

06 JAN 2022

**Our Ref: AVS21/1720**

**BY REGISTERED & NORMAL MAIL**

**WITHOUT PREJUDICE**

**AN SOON ENGRG & TRADING**

10 ANSON ROAD  
#05-16  
INTERNATIONAL PLAZA  
SINGAPORE 079903

**CHINA TAIPING INSURANCE**

3 ANSON ROAD #15-00  
SPRINGLEAF TOWER  
SINGAPORE 079909

Dear Sirs,

**RECOVERY ON DAMAGES TO VEHICLE NO. YM9835J CAUSED BY FIRE RESULTING TO THE NEGLIGENCE OF TOW TRUCK OPERATOR (XD4071M) ACCIDENT DATED 07/06/2021.**

The above matter refers.

We are the insurer for vehicle no. YM9835J at the material time of accident.

On the 7<sup>th</sup> Jun 2021, our insured had engaged the services of An Soon Engrg & Trading to tow away their vehicle YM9835J from Jalan Anak Bukit to JST warehouse in Changi South Rd. Vehicle XD4071M managed by one operator Hee Whye Yu was dispatched to the assignment.

Upon arrival, Mr Hee securely fastened the vehicle and set off towards Changi South Road. Enroute to the said destination, at along PIE towards Changi, Mr Hee noticed smoke coming out from the rear of the towed vehicle and pulled over the road shoulder. It was when they realized the left rear wheel area has caught fire. Efforts to extinguish the fire has proven futile until the arrival of the SCDF officers.

Our investigation has since proven that the fire was a result of an overheated brakes during towing while the brakes were still partially activated. We are of the view that it is the responsibility of the tow operator to check and to ensure all safety measures are in placed before executing the tow.



By reason of the foregoing, we are compelled to seek for damages towards the repairs of the damaged vehicle.

Our claim is set out hereunder:

DESCRIPTION	AMOUNT
Repair of Vehicle	\$4,509.19
Uninsured Losses – Excess	\$1605.00
Uninsured Losses - Cabin Box	\$9,448.64
Uninsured Losses – Loss of Use (\$180 X 15 Days)	\$2,700.00
<b>Total</b>	<b>\$18,262.83</b>

As such, we look towards your immediate settlement for the sum of **S\$ 18,262.83** within the next **15 from the date hereof i.e., 21/01/2022.**

Kindly acknowledge receipt of this email and advise us on your reference no and person in charge **within 7 days** of this letter.

Please do not hesitate to contact the undersigned if you require any further clarification.

Thank you

Yours faithfully,

**James Chen**

Claims Recovery

Tel: (+65) 6221 8611 | DID: 6328 0605 Email: [chen.james@libertyinsurance.com.sg](mailto:chen.james@libertyinsurance.com.sg)

