

ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4
#01-60 BARTLEY BIZ CENTRE SINGAPORE 417809
Tel: 67139400 Fax: 67139415
Email: servicecentre@abwinm9.com Website: www.abwinm9.com
Company Reg. No: 201318685G GST Reg. No: 201318685G



M9 Automobile Pte Ltd
M9 International Pte Ltd

20-JAN-2023

ALLIANZ INSURANCE SINGAPORE PTE. LTD.

79 ROBINSON ROAD,
#09-01,
CAPITASKY,
SINGAPORE
SINGAPORE 068897

Dear Sirs,

ACCIDENT ON 16-Nov-2022 INVOLVING SLV3720C & YP1116M AT SERANGOON NORTH AVE 4 X SERANGOON NORTH AVE 3

We are authorised repair workshop for the owner of vehicle, SLV3720C, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, YP1116M, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$1,782.00
2. 2 days Car Rental x \$180.00	\$388.80
3. Loss of Use (1 x \$100.00)	\$100.00
4. Survey Fees	-
5. LTA Fees	-
6. TP/GIA Fees	\$7.45
7. Medical Fees	-
8. Others	-
<hr/>	
(E&OE)	\$2,278.25

We enclosed the following documents to support the claims:-

<input checked="" type="checkbox"/> Repair/Excess Bill	<input checked="" type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Power of Attorney	<input type="checkbox"/> Medical Bill
<input type="checkbox"/> Surveyor Report	<input checked="" type="checkbox"/> GIA/TP Search	<input checked="" type="checkbox"/> Car Rental Bill	<input type="checkbox"/> Witness Statement
<input type="checkbox"/> Coloured Photographs	<input type="checkbox"/> Insurance Certificate	<input checked="" type="checkbox"/> Others : <u>LOA</u>	

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,

ABWIN SERVICE PTE LTD



[Handwritten signature]

HAZEL

Claim Department

Email :

ABWIN SERVICE PTE LTD

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ABWIN
Service Pte Ltd



M9 Automobile Pte Ltd
M9 International Pte Ltd

Date : 16-Nov-2022

From : JEN WEI ZUN (Name of **Policyholder**)

My Vehicle No. : SLV3720C

Other Vehicles : YP1116M

Accident Date : 16-Nov-2022

Location : SERANGOON NORTH AVE 4 X
SERANGOON NORTH AVE 3

LETTER OF AUTHORISATION

To : ALLIANZ INSURANCE SINGAPORE PTE. LTD. (Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds to my claims to **ABWIN SERVICE PTE LTD.**

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

Policyholder's Signature / Company's Stamp (if applicable)

Name : JEN WEI ZUN

NRIC No. / ROC No. :

Designation :



Witness's Signature

Name : HAZEL

NRIC No. :

ABWIN SERVICE PTE LTD

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#01-60 BARTLEY BIZ CENTRE SINGAPORE 417809
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Company Reg. No: 201318685G GST Reg. No: 201318685G



M9 Automobile Pte Ltd
M9 International Pte Ltd

INVOICE: HQPI00331**ALLIANZ INSURANCE SINGAPORE PTE. LTD.**

79 ROBINSON ROAD,
#09-01,
CAPITASKY,
SINGAPORE 068897
CONTACT : 63958973

DATE : 20-JAN-2023
JOB SHEET NO : HQJS14139
SERVICE ADVISOR : HAZEL
JOB START : 2023-01-17 12:35:08
JOB COMPLETED : 2023-01-19 10:26:08
PAGE : 1 OF 1

VEHICLE NO : **SLV3720C**
MAKE : HONDA
MODEL : VEZEL HYBRID 1.5X AUTO
MILEAGE : 62251 KM

NO	STOCK CODE	DESCRIPTION	QTY	UNIT PRICE	SUM (SGD)
1	CLAIM	COST OF REPAIR RECOMMENDED BY LKK SURVEYOR MARCUS ON A LUMP SUM BASIS AT \$1,650	1	1,650.00	1,650.00

