

Rajes (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 21 November 2022 4:03 PM
To: Carsmith; assignments
Cc: Claims Dept of CTI; Adeline Chng; SUR
Subject: RE: SNM22D208336/C02/YP3089U/CHNGPW & YOUR REF: W9709Y TO CONDUCT PRS D.O.A: 19.11.2022

WITHOUT PREJUDICE

Dear Aileen,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Please forward a copy of your client's accident report.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Carsmith <info@carsmith.biz>
Sent: Monday, 21 November 2022 3:25 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: SNM22D208336/C02/YP3089U/CHNGPW & YOUR REF: W9709Y TO CONDUCT PRS D.O.A: 19.11.2022

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Dear Kah Leong,

We are agreeable to Marcus Chua (LKK) as the SJE.

Thank you.

On 21/11/2022 3:11 pm, Tan Kah Leong wrote:

Without Prejudice

Dear Aileen,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: <https://checkpoint.url-protection.com/v1/url?o=www.sg.cntaiping.com&q=NzQyOGY3N2Y0NmI4ODk0NA==&h=NGQxOTQxM2Y1NWNIZDgwMGU0YzZmODQ0MDc4NGRmODQ2N2ZmMDE0ODZmMDgwNGVmZmUyNTQ2N2NmNjYzA0M2UyYg==&p=YzJIOMN0aXNnOmM6bzo5NWNmYjY5NDI4ODMxNGFhNzg3MjYxOTZiMTdmNTU1ZDp2MTp0OIQ=> | **FB:** <https://checkpoint.url-protection.com/v1/url?o=www.facebook.com/chinataipingsg/&q=MDVIZjhkNmI3NjI1MjdmNw==&h=N2E4OGI1OTY0YTU2NWE5NWMzZDUxZGUzYjJlMzU0NTg3ZjU5MTdhMGZmYTThOTZkZDdhZDQwNzhmY2FiZDc0NA==&p=YzJIOMN0aXNnOmM6bzo5NWNmYjY5NDI4ODMxNGFhNzg3MjYxOTZiMTdmNTU1ZDp2MTp0OIQ=>

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 21 November 2022 3:06 pm
To: info@carsmith.biz; Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: SNM22D208336/C02/ YP3089U /CHNGPW & YOUR REF: W9709Y TO CONDUCT PRS D.O.A: 19.11.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please refer to the above matter.

Kindly **conduct PRS W9709Y** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175
W: <https://checkpoint.url-protection.com/v1/url?o=www.sg.cntaiping.com&g=MjNkMzZlYjZlY2VjMGE0ZA==&h=NzQwYWJkMWVmYjM0ZmEwMmVmNmNjE4OWQwYTI4M2I1YzljMDVhZDgzNmI1NzVhMDhhNTIiNjc3NTY0ZmY4NzU1ZA==&p=YzJlOmN0aXNnOmM6bzo5NWNmYjY5NDI4ODMxNGFhNzg3MjYxOTZiMTdmNTU1ZDp2MTp0OIQ=> |
FB: <https://checkpoint.url-protection.com/v1/url?o=www.facebook.com/chinataipingsg/&g=ODFIMDIkZTQ4ODRhYzIxYw==&h=NGI5YWY4MwYwMDU1NTk2NTVhNTdhNWQ0ZGUxYjNlMGFhNzcyNTM0NjE4MzU4YTFmZjY0NDZlZWY0NmYzYQ==&p=YzJlOmN0aXNnOmM6bzo5NWNmYjY5NDI4ODMxNGFhNzg3MjYxOTZiMTdmNTU1ZDp2MTp0OIQ=> | WeChat: 太平獅城 Taiping SG

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From: info@carsmith.biz <info@carsmith.biz>
Sent: Monday, 21 November 2022 10:07 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRS - W9709Y

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YR REF: TO BE ADVISED

OUR VEH: W9709Y

YR VEH: YP3089U

DOA: 19.11.2022 @ 11:30AM

LOC: PIE

21 NOV 2022

CHINA TAIPING INSURANCE (SINGAPORE) COMPANY LTD

3 ANSON ROAD

#16-00 SRINGLEAF TOWER

SINGAPORE 079909

ACCIDENT INVOLVING MOTOR VEHICLES W9709Y AND YP3089U ALONG PIE ON 19.11.2022.

Dear Sir/Madam,

We act for the owner of vehicle no W9709Y.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PTE LTD

13 KAKI BUKIT ROAD 4,

#01-20 BARTLEY BIZ CENTRE

SINGAPORE 417807

ALEX - 9091 0000 / DANIEL 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

--

Aileen Lim

CARSMITH PRIVATE LIMITED
Bartley Biz Centre
13 Kaki Bukit Road 4
#01-20
Singapore 417807
Mobile : 9091 0000