

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 23 February 2023 11:24 am
To: sm automotive; Mei Kwan (LKKAUTO)
Cc: Admin A
Subject: RE: SKT5885U CLAIMING AGAINST SMR3204K DOA:30.10.2022 *** LKK REF: CC6/AIG22011651/Apa3
Attachments: Video _ Accident _1_ (1).mp4

Without Prejudice

Dear Sukyi,

We refer to your email below.

Please find enclosed herewith a copy of video footage.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, 22 February 2023 11:37 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SKT5885U CLAIMING AGAINST SMR3204K DOA:30.10.2022 *** LKK REF: CC6/AIG22011651/Apa3

Without Prejudice - **gentle reminder**

Hi Lyna

Kindly provide us with your insured scene video as the screenshot does not really tell the truth.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Tuesday, February 14, 2023 2:34 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SKT5885U CLAIMING AGAINST SMR3204K DOA:30.10.2022 *** LKK REF: CC6/AIG22011651/Apa3

Without Prejudice

Hi Lyna

Kindly provide us with your insured scene video as the screenshot does not really tell the truth.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, February 14, 2023 1:57 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SKT5885U CLAIMING AGAINST SMR3204K DOA:30.10.2022 *** LKK REF: CC6/AIG22011651/Apa3

Without Prejudice

Dear Sukyi,

We refer to your email below.

We are unable to consider your client's claim as based on our insured's video footage, your client reversed & hit onto our insured which was travelling straight.

Please find enclosed screen shot that your client's vehicle engaged reverse gear (reverse lights was on).





Thank you.

With warmest regards,
Ezlyna

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, February 13, 2023 10:32 AM

To: sm automotive <sm_automotive@hotmail.com>; Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SKT5885U CLAIMING AGAINST SMR3204K DOA:30.10.2022 *** LKK REF: CC6/AIG22011651/Apa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Saturday, 11 February 2023 10:14 AM

To: Admin A <admin-a@lkkauto.com>

Subject: SKT5885U CLAIMING AGAINST SMR3204K DOA:30.10.2022

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276