

## Veron Chen (LKKAUTO)

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**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle\_Tan@ecics.com.sg>  
**Sent:** Monday, 28 November 2022 10:15 AM  
**To:** Veron Chen (LKKAUTO); SUR  
**Subject:** RE: SGM 40H-DOA: 14/11/2022 (ECICS REF: DMPC2200570H/CT)

Dear Veron

Policy no. has been amended.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190

**Tel** (65) 6337 4779

**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Monday, 28 November 2022 9:46 am  
**To:** Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle\_Tan@ecics.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SGM 40H-DOA: 14/11/2022 (ECICS REF: DMPC2200570H/CT)

Dear Crystabelle,

Kindly assist to remove the Policy/Cover Note no. as the number is chassis number.

## ...CLAIM SUBFOLDER...(P

Midnight A

<b>Claim Audit</b>	<b>Activity Log</b>	<b>Documents</b>
<b>Edit Invoice</b>	<b>Seek Mandate from Insurer</b>	<b>Edit Adjuster Rpt</b>

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitt
Main	21 Nov 2022 11:26 <b>Sendback Est</b>	21 Nov 2022 11:36 <b>S\$ 8,273.50</b>	22 Nov 2022 07:26 <b>Edit Adj Rpt</b>	<b>S\$5,213.50</b> <b>Edit Estimates</b>	<b>S\$5,213.50</b> <b>View Rpt</b>
Supp #1	22 Nov 2022 13:32	22 Nov 2022 13:36 <b>S\$ 3,181.20</b>	22 Nov 2022 13:36		

Main	Reference
<b>CLAIM SUBFOLDER DETAILS</b>	
Insured:	<b>Raj Kumar S/O Gunalan</b> , ID : S8142296F , Tel: +6581111077 , Email:
Vehicle Reg. No.:	<b>SGM40H</b>
Claim Type:	<b>OD / DMPC2200570H/CT</b>
Repairer:	<b>Accord Auto Services Pte Ltd (HQ)</b> 10 Ang Mo Kio Ind Park 2A #03-11, AMK
Handling Insurer:	<b>ECICS Limited (HQ)</b> - Tel: 63374779 /6303 0178 ... [Handled by <b>Crystabelle</b>
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNI</b>
Driver/Custodian:	Raj Kumar S/O Gunalan ( ) , NRIC: S8142296F, Tel: +6581111077 Email: ra

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Veron Chen (LKKAuto)

**Sent:** Friday, 25 November 2022 10:52 AM

**To:** Crystabelle Tan Gek Peng (ECICS, Claims) <[Crystabelle.Tan@ecics.com.sg](mailto:Crystabelle.Tan@ecics.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: SGM 40H-DOA: 14/11/2022 (ECICS REF: DMPC2200570H/CT)

Dear Crystabelle,

Kindly refer below email from repairer.

We will submit our report and bill accordingly.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Accord Auto(Claims) <[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)>

**Sent:** Friday, 25 November 2022 9:24 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: SGM 40H-DOA: 14/11/2022 (ECICS OD)

Dear Veron,

We would like to withdraw this claim.

Thank you.

Kind regards,

Jacqueline

Accord Auto Services Pte Ltd

10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point

Singapore 568047

Mobile : (65) 9740 0999

Tel : (65) 6481 9517

Fax : (65) 6481 9516

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