

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 8 December 2022 8:38 am
To: jeroline@gemis.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SMC8007J (AIG) AND SHD9793U AT/ALONG UPP SERANGOON ROAD (KOVAN MRT STATION) ON 17/11/2022

Dear Cheng Shao Ling (Zhuang Xiaoling),

Our Ref: CC3/AIG22011710/Kpa3

ACCIDENT INVOLVING SMC8007J (AIG) AND SHD9793U AT/ALONG UPP SERANGOON ROAD (KOVAN MRT STATION) ON 17/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD9793U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

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