

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 27 February 2023 7:54 PM
To: S3 Auto Workshop; Claims Banca (Allianz Insurance Singapore); Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: LOD for SJD8362M *** LKK REF: CC4/AIS22011619/Gpa3
Attachments: Tax Inv.pdf; Rental Invoice.pdf; LTA.pdf; LOA.pdf; Accident report.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Monday, 27 February 2023 9:29 AM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: LOD for SJD8362M

Internal

Dear LKK

For your necessary

Thanks

Shanti

From: S3 Auto Workshop <s3autoworkshop@gmail.com>
Sent: Saturday, February 25, 2023 4:18 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] LOD for SJD8362M

Dear Sir,

Our Ref: SJD8362M
Your Ref: SMQ5658B

Date: 25 Feb 2023

ATTN: Motor Claims Department
Allianz Insurance Singapore 068897

Dear Sir/Mdm,

Accident Involving : SJD8362M & SMQ5658B
Date of Accident: 16 November 2022
Location: Along PIE Adam Road (Towards Tuas)

We refer to the above-mentioned accident.

We are claiming as follow:

Cost of Repair: \$ 4,600.00
LOR : \$ 500.00
(5 days x \$100/Day)

LTA Search : \$ 7.45
Grand Total : \$ 5,107.45

The above-mentioned settlement is respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

For any further queries, please kindly contact Mr. Liew @ 84044300, or email to s3autoworkshop@gmail.com.

Thank you.

Best Regards,

Mr. Liew

On Wed, Feb 22, 2023 at 10:39 AM Finalization <finalization@lkkauto.com> wrote:

Hi Mr Liew,

Typo error. finalize is \$4600.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

LETTER OF AUTHRISATION

Accident on

16/11/2022 Along PIE Adam Road (Towards Tuas)

Involving vehicle no:

SJD8362M & SMQ5658B

In consideration of S3 AUTO WORKSHOP, 2 KAKI BUKIT AVENUE 2, AUTOHUB #01-14 SINGAPORE (417921), repairing my/our motor vehicle no:

SJD8362M at my/our request. I/We Goh Huay Keng Kelvin ("the claimant") of

(address) bearing NRIC no: S7339270E the owner of motor vehicle no: SJD8362M

Hereby authorize them to demand claim, settle and receive wherever amount payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher (s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend court hearing that necessary to prosecute the claims maintained by S3 AUTO WORKSHOP. I/We further agree and undertake to indemnify them against my/our claim for cost which arise therewith. In the event that my/our claim is unsuccessful. I/We undertake to pay to S3 AUTOWORKSHOP, the cost of repairs of my/our vehicle. In the event that statement cheque were to be drawn in my/our favor, i/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into S3 AUTO WORKSHOP account. Upon clearance of the said cheque, i/we further authorize S3 AUTO WORKSHOP. and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to S3 AUTO WORKSHOP. Shall amount to a good discharge of S3 AUTO WORKSHOP, and/or their appointed law firm's obligation to me in respect of the statement monies.

Dated this 21 day of Nov (month) 2022 (year).





The Claimant's Signature
WORKSHOP

Name: GOH HUAY KENG, KELVIN

NRIC: S7339 270E

S3 AUTO

Name: Mr. Liew

S3 AUTO WORKSHOP

TAX INVOICE: 00004

Blk 2 Kaki Bukit Ave 2 Auto Hub #01-14

Date: 25/02/2023

Singapore 417921

Mobile: +65 84404430 – Mr. Liew (Ah Guo)

Allianz Insurance Singapore Pte. Ltd.