SGD : ONE THOUSAND SEVEN HUNDRED AND EIGHTY-TWO ONLY

SUB-TOTAL : 1,650.00
GST - 8 % : 132.00
TOTAL : 1,782.00




ABWIN SERVICE PTE LTD

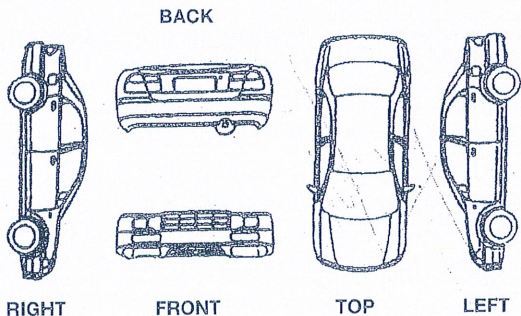
PREPARED BY

ROC/GST No: 201318685G

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR Name: (as in I/C) <u>JEN WEI ZUN</u> NRIC/PASSPORT No: <u>S8817700J</u> Date of Birth: <u>20/05/1988</u> Address (Res): <u>577B HOUGANG ST 32 #15-23 S'532377</u> Driving Licence No: _____ D/L Type: <u>Local</u> / International Issue Date: <u>20/09/2007</u> Tel: (O) _____ HP <u>91691234</u> Company Name: _____ Company UEN: _____ Company Address: _____		Vehicle No: <u>SNH9576</u> Replace Veh No: <u>SLV3720C</u> Mileage out: <u>3983</u> Make & Model: <u>T. SIENTA</u> <input checked="" type="radio"/> Auto / <input type="radio"/> Manual OUT : Date <u>17/1/23</u> Time: <u>10:35</u> HIRE PERIOD OWN DAMAGE CLAIM Excess S\$ <u>2000</u> THIRD PARTY CLAIM Excess S\$ <u>2000</u> CHARGES Daily <u>2</u> @\$ <u>180</u> per day <u>360.00</u> Weekly @\$ per week Monthly @\$ per month Others @\$ Delivery Service GST <u>28.80</u> SUB-TOTAL \$ PETROL LEVEL Out E <u>0</u> 1/4 1/2 3/4 F <u>1 day</u> In E 1/4 <u>1/2</u> 3/4 F EXTENSION Misc. GST TOTAL CHARGES <u>388.80</u> Rented out by : Hirer's Signature  Addition Driver's Signature _____	
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INDICATE :
D - DENTS
S - SCRATCHES
A - ACCIDENTS

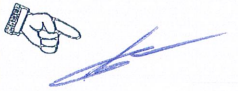
VEHICLE CHECK LIST


I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY ABWIN SERVICE PTE LTD.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO ABWIN SERVICE PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	HIRER'S SIGNATURE
19/1/23	15:50	4095	H221		



M9 International Pte Ltd

UEN: 200703564E - GST: 200703564E

Bill To: ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4 #01-60
BARTLEY BIZ CENTRE SINGAPORE 417809
Tel: 6713 9400 Fax: 6713 9415

TAX INVOICE

INVOICE NO. : M9IN2301-3

DATE : 19-Jan-23

VEHICLE NO. : SLV3720C

Description			Amount S\$												
VEHICLE LEASING (details as below)															
TOYOTA SIENTA	RED	SNH957G	\$ 360.00												
Invoice Period: 17 JANUARY 2023 to 19 JANUARY 2023 (Billing for days 2 x \$180 / per day)															
<div style="text-align: center;"><div>B/S</div><table border="1"><tr><th colspan="2">For Payment</th></tr><tr><td>Veh. No.</td><td>SLV3720C</td></tr><tr><td>SR No.</td><td>P011927</td></tr><tr><td>Good Received</td><td></td></tr><tr><td>Invoice Verified</td><td></td></tr><tr><td>Approved</td><td></td></tr></table><div>160514139</div></div>				For Payment		Veh. No.	SLV3720C	SR No.	P011927	Good Received		Invoice Verified		Approved	
For Payment															
Veh. No.	SLV3720C														
SR No.	P011927														
Good Received															
Invoice Verified															
Approved															
Non taxable supplies			:												
Taxable supplies			: \$ 360.00												
Add: 8% GST			: \$ 28.80												
Grand Total			: \$ 388.80												

All cheques should be crossed and made payable to "M9 INTERNATIONAL PTE LTD". Thank you.

