

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 20 June 2023 3:29 PM
To: Galaxy
Cc: Admin A
Subject: RE: FW: LOD - SGS7389A *** LKK REF: CC4/AIS22011690/Upa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,928.45 (all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **20 NOV 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Galaxy <claims8488galaxy@gmail.com>
Sent: Thursday, June 15, 2023 12:38 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: FW: LOD - SGS7389A *** LKK REF: CC4/AIS22011690/Upa3

Hi Hsiao Tong,

Ok Accept

Alex Beh

On 15/6/2023 8:05 am, Hsiao Tong (LKKAUTO) wrote:

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair	\$ 2,600.00
2. Loss of Rental (3days x \$100.00)(w/GST)	\$ 321.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 2,928.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GALAXY <claims8488galaxy@gmail.com>

Sent: Saturday, April 8, 2023 2:08 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: FW: LOD - SGS7389A *** LKK REF: CC4/AIS22011690/Upa3

Dear Hsiao Tong,

Kindly refer to attached Rental invoice and LTA search invoice and assist.

Thank you.

Regards,
Aileen Lim

On 7/4/2023 1:26 pm, Hsiao Tong (LKKAuto) wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$2,900.00(all-in)**.

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GALAXY <claims8488galaxy@gmail.com>

Sent: Friday, 10 March 2023 2:30 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: FW: LOD - SGS7389A *** LKK REF: CC4/AIS22011690/Upa3

Dear All,

Hope this email finds you well.

Kindly let us have your proposed offer soonest.

Thank you.

Regards,
Aileen Lim

On 9/2/2023 9:38 am, GALAXY wrote:

Dear Mei Kwan,

Kindly refer to LOD attached.

Thank you.

Regards,
Aileen Lim

On 9/2/2023 8:57 am, Mei Kwan (LKKAuto) wrote:

Dear Sir / Madam,

Thank you for your email.

Please email us the LOD.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: GALAXY <claims8488galaxy@gmail.com>

Sent: Wednesday, February 8, 2023 12:53 PM

To: Claims Banca (Allianz Insurance Singapore)

<claims@allianz.com.sg>

Subject: [EXT] Re: FW: LOD - SGS7389A

Dear Team,

Kindly assist to provide an update.

Thank you.

Regards,
Alex Beh

On 26/12/2022 3:59 pm, Claims Banca (Allianz Insurance Singapore) wrote:

Internal

"Without Prejudice"

Dear Sir/Madam

Your Claim Ref: SGS7389A

**Our Claim Ref: 2022 22008255KC-
SGW9919L**

We acknowledge receipt of your Letter of Demand dated 20 December 2022 received via email .

Our Direct settlement Partner LKK Auto Consultants Pte Ltd , is in the midst of reviewing your claim matter and will keep you informed once there is any update.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Thank you.

Claims & Performance Management
Department

Allianz Insurance Singapore Pte. Ltd. |
UEN 201903913C

79 Robinson Road #09-01 Singapore
068897

www.allianz.sg



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P Please consider the environment
before printing this e-mail.

From: GALAXY
<claims8488galaxy@gmail.com>
Sent: Tuesday, December 20, 2022
11:47 AM
To: Claims Banca (Allianz Insurance
Singapore)
<claims@allianz.com.sg>;
<customerservice@allianz.com.sg>
Subject: [EXT] LOD - SGS7389A

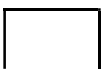
WITHOUT PREJUDICE

Dear All,
Hope this email finds you well.
We refer to our LOD . Kindly let us
have your proposed offer soonest.

Thank you

Regards

GALAXY AUTO CARE PTE LTD



Virus-free. www.avg.com