

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 22 November 2022 9:36 AM
To: claim.autoworxhouse@gmail.com; SUR; assignments; Claims; Motor Survey
Cc: Claims Dept of CTI
Subject: RE: SNM22D208337/C02/ SDW1524E/LEWLC & YOUR REF: SLC4876E TO CONDUCT PRS D.O.A: 18.11.2022

Importance: High

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

Hi Michelle,

Pls cancel the assignment for this case.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>
Sent: Tuesday, 22 November 2022 9:33 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D208337/C02/ SDW1524E/LEWLC & YOUR REF: SLC4876E TO CONDUCT PRS D.O.A: 18.11.2022

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Hi Jenny,

We shall have Kenneth Kong (LKK) as our Surveyor.

Thanks

Best regards,

Admin team
Autoworx House
No.176 Sin Ming Drive
#02-01 Singapore 575721
claims.autoworxhouse@gmail.com
Tel: 64528211
Fax: 64517423

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 21 November 2022 4:07 pm

To: claim.autoworxhouse@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D208337/C02/ SDW1524E/LEWLC & YOUR REF: SLC4876E TO CONDUCT PRS D.O.A: 18.11.2022

Without Prejudice

Our reference: SNM22D208337/C02/SDW1524E/LEWLC

Your reference: SLC4876E

Dear Sirs / Madam,

ACCIDENT INVOLVING SDW1524E & SLC4876E on 18/11/2022

We refer to your email of 21/11/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 21 November 2022 3:45 pm
To: claim.autoworxhouse@gmail.com; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: SNM22D208337/C02/ SDW1524E/LEWLC & YOUR REF: SLC 4876 E TO CONDUCT PRS D.O.A: 18.11.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above matter.

Kindly **conduct PRS SLC 4876 E** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>

Sent: Monday, 21 November 2022 11:11 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: PRI For SLC 4876 E /DOA 18/11/2022 INVOLVED WITH SDW 1524 E ALONG COMMONWEALTH AVE WEST

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We have been authorised by LOH HWEE PENG PATRICIA, the registered owner of motor vehicle SLC 4876 E at the material time of accident to make a claim against your insured.

Please give us the list of panel of your survey firms for our selection to inspect the above said vehicle or you may assign our choice from either one of the 3 survey firms,

- 1) Premier Appraiser Services
- 2) LKK Auto Consultants Pte Ltd
- 3) AJAX Inspection Services Pte Ltd

Please advise us with your assigned surveyor, name and contact number for this matter.

Kindly contact us at claim.autoworxhouse@gmail.com or call **64528211** before coming to ensure the vehicle is in the workshop.

Thank you.

Best regards,

Admin team
Autoworx House
No.176 Sin Ming Drive
#02-01 Singapore 575721
Email: claim.autoworxhouse@gmail.com
Tel: 64528211
Fax: 64517423