

Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 21 November 2022 8:44 AM
To: Ary Chua; SUR; assignments
Cc: Mohamed Nashik; Ngai Kar Kit; Ling Ting An; Kaitlyn Chio; Joseph Low; Victor Seng
Subject: RE: OUR REF: SNM22D208294/C02/GBD1576D/TANCHC & YOUR REF: SKP8797S, DOA: 17/11/2022 - TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Ary,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Ary Chua <ary.chua@ow.sg>
Sent: Friday, 18 November 2022 5:36 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: RE: OUR REF: SNM22D208294/C02/GBD1576D/TANCHC & YOUR REF: SKP8797S, DOA: 17/11/2022 - TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We Choose the below as to survey our client vehicle;

7. Kenneth Kong (LKK)

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA/ERKZ PTE. LTD.

Head Office: 8 Kung Chong Road Singapore 150143

Branch: 0A Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 568047

Tel: (+65) 6472 1313

Tel: (+65) 6484 0010

Tel: (+65) 6481 1522

Fax: (+65) 6472 2112

Fax: (+65) 6481 1003

Fax: (+65) 6481 1011

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 18 November 2022 4:33 pm

To: Ary Chua <ary.chua@ow.sg>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Ling Ting An <tingan.ling@ow.sg>;

Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: OUR REF: SNM22D208294/C02/GBD1576D/TANCHC & YOUR REF: SKP8797S, DOA: 17/11/2022 - TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D208294/C02/GBD1576D/TANCHC

Your reference: SKP8797S

Dear Sirs,

ACCIDENT INVOLVING GBD1576D & SKP8797S ON 17/11/2022

We refer to your email of 18/11/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with

the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 18 November 2022 4:31 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; 'ary.chua@ow.sg' <ary.chua@ow.sg>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Ling Ting An <tingan.ling@ow.sg>;

Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: OUR REF: SNM22D208294/C02/GBD1576D/TANCHC & YOUR REF: SKP8797S, DOA: 17/11/2022 - TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jacqueline](#)

Please refer to the below email.

Kindly **conduct PRS SKP8797S** soonest possible.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ary Chua <ary.chua@ow.sg>
Sent: Friday, November 18, 2022 3:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: NEW CASE PRI - SKP8797S CLAIMING AGAINST GBD1576D (CHINA TAIPING), DOA: 17/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claim China Dept,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA//ERKZ PTE. LTD.

Head Office: 8 Kung Chong Road Singapore 150143

Branch: QA Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 568047

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