</u>				Others @\$ _____													
Driving Licence No: _____ Pass Date: <u>23-4-1996</u>				SUB-TOTAL \$ <u>540.00</u>													
Contact Number: <u>8751 7578</u>																	
Terms & Conditions ADDITIONAL S\$3000.00 EXCESS For Hirer / Driver Age 23 years old & below. Age 70 years old & above. Less than Two (2) years Driving Experience. Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00				PETROL LEVEL													
				<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td>Out</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> <tr> <td>In</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> </table>				Out	E	1/4	1/2	3/4	F		In	E	1/4
Out	E	1/4	1/2	3/4	F												
In	E	1/4	1/2	3/4	F												
				TOTAL CHARGES \$ <u>540.00</u>													
				IMPORTANT!													
				FOR SINGAPORE USE ONLY													
				Excess Liability : S\$2500.00													
				Malaysia Excess (With Prior Consent) : _____													
REMARKS				<div style="border: 1px solid black; padding: 5px; text-align: center;"> YOUR EXCLUSIVE COPY WITH COMPLIMENTS OF YORK HOTEL </div>													
								Additional Driver <u>9799 8576</u>									
PAYMENT METHOD:				Hirer's Signature _____													
BANK TRANSFER : OCBC 531-709517-001				Addition Driver's Signature _____													
PAYNOW : 53090791K																	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

*** IMPORTANT**

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>30.12.22</u>	<u>1-25pm</u>	<u>139390</u>		

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SGF6665C

Date of Accident

08/11/2022 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **31/03/2022 - 30/03/2023**Requested By **KHONG SHI JIE (ALAN'S UNITE...**Requested Date **08/11/2022 13:56****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 29 November 2022 3:00 pm
To: dxrealty@singnet.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SGF6665C (AIG) AND SMF2187X AT/ALONG SENG POH ROAD ON 08/11/2022

Dear Chen Ting @ Tan T'eng,

Our Ref: CC6/AIG22011760/Kpa3

ACCIDENT INVOLVING SGF6665C (AIG) AND SMF2187X AT/ALONG SENG POH ROAD ON 08/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMF2187X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Nov 2022 11:31	CIm Dtl Modified	Claimant's Name: -> YORK HOTEL (PRIVATE) LIMITED. Claimant's ID: -> 196 900074M.	[A] HOW MEI KWAN
2	23 Nov 2022 11:31	CIm Veh Model Changed	(207583) HONDA ODYSSEY 2.4 EX-S CVT (A).	[A] HOW MEI KWAN
3	23 Nov 2022 11:31	CIm Created	Reg No: SMF2187X. Acct Date: 2022/11/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	23 Nov 2022 11:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Nov 2022 11:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/02	[A] HOW MEI KWAN
6	23 Nov 2022 11:31	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Nov 2022 11:31	CIm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	23 Nov 2022 11:31	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Nov 2022 11:32	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	23 Nov 2022 11:32	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	08 Feb 2023 12:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	08 Feb 2023 12:13	CIm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Feb 2023 12:13	CIm Dtl Modified	JPJ Reg. Date: -> 2018/10/30.	[A] JOANNE LEE KHANG MIN
14	08 Feb 2023 12:13	CIm Details Notified		[A] JOANNE LEE KHANG MIN
15	10 Mar 2023 15:42	Adj Mandate Request	Cur.Req:1845.61:Liability: 100% (BOLA 23) *Quantum: \$1,845.61 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	20 Mar 2023 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/02. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
17	20 Mar 2023 16:11	Adj Mandate Set	Approved:1785.61:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
18	05 May 2023 11:07	Adj Mandate Request	Cur.Req:1905.61:TP WS requested LOR - \$160 X 3 days =\$480.00 (COR -\$1,423.61 + LTA \$2.00) For your approval pls.	[A] Ezlyna
19	30 May 2023 15:31	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2022/12/02. Mandate Remarks: mandate approved for LOR @ \$140/day	[I] Goh, Jeremy-CX
20	30 May 2023 15:31	Adj Mandate Set	Approved:1815.61:mandate approved for LOR @ \$140/day	[I] Goh, Jeremy-CX
21	19 Jun 2023	Adj Mandate Request	Cur.Req:1845.61:Liability: 100% (BOLA 23) *Quantum: \$1,845.61(all-in). Your approval for LOR \$140/day. *For your approval please.	[A] Ezlyna

AUDIT TRAIL

No.	On	Audit	Remarks	By
22	14:28 05 Jul 2023 11:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/12/02. Mandate Remarks: settle at best	[I] Goh, Jeremy-CX
23	05 Jul 2023 11:29	Adj Mandate Set	Approved:1845.61:settle at best	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2873635	24 Nov 2022 17:58:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMF2187X	SGF6665C	11.00
2912039	08 Feb 2023 12:13:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF2187X	SGF6665C	11.00