M9 INTERNATIONAL PTE LTD



Authorised Signature

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Nov 2022 / 17:24:19

Receipt Date/Time : 17 Nov 2022 / 17:24:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221117-003188

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP1116M				
As at 16 Nov 2022/08:50:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - YP1116M			
	Enquiry Fee	7.00	0.49	7.49
	20221117172306939535			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20221117172325132	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 9 January 2023 12:08 PM
To: Andrew Goh
Cc: CS A Team; Admin A; Mei Kwan (LKKAuto); jeff@skylink.com.sg; rental@skylink.com.sg; hinhong@skylink.com.sg; Workshop Manager Lee; shelly@skylink.com.sg
Subject: RE: ACCIDENT INVOLVING YP 1116M & SLV 3720C ALONG/AT SERANGOON NORTH AVE 4 & SERANGOON NORTH AVE 3

WITHOUT PREJUDICE

Dear Andrew,

Please refer to the below for your east reference: -

Proposed Third Party Claim Amount (including repair cost & loss of rental & search fee)	\$ 2,300.00
LKK Professional Fee (with GST)	\$ 378.00

Please confirm if your client would like to private settle or proceed insurance claim.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Andrew Goh <andrewgoh@skylink.com.sg>
Sent: Friday, 2 December 2022 12:13 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; jeff@skylink.com.sg; rental@skylink.com.sg; hinhong@skylink.com.sg; Workshop Manager Lee <sweemeen@skylink.com.sg>; shelly@skylink.com.sg
Subject: RE: ACCIDENT INVOLVING YP 1116M & SLV 3720C ALONG/AT SERANGOON NORTH AVE 4 & SERANGOON NORTH AVE 3

Dear Hsiao Tong

As spoken, please let us have the t/party proposed amount for direct settlement.

Look forward for your reply soon.

With regards,
Andrew
Mobile: 9233 5098

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 22 November 2022 1:14 pm
To: andrewgoh@skylink.com.sg
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING YP 1116M & SLV 3720C ALONG/AT SERANGOON NORTH AVE 4 & SERANGOON NORTH AVE 3

ATTN : SKYLINK VEHICLE RENTAL PTE LTD

Dear Sir,

OUR REF : CC4/AIS22011702/pa3
YOUR REF : YP 1116M
ACCIDENT INVOLVING YP 1116M & SLV 3720C ALONG/AT SERANGOON NORTH AVE 4 & SERANGOON NORTH AVE 3

We write to inform you that we are the appointed loss adjuster by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your motor policy.

We have received a third-party claim(s) from **SLV 3720C** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to Allianz. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of Allianz Authorised Workshops or reporting centres (subject to your policy). For the list of Allianz Authorised Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder or visit <https://www.allianz.sg>.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven **(7) days** from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,
Chew Hsiao Tong

CC : ALLIANZ INSURANCE SINGAPORE PTE LTD
Motor Claim Department

Hsiao Tong (LKKAuto)

From: Hazel Natasya Chng <hazel@abwinm9.com>
Sent: Friday, 14 April 2023 10:01 AM
To: Hsiao Tong (LKKAuto)
Cc: CS A Team; Admin A
Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Hsiao Tong,

We refer to your settlement offer dated 14/04/2023.

Please be informed that we are agreeable to your settlement offer as follows:-

[\\$2,060.00 \(All In\)](#)

Our bank details are as follows:

Company Name	Abwin Service Pte Ltd
Company Reg No.	201318685G
Address	17 KAKI BUKIT ROAD 4 #01-60 BARTLEY BIZ CENTRE SINGAPORE 417809
Contact No.	67139400

Bank Transfer Details	
Beneficiary	Abwin Service Pte Ltd
Bank Name	DBS
Bank Branch	Raffles Place
Bank Address	12 Marina Boulevard, Marina Bay Financial Centre Tower 3, Singapore 018982
Bank Code	7171
Branch Code	072
SWIFT Code	DBSSSGSG
Bank Account No.	072-021114-6
Currency	
Remittance Attention To Email	Accounts@abwinm9.com

Please let us have your settlement payment within the next 5 days from the date hereof.

