

## Huey Yon (LKKAUTO)

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**From:** Rasul (LKKAUTO)  
**Sent:** Monday, 10 April 2023 9:10 AM  
**To:** Muhammad Zuhri  
**Cc:** Huey Yon (LKKAUTO)  
**Subject:** Re: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT (1st reminder)

Hi Zuhri,

We will be advising our principal a cost of repair P/P \$12,762.20 /- with 10 days of repair before GST, subject to their approval.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>

**Sent:** Monday, 13 March 2023 5:48 pm

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT (1st reminder)

Dear Rasul,

Reminder.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Muhammad Zuhri

**Sent:** 23 February 2023 18:20

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT (1st reminder)

Dear Rasul,

Reminder.

Best Regards,

ZUHRI

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913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Muhammad Zuhri

**Sent:** 10 February 2023 17:07

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT

Dear Rasul,

Reminder

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Muhammad Zuhri

**Sent:** 27 January 2023 18:21

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT

Dear Rasul,

Reminder

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Muhammad Zuhri

**Sent:** 16 January 2023 16:57

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT

Dear Rasul,

Reminder

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Muhammad Zuhri

**Sent:** 20 December 2022 17:13

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT

**Importance:** High

Dear Rasul,

Finalize photo attached.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** 17 November 2022 16:59

**To:** Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT

**WITHOUT PREJUDICE**

Dear Mohammad,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Mohd Taufikh to conduct the PRS.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>

**Sent:** Thursday, 17 November 2022 4:51 pm

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Kindly assign **9. Mohd Taufikh (LKK)** to survey this vehicle.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** 17 November 2022 16:23

To: Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>

Subject: RE: OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT

**Without Prejudice**

**Our reference: SNM22D208228/C02/SMA9336M/TANCHC**

**Your reference: INS/IC/ZHR/0329/2022**

Dear Sirs,

**ACCIDENT INVOLVING SMV1301 & SMA9336M ON 13/11/2022**

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 17 November 2022 3:22 pm

**To:** 'Muhammad Zuhri' <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** OUR REF: SNM22D208228/C02/SMA9336M/TANCHC & YOUR REF: INS/IC/ZHR/0329/2022, SMV1301, D.O.A ON 13.11.2022, TO CONDUCT PRS & REQUESTED DIRECT SETTLEMENT

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **conduct PRS SMV1301E** soonest possible.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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