

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 22 November 2022 10:01 AM
To: Wah Hong motors & credit pte ltd; assignments
Subject: RE: OUR REF: SNM22D208349/C02/ SLU2940X/CHNGPW & YOUR REF: . SJJ5580M TO CONDUCT PRS DOA: 15.10.2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Wah Hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Tuesday, November 22, 2022 9:45 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208349/C02/ SLU2940X/CHNGPW & YOUR REF: . SJJ5580M TO CONDUCT PRS DOA: 15.10.2022

Dear Adeline,

We would like to appoint LKK to survey this vehicle SJJ5580M.

Kindly advise us on the liability.

Thank you

On 22 Nov 2022 9:20 am, Adeline Chng wrote:

Without Prejudice, Save as to Costs

Our reference: SNM22D208349C02/SLU2940X/Chngpw

Your reference: SJJ5580M

Dear Sirs

ACCIDENT INVOLVING SLU2940X & SJJ5580M ON 15/11/2022

We refer to your email of 21/11/2022

Kindly note the following:-

1. Please be informed that our insured has yet to file accident report. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is

returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

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From: Claims Dept of CTI claimsdept@sg.cntaiping.com

Sent: Monday, November 21, 2022 7:33 PM

To: Wah Hong motors & credit pte ltd motor@wahhong.sg; Adeline Chng adeline.chng@sg.cntaiping.com

Subject: OUR REF: SNM22D208349/C02/ SLU2940X/CHNGPW & YOUR REF: . SJJ5580M TO CONDUCT PRS DOA: 15.10.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Please conduct **PRS SJJ5580M** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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