79 Robinson Road #09-01

Singapore 068897

Honda Fit 1.3GA

Final Repair Cost for Motor Vehicle Reg: SJD8362M

Description	Amount (SGD)
Lump Sum Repair:	\$4,600.00
Total:	\$4,600.00

Cross Cheques and pay : **S3 AUTO WORKSHOP**

Please indicate the invoice number on the reverse side

S3 AUTO WORKSHOP

AUTO Generated – Signature Not Required



WIN WIN RENT-A-CAR PTE LTD

Invoice

KELVIN GOH HUAY KENG

Invoice No : WPLIN0006833

Invoice Date : 25/11/2022

Due Date : 25/11/2022

VHA No : 7620

Referral ID : S133

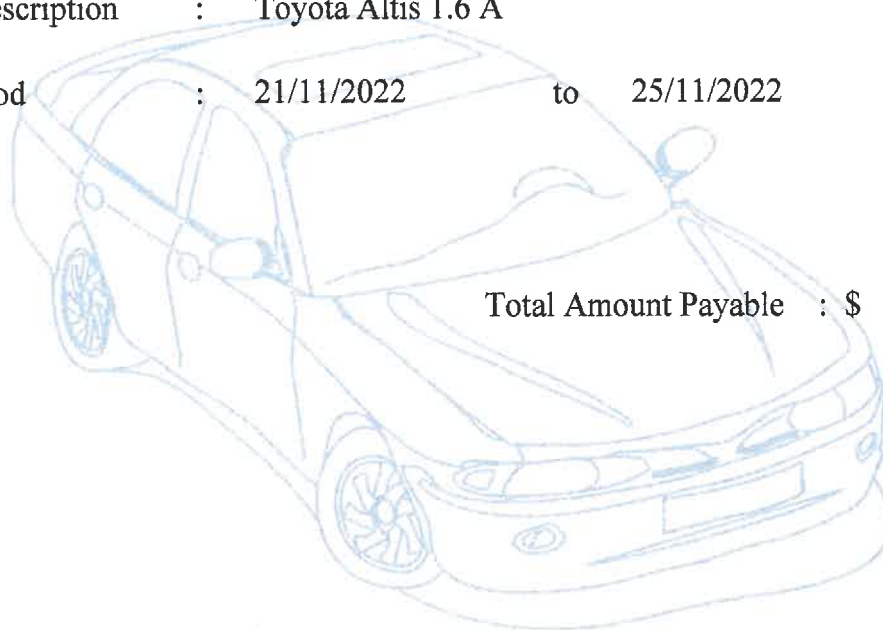
Description :	Amount
Rental for 5 Day/s @ \$100 per Day \$	500.00

Vehicle No : SJP9706K

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 21/11/2022 to 25/11/2022

Total Amount Payable : \$ 500.00



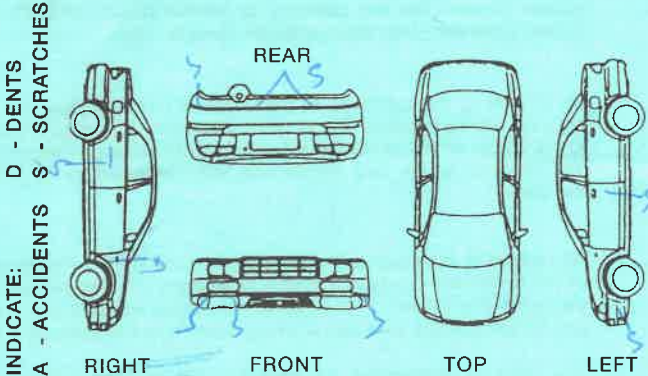


WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: **7620**
Invoice No: **WPLIN 6833**
Hirer's Vehicle No:

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

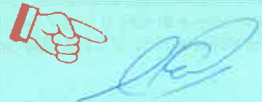
HIRER'S PARTICULARS		Vehicle No: SJP9706 K Replace Veh No:	
Name: (as in I/C) KELVIN GOH HUAY KENG		Mileage Out: 303815	Mileage Out:
NRIC / FIN No: S7339270E		Make & Model: TOYOTA ALTIS	Auto / Manual
Address (Res): BLK 436 TAMPINES ST 43		Out : Date 21/11/22	Time: 09-30
#14-99 S(520436)		HIRE / PERIOD EXPIRY	Time:
Name & Address of Employer:		NON-WAIVER EXCESS=\$ 2000/-	
Occupation:	Driving Exp:	CHARGES	
Singapore Driving Licence No:		Daily 5 @\$ 100 per day	\$500 -
Issue Date: 13/3/18	Date of Birth: 4/11/73	Weekly @\$ per week	
Tel: (O) (R) HP :		Monthly @\$ per month	
ADDITIONAL DRIVER'S PARTICULARS		Hours @\$ per hour	
Name: (as in I/C)		Extension @\$	
NRIC / FIN No:		Delivery/Collection Service	
Address (Res):		SUB-TOTAL \$	
Occupation:	Driving Exp:	PETROL LEVEL	
Singapore Driving Licence No:		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Issue Date:	Date of Birth:	In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Tel: (O) (R) H/P:		Fuel	
VEHICLE CHECK LIST		Traffic / Parking Fines	
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS		TOTAL CHARGES \$	
		Hirer's Signature 	
MISSING / FAULTY ACCESSORIES / PARTS		Additional Driver's Signature 	
REMARKS :			

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
25/11	4.35	304261			

Thank You!

