

## Meng Yan (LKK Auto)

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**From:** Motor Claims <motorclaims@sg.gaig.com>  
**Sent:** Tuesday, 22 November 2022 1:48 PM  
**To:** james@automotiverepaircentre.com.sg; SUR; assignments; admin-d  
**Cc:** 'Ken Guan'; 'ARC Shujuan'; 'ARC Razali'; Koh, Ming Shao  
**Subject:** RE: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P  
**Attachments:** EST2211-627-TG SMG8264L.pdf

### Without Prejudice

Dear James,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)

For work injury compensation act (WICA) claims, please email to [wicacclaims@sg.gaig.com](mailto:wicacclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

**Shery Wong**, Executive, Claims | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
A1 (Good)  
Published January 28, 2021

Standard & Poor's  
A+ (Strong)  
Affirmed June 1, 2021

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>  
**Sent:** 22 November 2022 11:56 AM

**To:** Motor Claims <motorclaims@sg.gaig.com>

**Cc:** 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Razali' <razali@automotiverepaircentre.com.sg>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>

**Subject:** [External] RE: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

Hi Shery,

Please kindly assist to appoint LKK Auto Consultants to survey the car

Please find attached Estimate for your reference.

Thanks.

Warmest Regards,



James Tan

*Senior Claims Executive*

M +65 9858 0631

E [James@automotiverepaircentre.com.sg](mailto:James@automotiverepaircentre.com.sg)

Automotive Repair Centre Pte Ltd

48 Toh Guan Road East, #02-146

Enterprise Hub, S608586

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Sent:** Tuesday, 22 November 2022 11:20 am

**To:** [james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)

**Cc:** Ken Guan <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>

**Subject:** GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

**Without Prejudice**

Dear Sirs,

This case is handled by Mr Koh Ming Shao, email [mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com) we append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

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For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

Shery Wong, Executive, Claims | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
A1 (Good)  
Published January 28, 2021

Standard & Poor's  
A+ (Strong)  
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**From:** [james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg) <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>  
**Sent:** 22 November 2022 11:09 AM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Cc:** Ken Guan <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>  
**Subject:** [External] SMG8264L - TP CLAIMS AGAINST SMA7759P

Dear Person in-charge,

Our client's vehicle **SMG8264L** wants to make a third-party claim against **SMA7759P** which is insured by **Great America Insurance Pte. Ltd.**

Please find attached the GIA report. Estimate will be ready upon survey.

Kindly let us know the Claim officer-in-charge of **liability/settlement** of our client's claim.

Vehicle currently **IN** our workshop. Please arrange survey arrangement.

Thanks for your attention.

Warmest Regards,



James Tan  
*Senior Claims Executive*  
M +65 9858 0631  
E [James@automotiverepaircentre.com.sg](mailto:James@automotiverepaircentre.com.sg)  
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