

Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 18 November 2022 2:42 PM
To: Thanaletchumi Santerashigaram; SUR; assignments
Subject: RE: OUR REF: SNM22D208287/C02/SMZ5959K/TANCHC & YOUR REF: JC/20221116/SNE5535Z, D.O.A. 16.11.2022 TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir/Mdm,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>

Sent: Friday, 18 November 2022 2:36 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D208287/C02/SMZ5959K/TANCHC & YOUR REF: JC/20221116/SNE5535Z, D.O.A. 16.11.2022 TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Greetings Ms.Jacqueline ,

Would agree with [Adrian Ling \(LKK\)](#).

Kindly acknowledge.

Thank You.

Best Regards ,
S.Thanaletchumi (Ms)
Claims Manager
JACK CARS ENTERPRISE PTE LTD
Office : 67488824
Mobile : 91701900
Fax : 67488834
Email : thana@jackcars.com.sg
Save the Earth. Print only when necessary.

On Fri, Nov 18, 2022 at 2:21 PM Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: **SNM22D208287/C02/SMZ5959K/TANCHC**

Your reference: **JC/20221116/SNE5535Z**

Dear Sirs,

ACCIDENT INVOLVING SMZ5959K & SNE5535Z ON 16/11/2022

We refer to your email of 17/11/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 18 November 2022 11:55 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; thana@jackcars.com.sg

Subject: OUR REF: SNM22D208287/C02/SMZ5959K/TANCHC & YOUR REF: JC/20221116/SNE5535Z,
D. O. A. 16.11.2022 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the below email.

Kindly **conduct PRS SNE5535Z** soonest possible.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>

Sent: Thursday, November 17, 2022 4:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI of SNE5535Z

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Greetings ,

Attached would be the PRI of SNE5535Z for your kind perusal.

Kindly acknowledge.

Thank You.

Best Regards ,

S.Thanaletchumi (Ms)

Claims Manager

JACK CARS ENTERPRISE PTE LTD

Office : 67488824

Mobile : 91701900

Fax : 67488834

Email : thana@jackcars.com.sg

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