

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 18 November 2022 9:13 AM
To: admin-d; assignments; SUR
Cc: Chua, Gek Tiang Ruth
Subject: FW: LKK/MC \ CMTD2204190/RUC - Pre-Repair Inspection for SKU 8275 E // 16/11/2022 @ 21:50HR at along CTE towards TPE SKU 8275 E & SLK 7026 E
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Teo, Grace
Sent: Friday, November 18, 2022 9:11 AM
To: 'Zoom Autowerks' <zoomautowerks@gmail.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: LKK/MC \ CMTD2204190/RUC - Pre-Repair Inspection for SKU 8275 E // 16/11/2022 @ 21:50HR at along CTE towards TPE SKU 8275 E & SLK 7026 E

Without Prejudice

Our Reference: CMTD2204190/RUC

Your Reference: SKU8275E

Dear Elin,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SKU8275E** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Friday, November 18, 2022 9:07 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: PRI \ CMTD2204190/RUC - Pre-Repair Inspection for SKU 8275 E // 16/11/2022 @ 21:50HR at along CTE towards TPE SKU 8275 E & SLK 7026 E

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear all,

Please arrange LKK Marcus chua.

On Fri, Nov 18, 2022, 09:05 Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2204190/RUC
Your Reference: SKU8275E

Date: 18/11/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S ZOOM AUTOWERKS PTE LTD

Dear Elin,

ACCIDENT INVOLVING SLK7026E & SKU8275E ON 16.11.22

We refer to your Notice of Accident dated 17/11/2022.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Thursday, November 17, 2022 4:00 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Pre-Repair Inspection for SKU 8275 E // Accident on 16/11/2022 @ 21:50HR at along CTE towards TPE involving Vehicle Number SKU 8275 E & SLK 7026 E

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Madam,

We are instructed by Ima Lee to notify you of a road traffic accident on 16/11/2022

at about 21:50HR along CTE towards TPE involving our client's vehicle registration number SKU 8275 E and vehicle registration number SLK 7026 E driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -