

Meng Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 14 November 2022 11:12 AM
To: SUR; assignments
Subject: OUR REF: SNM21D203233/C03/XD4071M - TPP LOD REVIEW
Attachments: AVS21_1720.zip

Hi LKK,

We have a change of handler.

For this file, noted PRS came from Catherine Lim LLC in prior.
We have received the LOD from third party insurer as a subrogation case.

Please assist to review if the repair is consistent and reasonable.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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Subject: OUR REF: SNM21D203233/C03/XD4071M/CHEESC & YOUR REF: AVS21/1720, YM9835J, TPP LOD
ACKNOWLEDGEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand 6th January 2022 with enclosures on 6th January 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Chen James <chen.james@libertyinsurance.com.sg>
Sent: Thursday, January 6, 2022 12:13 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims_Recovery (SG) <claimsrecovery@libertyinsurance.com.sg>
Subject: FW: Recovery Against XD4071M Due to Accident Dated 07/06/2021 Our Ref: AVS21/1720

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Dear Sirs,

RECOVERY ON DAMAGES TO VEHICLE NO. YM9835J CAUSED BY FIRE RESULTING TO THE NEGLIGENCE OF TOW TRUCK OPERATOR (XD4071M) ACCIDENT DATED 07/06/2021.

The above matter refers.

We are the insurer for vehicle no. YM9835J at the material time of accident.

On the 7th Jun 2021, our insured had engaged the services of An Soon Engrg & Trading to tow away their vehicle YM9835J from Jalan Anak Bukit to JST warehouse in Changi South Rd. Vehicle XD4071M managed by one operator Hee Whye Yu was dispatched to the assignment.

Upon arrival, Mr Hee securely fastened the vehicle and set off towards Changi South Road. Enroute to the said destination, at along PIE towards Changi, Mr Hee noticed smoke coming out from the rear of the towed

vehicle and pulled over the road shoulder. It was when they realized the left rear wheel area has caught fire. Efforts to extinguish the fire has proven futile until the arrival of the SCDF officers.

Our investigation has since proven that the fire was a result of an overheated brakes during towing while the brakes were still partially activated. We are of the view that it is the responsibility of the tow operator to check and to ensure all safety measures are in placed before executing the tow.

By reason of the foregoing, we are compelled to seek for damages towards the repairs of the damaged vehicle.

Our claim is set out hereunder:

DESCRIPTION	AMOUNT
Repair of Vehicle	\$4,509.19
Uninsured Losses – Excess	\$1605.00
Uninsured Losses - Cabin Box	\$9,448.64
Uninsured Losses – Loss of Use (\$180 X 15 Days)	\$2,700.00
Total	\$18,262.83

As such, we look towards your immediate settlement for the sum of **S\$ 18,262.83** within the next **15 from the date hereof i.e., 21/01/2022**.

Kindly acknowledge receipt of this email and advise us on your reference no and person in charge **within 7 days** of this letter.

Enclosed herewith documents for your further assessment.

Please do not hesitate to contact the undersigned if you require any further clarification.

Thank you

Best regards,

James Chen
Claims Department

Liberty Insurance Pte Ltd
51 Club Street #03-00 Liberty House
Singapore 069428
DID: (65) 6328 0605



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