


RE: SNM22D208313/C02/ XE4457D/TAYHP / RE: Accident Involving XE4457D (OI : CTI - TBA) and SNF5659U (TP : LKK REF - CC6/CTI22011654/Kpa3) on 16/11/2022

Irene Tay <irene.tay@sg.cntaiping.com>

Tue 22/11/2022 5:29 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

 1 attachments (1 MB)

INSURED SAS REPORT XE4457D.zip;

Enclosed herewith the DV.

(PW. XE4457D)

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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Irene Tay

Claims Department (Motor Division)

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either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 22 November 2022 5:14 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D208313/C02/ XE4457D/TAYHP / RE: Accident Involving XE4457D (OI : CTI - TBA) and SNF5659U (TP : LKK REF - CC6/CTI22011654/Kpa3) on 16/11/2022

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URGENT

Dear Irene,

We refer to the above matter.

Enclosed for your perusal is:

- estimated cost of repair
- Photographs of TP vehicle in its damaged condition
- preliminary advice

Kindly let us have a copy of your insured' s GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 21 November 2022 8:11 pm

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D208313/C02/ XE4457D/TAYHP / RE: Accident Involving XE4457D (OI : CTI - TBA) and SNF5659U (TP : LKK REF - CC6/CTI22011654/Kpa3) on 16/11/2022

URGENT

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GLA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 21 November 2022 3:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: O/R: SNM22D208313/C02/ XE4457D/TAYHP / RE: Accident Involving XE4457D (OI : CTI - TBA) and SNF5659U (TP : LKK REF - CC6/CTI22011654/Kpa3) on 16/11/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D208313/C02/ XE4457D/TAYHP .

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 21 November 2022 10:31 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Accident Involving XE4457D (OI : CTI - TBA) and SNF5659U (TP : LKK REF - CC6/CTI22011654/Kpa3) on 16/11/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)