

## Meng Yan (LKK Auto)

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**From:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>  
**Sent:** Friday, 18 November 2022 10:30 AM  
**To:** assignments; admin-d  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI for SKV 2795 E – Our Insured: SHD 6338 X on 11/11/2022 Our Ref: D22003570MFSH/Strides/CL/TPD-1

Ref: TAX/11/22/2018

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SKV2795E  
Insured: SHD6338X  
Workshop: KAI MOTOR TRADING

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Kai Motor <kaimotor@gmail.com>  
**Sent:** Friday, 18 November 2022 10:12 am  
**To:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>  
**Subject:** Re: PRI for SKV 2795 E – Our Insured: SHD 6338 X on 11/11/2022 Our Ref: D22003570MFSH/Strides/CL/TPD-1

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Dear Ong Hua Yen,

Thanks for your email and kindly be informed that we select 2. M/s LKK Adrian Ling Wai Ping for pre-repair inspection.  
Our contact number is 67474660.

With regards,

Wendy

On Thu, 17 Nov 2022 at 17:31, Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)> wrote:

Ref: TAX/11/22/2018

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHD6338X as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen

Claim Department

**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Sent:** Thursday, 17 November 2022 4:46 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>; [kaimotor@gmail.com](mailto:kaimotor@gmail.com); Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Subject:** PRI for SKV 2795 E – Our Insured: SHD 6338 X on 11/11/2022 Our Ref: D22003570MFSH/Strides/CL/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,

Joanne Tan

Motor Claims

## MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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and notify the sender immediately by return e-mail.

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**From:** Kai Motor <[kaimotor@gmail.com](mailto:kaimotor@gmail.com)>

**Sent:** Thursday, November 17, 2022 3:54 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Subject:** Accident Involved Vehicle No. for Mitsubishi Outlander SKV 2795 E & SHD 6338 X ON 11/11/2022 at 22:30pm

**KAI MOTOR TRADING  
BLK 3007 UBI ROAD 1  
#01-440, SINGAPORE 408701  
TEL: 67474006 FAX:67437591  
[E-mail : kaimotor@gmail.com](mailto:kaimotor@gmail.com)  
REG NO: 44223100L**

Date: 17/11/2022

Attn: The Motor Claims Department  
Your Insured Vehicle - SHD 6338 X

First Capital Insurance Ltd  
36 Robinson Road  
#16-01 City House  
Singapore 068877  
Tel : 6507 3848  
Fax : 6507 3849

Accident Involved Vehicle No. for Mitsubishi Outlander SKV 2795 E & SHD 6338 X ON 11/11/2022 at 22:30pm.

We are writing on behalf of Iskandar **Dzulkarnaen Bin Abdul Aziz Kajai** the registered owner of SKV 2795 E which was involved in the above-mentioned accident between SHD 6338 X.

Investigation reveals that the motor vehicle number SHD 6338 X was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SHD 6338 X Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at KAI MOTOR TRADING Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SKV 2795 E for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

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Have a nice day with thanks.

祝您有美好的一天。

Ms Kim

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

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Have a nice day with thanks.

祝您有美好的一天。

Ms Kim

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006