Thank you.

Please note that this acceptance DOES NOT bar our client's claim for General Damages for his personal injuries and other injury-related general and special damages, if any. Our client reserves his rights to claim for general and special damages in respect of his personal injuries, if any, and we further put on record that this settlement does not bind any claims whatsoever by our client's authorised driver or servant and/or agent arising from the above mentioned accident.

Thank you and regards,
Hazel Chng

Claims Department



Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 14 April 2023 9:12 am

To: Hazel Natasya Chng <hazel@abwinm9.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,060.00 (all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **16 NOV 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Wednesday, March 22, 2023 10:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Yvonne,

We refer to your settlement offer dated 20/03/2023.

Please be informed that we are agreeable to your settlement offer as follows:-

[\\$2,060.00 \(All In\)](#)

Please let us have your discharge voucher and/or settlement payment within the next 5 days from the date hereof.

Thank you.

Please note that this acceptance DOES NOT bar our client's claim for General Damages for his personal injuries and other injury-related general and special damages, if any. Our client reserves his rights to claim for general and special damages in respect of his personal injuries, if any, and we further put on record that this settlement does not bind any claims whatsoever by our client's authorised driver or servant and/or agent arising from the above mentioned accident.

Thank you and regards,

Hazel Chng

Claims Department

ABWIN
Service Pte Ltd



M9 Automobile Pte Ltd

M9 International Pte Ltd

Abwin Service Pte Ltd

T +65 6713 9408 | **M**obile +65 91991691 | **F** +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 20 March 2023 4:53 pm

To: Hazel Natasya Chng <hazel@abwinm9.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$2,060.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Thursday, March 16, 2023 12:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Hsiao Tong,

We refer to my emails below.

We have to hear from your end.

Please kindly revert back to us soonest.

Thank you and regards,

Hazel Chng

Claims Department

 **ABWIN**  **M9 Automobile Pte Ltd**
Service Pte Ltd **M9 International Pte Ltd**

Abwin Service Pte Ltd

T +65 6713 9408 | **M** +65 91991691 | **F** +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Friday, 10 March 2023 12:24 pm

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Hsiao Tong,

We refer to my email below.

Till date, we have yet to hear from your good company.

Please kindly revert back to us on your revised settlement soonest.

Thank you and regards,

Hazel Chng

Claims Department

ABWIN  M9 Automobile Pte Ltd
Service Pte Ltd M9 International Pte Ltd

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Friday, 3 March 2023 11:42 am

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Hsiao Tong,

We refer to your settlement offer dated 01/03/2023.

We regret to inform you that we are unable to accept your offer and our proposal of settlement offer are as follows:-

Cost of repair	: \$ 1,782.00
Rental Fee	: \$ 200.00 (\$100 x 2 days)
Loss Of Use	: \$ 80.00 (\$80 x 1 day)
TP Search Fee	: \$ 2.00
Total	: \$ 2,064.00

Please kindly be informed that surveyor had awarded us with 3 repair days.


We had taken 3 repair days however as on the 3rd day of repair customer did not require rental vehicle so he only used it for 2 days.

Kindly revert on the above and let us have your consideration to revise the settlement soonest possible.

Thank you and regards,

Hazel Chng

Claims Department

ABWIN  M9 Automobile Pte Ltd
Service Pte Ltd M9 International Pte Ltd

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 1 March 2023 1:54 pm

To: Hazel Natasya Chng <hazel@abwinm9.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,782.00
2. Loss of Rental (2days x \$100)(w/GST)	\$ 216.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 2,005.45

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Friday, January 20, 2023 10:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Hsiao Tong,

We refer to the matter above.

Please find a copy of our letter of claim with attached documents.

Kindly let us have your settlement offer soonest possible.

Thank you and regards,
Hazel Chng

Claims Department



Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415
No. 17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre Singapore 417809

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Thursday, 5 January 2023 11:30 am

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Tsiao Tong,

We refer to my emails below.

Till date, we have yet to hear from your end.

Please kindly let us have your latest update.

