

Meng Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 22 November 2022 1:29 PM
To: 'info'; assignments
Subject: RE: PRI FOR SJE 69H ACCIDENT INVOLVING GBC 6765Y ON 16.11.2022 OUR REF: CL/221134/T/AB // EQI REF: DM22HO01983/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sally,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: info <info@catherinelimllc.com>
Sent: Tuesday, 22 November 2022 12:03 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: RE: PRI FOR SJE 69H ACCIDENT INVOLVING GBC 6765Y ON 16.11.2022 OUR REF: CL/221134/T/AB // EQI REF: DM22HO01983/JT

Dear Jaime (Without Prejudice)

We refer to your email.

Our client is agreeable to

6) LKK Auto Consultants Pte Ltd

Tel: 6256-3561

Fax: 6741-4108

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, 22 November 2022 10:41 am

To: info <info@catherinelimllc.com>

Subject: RE: PRI FOR SJE 69H ACCIDENT INVOLVING GBC 6765Y ON 16.11.2022 OUR REF: CL/221134/T/AB // EQI
REF: DM22HO01983/JT

Without Prejudice

Save As To Costs

**With effect from 1st January 2022, please send all PRS / LOD to
motorclaims@eqinsurance.com.sg**

Dear Sally,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748
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	Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

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Regards,

Jaime Tay



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From: info <info@catherinelimllc.com>

Sent: Tuesday, 22 November 2022 10:17 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: RE: PRI FOR SJE 69H ACCIDENT INVOLVING GBC 6765Y ON 16.11.2022 OUR REF: CL/221134/T/AB

Importance: High

Dear Sir

Our PRI notice dated 21/11/2022 appended below for your attention.

Regards

Sally Goh

(For and on behalf of Catherine Lim)

Catherine Lim LLC

(Advocates & Solicitors)

12 Eu Tong Sen Street

#05-172 The Central (SOHO 2)

Singapore 059819

Tel: 6438 5500

(UEN No. 201310922K & GST Registration No: 201310922K)

From: info

Sent: Monday, 21 November 2022 9:34 am

To: eqiprs@eqinsurance.com.sg

Subject: PRI FOR SJE 69H ACCIDENT INVOLVING GBC 6765Y ON 16.11.2022 OUR REF: CL/221134/T/AB

Dear Sir

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SJE 69H / GBC 6765Y ON 16.11.2022 ALONG KIAN TECK DRIVE

We are instructed by KOH TONG LIANG to notify you of a road traffic accident involving our client's vehicle No. SJE 69H and vehicle No. GBC 6765Y driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: AutoBay Pte Ltd
 1 Kaki Bukit Ave 6
 #02-11 Autobay @Kaki Bukit
 Singapore 417883

Contact: 86186116 (Mr Lim)

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)