

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 30 November 2022 3:24 PM
To: geraldpo@lonpac.com
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); CS A Team; Admin A
Subject: RE: CONFIDENTIAL: Claim Against Lonpac Insurance Bhd - Accident Involving Vehicle XE6348Y, XE1760Y & XE1640K along AYE towards Tuas Before Tuas Road on 1 Nov 2022 *** LKK REF: CC4/LPC22011747/Tpa3 // LPC REF: 22/22/22/VC00/026507
Attachments: TP ESTIMATE - MARKED c&C.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice_.pdf

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpo@lonpac.com>

Sent: Wednesday, 30 November 2022 10:38 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; mohamad.rani@sembcorp.com

Subject: FW: CONFIDENTIAL: Claim Against Lonpac Insurance Bhd - Accident Involving Vehicle XE6348Y, XE1760Y & XE1640K along AYE towards Tuas Before Tuas Road on 1 Nov 2022

Lonpac External - General

Dear Hsiao Tong,

Please note comments from third party.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mohamad Azman Bin Rani <mohamad.rani@sembcorp.com>
Sent: Wednesday, 30 November 2022 10:34 am
To: Customer SG <customer_sg@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Joanne Chew <joanne.chew@sembcorp.com>; Pea Kok Tong <pea.koktong@sembcorp.com>
Subject: RE: CONFIDENTIAL: Claim Against Lonpac Insurance Bhd - Accident Involving Vehicle XE6348Y, XE1760Y & XE1640K along AYE towards Tuas Before Tuas Road on 1 Nov 2022

Dear Gerald,

XE6348Y was surveyed by LKK Surveyor, Taufikh on 23.11.22 @ 4.30 pm.
Please advise if we can proceed with the repairs.

Thanks
Regards
Mohamad Azman

From: Joanne Chew <joanne.chew@sembcorp.com>
Sent: Tuesday, November 22, 2022 11:30 AM
To: customer_sg@lonpac.com
Cc: Mohamad Azman Bin Rani <mohamad.rani@sembcorp.com>
Subject: RE: CONFIDENTIAL: Claim Against Lonpac Insurance Bhd - Accident Involving Vehicle XE6348Y, XE1760Y & XE1640K along AYE towards Tuas Before Tuas Road on 1 Nov 2022
Importance: High

Attention: Motor Claims Department

Dear Sirs

We refer to our earlier email on the above matter.

The password for the SAS report is XE6348Y7280G.

Kindly contact our fleet management, Azman at his mobile 91864590 to arrange a pre-repair survey of our vehicle which is located at SembWaste Pte Ltd, 17 Tuas Ave 12, Singapore 639037 within three (3) days from the date of this letter, failing which we shall proceed with the repairs and all cost of repairs shall be borne by you, being the insurer of vehicle no. XE1760Y.

We hope to receiving your early reply.

Thank you.

Regards,
Joanne
For and on behalf of
SembWaste Pte Ltd

Mohamad Azman Bin Rani

Assistant Manager
Plans and Maintenance

SembWaste

30 Hill Street #05-04, Singapore 179360

DID :68546248

FAX :62759943

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