

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 8 December 2022 8:38 am
To: jeroline@gemis.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SMC8007J (AIG) AND SHD9793U AT/ALONG UPP SERANGOON ROAD (KOVAN MRT STATION) ON 17/11/2022

Dear Cheng Shao Ling (Zhuang Xiaoling),

Our Ref: CC3/AIG22011710/Kpa3

ACCIDENT INVOLVING SMC8007J (AIG) AND SHD9793U AT/ALONG UPP SERANGOON ROAD (KOVAN MRT STATION) ON 17/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD9793U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 8 May 2023 2:50 pm
To: Hsiao Tong (LKKAUTO)
Cc: Syed-Yusoff, Saliha; Admin A; CS A Team
Subject: RE: Check Status for Finalization

Hi Hsiao Tong,

We will take over the matter after finalization.

You may close all file and bill us. Exception for 5,6,8,9 and 10 since you have managed to offer and some already settled.

Thank you.

Regards,
Lee Ming Yao, George
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 08 May 2023 08:37
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: [EXTERNAL] RE: Check Status for Finalization

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Please refer to the below for your reference. Thanks.

S/N	Claim Type	Claim No	Vehicle Reg No	Repairer	Date Surveyed	FINALISED COR	R
1	TP	7910809442SG	SHC5047Y	TRANS-CAB AUTO SERVICES PTE LTD	8/6/2021	\$ 2,158.92	
2	TP	5936441528SG	SHD5180P	TRANS-CAB AUTO SERVICES PTE LTD	7/9/2021	\$ 1,984.30	
3	TP	4735113439SG	SHB7956R	TRANS-CAB AUTO SERVICES PTE LTD	27/9/2021	\$ 4,932.80	

4	TP	1711292428SG	SHD357E	TRANS-CAB AUTO SERVICES PTE LTD	13/7/2022	\$ 2,900.00	
5	TP	0415047014SG	SHD202T	TRANS-CAB AUTO SERVICES PTE LTD	10/8/2022	\$ 2,650.00	
6	TP	0799236206SG	SMX3266A	TRANS-CAB AUTO SERVICES PTE LTD	11/8/2022	\$ 1,643.52	
7	TP	1779356446SG	SHC5323A	TRANS-CAB AUTO SERVICES PTE LTD	11/8/2022	\$ 1,175.07	
8	TP	5988584172SG	SHC5436H	TRANS-CAB AUTO SERVICES PTE LTD	15/8/2022	\$ 2,916.55	
9	TP	5419665641SG	SHB9573Z	TRANS-CAB AUTO SERVICES PTE LTD	18/8/2022	\$ 1,200.00	
10	TP	4693589455SG	SHD5886L	TRANS-CAB AUTO SERVICES PTE LTD	22/8/2022	\$ 270.00	
11	TP	5523247054SG	SHB9689Z	TRANS-CAB AUTO SERVICES PTE LTD	22/8/2022	\$ 1,827.02	
12	TP	3970032636SG	SHB7678T	TRANS-CAB AUTO SERVICES PTE LTD	26/9/2022	\$ 900.00	
13	TP	3577916349SG	SHD5322Y	TRANS-CAB AUTO SERVICES PTE LTD	28/9/2022	\$ 1,500.00	
14	TP	7287163921SG	SHC5276C	TRANS-CAB AUTO SERVICES PTE LTD	21/10/2022	\$ 3,170.95	
15	TP	4138715657SG	SHC5175K	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022	\$ 1,424.60	
16	TP	9658903589SG	SHF711E	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022	\$ 700.87	
17	TP	4558323388SG	SHD267G	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022	\$ 800.00	
18	TP	6608453182SG	SHD9793U	TRANS-CAB AUTO SERVICES PTE LTD	18/11/2022	\$ 1,771.23	
19	TP	7946952250SG	SHC5268B	TRANS-CAB AUTO SERVICES PTE LTD	24/11/2022	\$ 14,769.50	
20	TP	7458620123SG	SHC5307Y	TRANS-CAB AUTO SERVICES PTE LTD	7/12/2022	\$ 4,144.97	
21	TP	6762492358SG	SHC5969L	TRANS-CAB AUTO SERVICES PTE LTD	12/12/2022	\$ 3,550.00	
22	TP	9071288042SG	SHD9826J	TRANS-CAB AUTO SERVICES PTE LTD	19/12/2022	\$ 5,832.12	
23	TP	7567649881SG	SHD495P	TRANS-CAB AUTO SERVICES PTE LTD	22/12/2022	\$ 2,550.00	
24	TP	3506181570SG	SHD528D	TRANS-CAB AUTO SERVICES PTE LTD	27/12/2022	\$ 2,250.00	

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Wednesday, May 3, 2023 4:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: Check Status for Finalization

Hi Hsiao Tong,

Appreciate if your assistance to forward to survey team for finalization. We will be having bulk settlement with Trans-Cab directly.

#	Claim Type	Claim No	Vehicle Reg No	Repairer	Date Surveyed
1	TP	7910809442SG	SHC5047Y	TRANS-CAB AUTO SERVICES PTE LTD	08/06/2021
2	TP	5936441528SG	SHD5180P	TRANS-CAB AUTO SERVICES PTE LTD	07/09/2021
3	TP	4735113439SG	SHB7956R	TRANS-CAB AUTO SERVICES PTE LTD	27/09/2021
4	TP	1711292428SG	SHD357E	TRANS-CAB AUTO SERVICES PTE LTD	13/07/2022
5	TP	0415047014SG	SHD202T	TRANS-CAB AUTO SERVICES PTE LTD	10/08/2022
6	TP	0799236206SG	SMX3266A	TRANS-CAB AUTO SERVICES PTE LTD	11/08/2022
7	TP	1779356446SG	SHC5323A	TRANS-CAB AUTO SERVICES PTE LTD	11/08/2022
8	TP	5988584172SG	SHC5436H	TRANS-CAB AUTO SERVICES PTE LTD	15/08/2022
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10	TP	4693589455SG	SHD5886L	TRANS-CAB AUTO SERVICES PTE LTD	22/08/2022
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23	TP	7567649881SG	SHD495P	TRANS-CAB AUTO SERVICES PTE LTD	22/12/2022
24	TP	3506181570SG	SHD528D	TRANS-CAB AUTO SERVICES PTE LTD	27/12/2022

Once finalized, kindly submit WP report with bill.

Thank you.

Regards,

Lee Ming Yao, George

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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78 Shenton Way, Level 10
Singapore 079120
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