## **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto) Sent: Friday, 5 May 2023 3:06 PM To: SUR; Chua, Gek Tiang Ruth

Cc: Teo, Grace

Subject: RE: Ref: CMTD2203940/RUC RE: Accident involving SKW 2155 Y & SMG 6160 R on 27.10.2022

SKW2155Y LTA.pdf; SKW2155Y estimate.pdf; SKW2155Y IA.pdf **Attachments:** 

Dear Ruth,

Enclosed herewith preliminary advice of SKW 2155Y.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, November 21, 2022 1:19 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg> Subject: RE: Ref: CMTD2203940/RUC RE: Accident involving SKW 2155 Y & SMG 6160 R on 27.10.2022

Dear Melvin,

Thank you for the assignment.

Repairer arrange on 22.11.22.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg>

Sent: Monday, 21 November 2022 1:11 PM

To: SUR < <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>; FC GARAGE < <a href="mailto:sur@lkkauto.com">fcgarage.claims@gmail.com</a>>

Cc: Chua, Gek Tiang Ruth <a href="mailto:ruth.chua@sompo.com.sg">ruth.chua@sompo.com.sg</a>; Teo, Grace <a href="mailto:grace.teo@sompo.com.sg">grace.teo@sompo.com.sg</a>; Subject: RE: Ref: CMTD2203940/RUC RE: Accident involving SKW 2155 Y & SMG 6160 R on 27.10.2022

Without Prejudice

Hi Florence,

We refer to your email below.

We have appointed Mr Marcus from LKK Auto to conduct the survey.

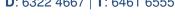
Aside to LKK Auto,

Please make the arrangement to survey for SKW2155Y by Mr Marcus on a Without Prejudice Basis and revert with your preliminary report upon completion of survey to

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

**Best Regards Melvin Ye Claims Division D**: 6322 4667 | **T**: 6461 6555





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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: <a href="https://www.sompo.com.sg">www.sompo.com.sg</a> | Facebook: <a href="https://www.facebook.com/SompoSG">www.facebook.com/SompoSG</a>

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From: FC GARAGE < <a href="mailto:fcgarage.claims@gmail.com">fcgarage.claims@gmail.com</a> Sent: Monday, November 21, 2022 10:52 AM

To: Ye, Yong Kang Melvin < <a href="mailto:melvin.ye@sompo.com.sg">melvin.ye@sompo.com.sg</a>>

Subject: Re: Ref: CMTD2203940/RUC RE: Accident involving SKW 2155 Y & SMG 6160 R on 27.10.2022

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments. Dear Melvin, We would like to dominate LKK Marcus. Thank you On Tue, 1 Nov 2022 at 11:06, Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg > wrote: **Without Prejudice** Date: 01/11/2022 Attention: **FC GARAGE** Dear Florence, **ACCIDENT INVOLVING SKW2155Y & SMG6160R ON 27.10.2022** We refer to your Notice of Accident dated 27/10/2022. Please be informed that Ms Ruth Chua is the handler of this case. We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report. Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

## **Pre-Repair Survey**

the joint pre-repair survey as a single joint expert.

|                      |              | Selection (Indicate as |
|----------------------|--------------|------------------------|
| Motor Surveyor       | Surveyor     | tick)                  |
| FormTeam Consultancy | Frankie Pang |                        |
|                      | Chow BoXiong |                        |

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct

| LKK Auto Consultants | Adrian Ling (East)   |  |
|----------------------|----------------------|--|
|                      | Marcus Chua (East)   |  |
|                      | Kenneth Kong (North) |  |
|                      | Steve Chen (West)    |  |
| Priority Services    | Jimmy Lee            |  |
| Raleigh Services     | Andrew Ow Yong       |  |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye

**Claims Division** 

**D**: 6322 4667 | **T**: 6461 6555



## SOMPO A Century of Trust

## Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: FC GARAGE < <a href="mailto:fcgarage.claims@gmail.com">fcgarage.claims@gmail.com</a> Sent: Monday, October 31, 2022 6:32 PM

**To:** Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>>

**Subject:** Accident involving SKW 2155 Y & SMG 6160 R on 27.10.2022

| <b>CAUTION</b> : This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicl | cking on any links and open attachments |
|---|---|
|---|---|

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

| We represent our client, Goh Chee Wai, to notify you of the aforesaid accident involving our client's vehicle SKW 2155 Y, and your insured's vehicle SMG 6160 R on 27.10.2022   |
|---|
| Please find enclosed our client's GIA report for your necessary action.   |
| This serves as a <b>NOTICE</b> that we are claiming against SMG 6160 R for damages, costs, and disbursements.   |
| Please let us know within 2 working days from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least ten (10) motor surveyors.                              |
| If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you. |
| Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #04-03, Premier @ Kaki Bukit Singapore 415875  |
| Contact Person: FLORENCE (90110243)   |
| Contact Email: fcgarage.claims@gmail.com  |
|   |
|   |
| <del></del>   |
| FC Garage   |
| Florence Lee  |
| Claim Executive   |
| +65 9011 0243   |
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| FC Garage Florence Lee  |

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