

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 22 November 2022 10:41 AM
To: Assessment Dept; assignments; SUR
Cc: Joseph Koh; Claims Dept
Subject: RE: OUR REF: SNM22D208348/C02/ SNG1481K/LEEPG & YOUR REF: . SFW31T TO CONDUCT PRS DOA: 20.11.2022

**Without Prejudice
Save As To Costs**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have a copy of your client's accident report and repair estimate.

Dear LKK

Please arrange Mr. Mohd Taufikh to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:6224 7175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Tuesday, 22 November 2022 10:23 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: OUR REF: SNM22D208348/C02/ SNG1481K/LEEPG & YOUR REF: . SFW31T TO CONDUCT PRS DOA: 20.11.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohd Taufikh (LKK) to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 22 Nov 2022 at 09:06, Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Save As To Costs

Our reference: SNM22D208348/C02/ SNG1481K/LEEPG

Your reference: SFW31T

Dear Sirs,

We refer to your email of 21/11/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 21 November 2022 7:24 pm

To: Assessment Dept <assessment_ral@bifrostauto.com>; Cecilia Lee
<cecilia.lee@sg.cntaiping.com>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>

Subject: OUR REF: SNM22D208348/C02/ SNG1481K/LEEPG & YOUR REF: . SFW 31 T TO CONDUCT
PRS DOA: 20.11.2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Cecilia,

Please refer to the below email.

Please conduct **PRS SFW 31 T** soonest possible.

Please contact our claims department Cecilia Lee **6389 6530** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅
城 Taiping SG

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