

SM AUTOMOTIVE

Our Ref : SKU82Y
Your Ref : SMS9933U
Date : 07th Jan 2023

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

AIG ASIA Pacific Insurance Pte Ltd
78 Shenton Way,
AIG Building, #09-16
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SKU82Y & SMS9933U AT SECOND LINK (TUAS) TO MALAYSIA
CHECKPOINT ON 22.10.2022 @ 07:00HRS**

We are instructed by **CHUA KOK HONG** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SKU82Y** was damaged by vehicle **SMS9933U** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 8% gst)	\$ 2,700.00
2) Loss of Use for 03 days	\$ 450.00
3) LTA Search	\$ 2.00
	<u>\$ 3,152.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act
- 3) LTA Receipt

Please let us have your cheque for the sum **\$ 3,152.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,


SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

Involving Vehicles

Along

12.10.22 @ 0700hrs

SKU827 & SMS9933U

Second link (tuas) to Malaysia checkpoint

I/We, the registered owner/driver of vehicle registration no: SKU827
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

Owner's Signature
(Company's stamp if applicable)

Name:

Chua Kok Hong

NRIC No.:

S9201220D

Date:

16/11/22

WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SM AUTOMOTIVE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,350.00 (Repair Cost), S\$150.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SKU82Y that was damaged pursuant to the accident which occurred on 22/10/2022 (date) along TUAS LINK 2 TOWARDS MALAYSIA CHECKPOINT (location) involving vehicle no/s SMS9933U. This is pursuant to the inspection conducted on 16/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHUA KOK HONG (the third party claimant") of vehicle no. SKU82Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKU82Y (vehicle no.) as a result of the accident.

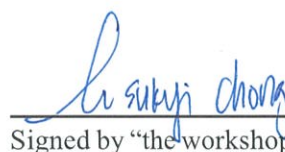
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 06 (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No: 53231488C GST Reg No : 53231488C

TAX INVOICE

AIG ASIA Pacific Insurance Pte Ltd

78 Shenton Way,
AIG Building, #09-16
Singapore 079120

Client: CHUA KOK HONG

Invoice No : SMPL2301-0008

Date : 7-Jan-23

Date of Accident : 22-Oct-22

Vehicle No. : SKU82Y

Model Type : VW PASSAT

Descriptions		Amount
Lump Sum Repair Cost		2,500.00
GST 8 %		: 200.00
Total		: 2,700.00

SIN DOLLARS: TWO THOUSAND AND SEVEN HUNDRED ONLY




INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMS9933U

Date of Accident

22/10/2022 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **03/03/2022 - 02/03/2023**Requested By **SUKYI CHONG (CHEW MOTOR ...**Requested Date **26/10/2022 10:31****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 10 January 2023 3:44 PM
To: 9933limguan@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMS9933U (AIG) AND SKU82Y AT/ALONG TUAS LINK 2 TOWARDS MALAYSIA CHECKPOINT ON 22/10/2022

Dear Lim Thiam Guan,

Our Ref: CC6/AIG22011652/Apa3

ACCIDENT INVOLVING SMS9933U (AIG) AND SKU82Y AT/ALONG TUAS LINK 2 TOWARDS MALAYSIA CHECKPOINT ON 22/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SKU82Y** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 19th January 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

***If you have any video footage/scene photo or receive Traffic Police Investigation Result, pls forward t us.**

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Nov 2022 22:03	Clim Dtl Modified	Claimant's Name: -> CHUA KOK HONG. Claimant's ID: -> S9201220D.	[A] HOW MEI KWAN
2	20 Nov 2022 22:03	Clim Veh Model Changed	(207303) VOLKSWAGEN PASSAT B8 1.8 TFSI AT 3G24JZ (A).	[A] HOW MEI KWAN
3	20 Nov 2022 22:03	Clim Created	Reg No: SKU82Y. Acct Date: 2022/10/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: SM Automotive (HQ)	[A] HOW MEI KWAN
4	20 Nov 2022 22:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Nov 2022 22:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/29	[A] HOW MEI KWAN
6	20 Nov 2022 22:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Nov 2022 22:03	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Nov 2022 22:03	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Nov 2022 22:04	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	20 Nov 2022 22:04	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	24 Apr 2023 14:32	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	24 Apr 2023 14:32	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	24 Apr 2023 14:32	Clim Dtl Modified	JPJ Reg. Date: -> 2019/11/29.	[A] JOANNE LEE KHANG MIN
14	24 Apr 2023 14:32	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	11 May 2023 09:28	Adj Mandate Request	Cur.Req:1502.00:Liability: 50% (BOLA Nil) Based on VF, very jam causeway, road users should have courtesy & considerate behavior towards others. *Quantum: \$1,502.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	15 May 2023 11:09	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
17	15 May 2023 11:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/29. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
18	15 May 2023 11:18	Adj Mandate Set	Approved:1502.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY

[22/11/2022 15:17] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2871080	20 Nov 2022 22:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKU82Y	SMS9933U	11.00
2897410	12 Jan 2023 09:18:27	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKU82Y	Ezlyna	xx.xx
2952877	24 Apr 2023 14:32:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKU82Y	SMS9933U	11.00

