

Xin Yu (LKK Auto)

From: james@automotiverepaircentre.com.sg
Sent: Saturday, March 4, 2023 12:49 PM
To: Taufikh (LKKAuto)
Cc: Xin Yu (LKK Auto)
Subject: RE: [External] RE: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

Hi Taufikh,

We accept COR P/P \$3851.28 before GST.

Thanks.

Warmest Regards,



James Tan
Senior Claims Executive
M +65 9858 0631
E James@automotiverepaircentre.com.sg
Automotive Repair Centre Pte Ltd
48 Toh Guan Road East, #02-146
Enterprise Hub, S608586

From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Sent: Monday, 13 February 2023 1:11 pm
To: james@automotiverepaircentre.com.sg
Cc: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Subject: RE: [External] RE: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

Hi James,

Please refer attached, COR \$3851.28 , 5 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>
Sent: Saturday, 24 December 2022 5:03 pm
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Razali' <razali@automotiverepaircentre.com.sg>; assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Subject: RE: [External] RE: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

Hi Taufikh

1. Attached "Finalize Estimate" based on your markings for reference
 - i. Check Item: Highlighted Yellow
2. Photos: Check Items
3. Photos: Before Paint

Please do not hesitate to contact me for any clarification. Thank you for your attention.

Warmest Regards,



James Tan
Senior Claims Executive
M +65 9858 0631
E James@automotiverepaircentre.com.sg
Automotive Repair Centre Pte Ltd
48 Toh Guan Road East, #02-146
Enterprise Hub, S608586

From: Koh, Ming Shao <mingshao.koh@sg.gaig.com>
Sent: Monday, 28 November 2022 8:18 am
To: james@automotiverepaircentre.com.sg; Motor Claims <motorclaims@sg.gaig.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Razali' <razali@automotiverepaircentre.com.sg>
Subject: RE: [External] RE: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

WITHOUT PREJUDICE

Dear James,

Liability is clear for direct settlement.

Please submit all supporting documents in due course.

This email is on "Without Prejudice" and should not be construed as an admission of liability.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Koh Ming Shao, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | mingshao.koh@sg.gaig.com



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>
Sent: 26 November 2022 12:51 PM
To: Motor Claims <motorclaims@sg.gaig.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Razali' <razali@automotiverepaircentre.com.sg>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>
Subject: [External] RE: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

Hi Shery,

Kindly advise liability for this case.

Thanks.

Warmest Regards,



James Tan
Senior Claims Executive
M +65 9858 0631
E James@automotiverepaircentre.com.sg
Automotive Repair Centre Pte Ltd
48 Toh Guan Road East, #02-146
Enterprise Hub, S608586

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 22 November 2022 1:48 pm
To: james@automotiverepaircentre.com.sg; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>;

'ARC Razali' <razali@automotiverepaircentre.com.sg>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>

Subject: RE: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

Without Prejudice

Dear James,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>

Sent: 22 November 2022 11:56 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>;

'ARC Razali' <razali@automotiverepaircentre.com.sg>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

Hi Shery,

Please kindly assist to appoint LKK Auto Consultants to survey the car

Please find attached Estimate for your reference.

Thanks.

Warmest Regards,



James Tan
Senior Claims Executive
M +65 9858 0631
E James@automotiverepaircentre.com.sg
Automotive Repair Centre Pte Ltd
48 Toh Guan Road East, #02-146
Enterprise Hub, S608586

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 22 November 2022 11:20 am
To: james@automotiverepaircentre.com.sg
Cc: Ken Guan <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Razali' <razali@automotiverepaircentre.com.sg>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>
Subject: GAIG Ref:CLMOMVP000001271-SMG8264L - TP CLAIMS AGAINST SMA7759P

Without Prejudice

Dear Sirs,

This case is handled by Mr Koh Ming Shao, email mingshao.koh@sg.gaig.com we append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

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For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | shery.wong@sg.gaig.com



Moody's
A1 (Good)
Published January 28, 2021

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A+ (Strong)
Affirmed June 1, 2021

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From: james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>
Sent: 22 November 2022 11:09 AM
To: Motor Claims <motorclaims@sg.gaig.com>
Cc: Ken Guan <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Razali' <razali@automotiverepaircentre.com.sg>
Subject: [External] SMG8264L - TP CLAIMS AGAINST SMA7759P

Dear Person in-charge,

Our client's vehicle **SMG8264L** wants to make a third-party claim against **SMA7759P** which is insured by **Great America Insurance Pte. Ltd.**

Please find attached the GIA report. Estimate will be ready upon survey.

Kindly let us know the Claim officer-in-charge of **liability/settlement** of our client's claim.

Vehicle currently **IN** our workshop. Please arrange survey arrangement.

Thanks for your attention.

Warmest Regards,



James Tan
Senior Claims Executive
M +65 9858 0631
E James@automotiverepaircentre.com.sg
Automotive Repair Centre Pte Ltd
48 Toh Guan Road East, #02-146
Enterprise Hub, S608586

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