Thank you and regards,
Hazel Chng

Claims Department



Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415
No. 17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre Singapore 417809

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Friday, 30 December 2022 3:05 pm

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Hsiao Tong,

We refer to the above matter.

Please kindly let us have your latest update.

Thank you and regards,
Hazel Chng

Claims Department

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Monday, 19 December 2022 5:40 pm

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Hsiao Tong,

We refer to my email below dated 13/12/2022.

We still do not receive any response from your good company.

Please kindly advise us soonest.

Thank you and regards,

Hazel Chng

Claims Department

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Tuesday, 13 December 2022 9:21 am

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Hsiao Tong,

We refer to my email below.

Till date, we have yet to hear from your end.

Please kindly revert back to us soonest on how your insured would like to proceed.

Thank you and regards,

Hazel Chng

Claims Department

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415
No. 17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre Singapore 417809

From: Hazel Natasya Chng <hazel@abwinm9.com>
Sent: Friday, 9 December 2022 11:48 am
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Hsiao Tong,

We refer to the matter above.


Please be informed that the vehicle had already been surveyed on 07/12/2022.

Please advise whether your insured would like us to proceed with private settlement or third party claim.

Thank you and regards,

Hazel Chng

Claims Department

 M9 Automobile Pte Ltd
M9 International Pte Ltd

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415
No. 17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre Singapore 417809

From: Hazel Natasya Chng <hazel@abwinm9.com>
Sent: Monday, 5 December 2022 10:37 am
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi LKK,

We refer to the above matter.

Please arranged the pre repair survey on 07/12/2022 at 12pm, owner will be waiting.

Kindly find attached for the estimated cost of repair.

Thank you and regards,

Hazel Chng

Claims Department

 M9 Automobile Pte Ltd
M9 International Pte Ltd

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415
No. 17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre Singapore 417809

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 1 December 2022 10:34 am
To: Hazel Natasya Chng <hazel@abwinm9.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Without Prejudice

Dear Sirs,

Please be informed that our insured had reported the accident.

Please let us have a copy of your estimated repair cost and arrange for survey as insured may consider private settlement.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hazel Natasya Chng <hazel@abwinm9.com>
Sent: Tuesday, 22 November 2022 1:32 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Hi Mei Kwan,

We refer to your email below.

Please kindly find attached for the accident videos.

Thank you and regards,

Hazel Chng

Claims Department

 M9 Automobile Pte Ltd
M9 International Pte Ltd
Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415
No. 17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre Singapore 417809

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 22 November 2022 1:05 pm
To: Hazel Natasya Chng <hazel@abwinm9.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS *** LKK REF: CC4/AIS22011702/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following and arrange for survey.

- **evidence i.e. video and scene photo (if any)**
- **PIR result (if any)**
- **Estimated cost of repair**

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hazel Natasya Chng <hazel@abwinm9.com>
Sent: Tuesday, 22 November 2022 11:34 am
To: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Subject: RE: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS

Hi Shanti,

Noted on your email below.

Please kindly advise whether your insured and/or insured driver has lodged the above accident.

Please advise the liability clearance soonest.

Thank you and regards,

Hazel Chng

Claims Department

ABWIN
Service Pte Ltd



M9 Automobile Pte Ltd
M9 International Pte Ltd

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Tuesday, 22 November 2022 11:27 am

To: admin-a@lkkauto.com; Yan (LKK Auto) <admin-d@lkkauto.com>

Cc: Hazel Natasya Chng <hazel@abwinm9.com>

Subject: TP DS claim: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS

Internal

Your ref: SLV3720C

Our ref: SVRAISCL2022-00070KC-YP1116M

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd *to conduct survey.*

Kindly engage with them to arrange for survey.

17 Kaki Bukit Road 4 #01-58/59/60/61/62 Bartley Biz Centre Singapore 417809

Hazel Chng T +65 6713 9408 | Mobile +65 91991691

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

 Please consider the environment before printing this e-mail.

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Friday, November 18, 2022 8:10 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS

Hi Shanti,

We refer to your email below.

Please kindly find attached as per requested.

Kindly advise whether your insured and/or insured driver has lodged the accident report.

Please let us have your liability clearance.

Thank you and regards,
Hazel Chng

Claims Department



Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Thursday, 17 November 2022 9:59 pm

To: Hazel Natasya Chng <hazel@abwinm9.com>

Subject: RE: ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS

Internal

Without Prejudice

Dear Sir/Madam

Kindly provide us your client's GIA report and the LTA search.

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Thursday, November 17, 2022 5:27 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] ACCIDENT INVOLVING SLV3720C AND YP1116M ALONG SERANGOON NORTH AVENUE 4 X SERANGOON NORTH AVENUE 3 ON 16/11/2022 AT ABOUT 0850HOURS

Hi,

We refer to the above matter.

We have been appointed by the owner, **MR JEN WEI ZUN**, the registered owner of vehicle no. **SLV3720C**.

Kindly advise if your insured and/or insured driver has lodged a report regarding the above mentioned accident.

Please let us have your liability clearance for the above accident to proceed on with the claims.

Kindly arrange your surveyor to attend the Pre-repair inspection **within 2 working days**.

The said vehicle can be inspected at: **17 Kaki Bukit Road 4 #01-58/59/60/61/62 Bartley Biz Centre Singapore 417809**.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

Thank you and regards,

Hazel Chng

Claims Department

ABWIN  **M9 Automobile Pte Ltd**
Service Pte Ltd **M9 International Pte Ltd**

Abwin Service Pte Ltd

T +65 6713 9408 | Mobile +65 91991691 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Nov 2022 13:02	Clim Dtl Modified	Insured Name: -> SKYLINK VEHICLE RENTAL PTE LTD. Claimant's Name: -> JEN WEI ZUN. Claimant's ID: -> SXXXX780J.	[A] HOW MEI KWAN
2	22 Nov 2022 13:02	Clim Veh Model Changed	(204907) HONDA VEZEL 1.5 HYBRID X (A).	[A] HOW MEI KWAN
3	22 Nov 2022 13:02	Clim Created	Reg No: SLV3720C. Acct Date: 2022/11/16. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Abwin Service Pte Ltd (HQ)	[A] HOW MEI KWAN
4	22 Nov 2022 13:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Nov 2022 13:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/01	[A] HOW MEI KWAN
6	22 Nov 2022 13:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Nov 2022 13:03	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	22 Nov 2022 16:06	TP Ins Updated	TPRegNo:20170755G -> YP1116M.	[A] HOW MEI KWAN
9	22 Nov 2022 16:06	Clim Dtl Modified	Insured ID: -> 201710755G.	[A] HOW MEI KWAN
10	01 Dec 2022 12:02	Video Downloaded	Downloaded Video - Accident	[I] Chan Kian Chuan
11	07 Dec 2022 16:21	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
12	03 Feb 2023 14:22	Adj Mandate Request	Cur.Reg:2005.45:Liability: 100%(OID CHANGED LANE) *Quantum: \$2,005.45 (all-in). Pls refer to TP-MANDATE IA. *For your approval please	[A] CHEW HSIAO TONG
13	03 Feb 2023 15:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/01	[I] Chan Kian Chuan
14	03 Feb 2023 15:43	Adj Mandate Set	Approved:2005.45.	[I] Chan Kian Chuan
15	14 Mar 2023 11:07	Adj Mandate Request	Cur.Reg:2065.45:3RD PARTY PROPOSED \$2,085.45(ALL-IN). WE WOULD LIKE TO REVISE OF FER AT \$2,065.45	[A] CHEW HSIAO TONG
16	15 Mar 2023 09:10	Adj Mandate Set	Approved:2065.45.	[I] Chan Kian Chuan

Date From   Date To   Audit Type 

ACTIVITY

[22/11/2022 13:15] HOW MEI KWAN:
OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2872001	22 Nov 2022 13:02:47	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLV3720C	SKYLINK VEHICLE RENTAL PTE LTD	xx.xx
2872033	22 Nov 2022 13:35:37	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLV3720C	HOW MEI KWAN	xx.xx
2872034	22 Nov 2022 13:36:00	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLV3720C	HOW MEI KWAN	xx.xx