You have completed this transaction.

A copy of the receipt has been sent to DTWL94@hotmail.com
as requested.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Nov 2022 / 13:05:55

Receipt Date/Time : 17 Nov 2022 / 13:05:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221117-001756

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMQ5658B				
As at 16 Nov 2022/18:52:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SMQ5658B			
	Enquiry Fee	7.00	0.49	7.49
	20221117130533642658			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				-0.04
Total Amount Payable				7.45
Paid By				
051drrh8		Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Hsiao Tong (LKKAuto)

From: S3 Auto Workshop <s3autoworkshop@gmail.com>
Sent: Wednesday, 15 March 2023 9:04 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: LOD for SJD8362M *** LKK REF: CC4/AIS22011619/Gpa3

Hi Hsiao Tong,

Our bank details are below.

314-313-041-8 (UOB)
Pay Now UEN: 53455604C

Please let us have your payment soonest.

Best Regards,
Mr. Liew

On Mon, Mar 13, 2023 at 2:19 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **\$S\$5,107.45(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **16 Nov 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: S3 Auto Workshop <s3autoworkshop@gmail.com>
Sent: Saturday, March 11, 2023 9:57 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: LOD for SJD8362M *** LKK REF: CC4/AIS22011619/Gpa3

Hi Hsiao Tong,

Any update ?

Best Regards,

Mr. Liew

On Tue, Mar 7, 2023 at 2:22 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We will seek further mandate from our principal and get back to you.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: S3 Auto Workshop <s3autoworkshop@gmail.com>

Sent: Monday, March 6, 2023 9:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: LOD for SJD8362M *** LKK REF: CC4/AIS22011619/Gpa3

Hi Hsiao Tong,

We regret that we are not able to accept your proposal below. We have reviewed your proposal and **towards our proposal**. We are prepared to settle this matter at **\$5,107.45** instead.

Kindly re-seek a mandate to your principal and revert.

Best Regards,

Mr. Liew

On Thu, Mar 2, 2023 at 9:31 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$5,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, February 27, 2023 7:54 PM
To: S3 Auto Workshop <s3autoworkshop@gmail.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD for SJD8362M *** LKK REF: CC4/AIS22011619/Gpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Monday, 27 February 2023 9:29 AM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: LOD for SJD8362M

Internal

Dear LKK

For your necessary

Thanks

Shanti

From: S3 Auto Workshop <s3autoworkshop@gmail.com>
Sent: Saturday, February 25, 2023 4:18 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] LOD for SJD8362M

Dear Sir,

Our Ref: SJD8362M

Your Ref: SMQ5658B

Date: 25 Feb 2023

ATTN: Motor Claims Department

Allianz Insurance Singapore 068897

Dear Sir/Mdm,

Accident Involving : SJD8362M & SMQ5658B

Date of Accident: 16 November 2022

Location: Along PIE Adam Road (Towards Tuas)

We refer to the above-mentioned accident.

We are claiming as follow:

Cost of Repair: \$ 4,600.00

LOR : \$ 500.00

(5 days x \$100/Day)

LTA Search : \$ 7.45

Grand Total : \$ 5,107.45

The above-mentioned settlement is respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

For any further queries, please kindly contact Mr. Liew @ 84044300, or email to s3autoworkshop@gmail.com.

Thank you.

Best Regards,

Mr. Liew

On Wed, Feb 22, 2023 at 10:39 AM Finalization <finalization@lkkauto.com> wrote:

Hi Mr Liew,

Typo error. finalize is \$4600.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: S3 Auto Workshop <s3autoworkshop@gmail.com>

Sent: Monday, February 20, 2023 8:00 PM

To: Finalization <finalization@lkkauto.com>

Subject: Re: SJD8362M Finalize

Hi All,

We have not finalized the case with you and did not agree on the COR lump sum \$3600.
Please send us your break down,

Regards,
Mr Liew

On Fri, Feb 17, 2023 at 6:58 PM Finalization <finalization@lkkauto.com> wrote:

Hi Mr Liew,

We will be advising our principal for the costs of repairs in \$3600.00 (L/S, before GST), 5 days. Subject to their approval.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: S3 Auto Workshop <s3autoworkshop@gmail.com>

Sent: Friday, February 10, 2023 9:09 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fwd: TP DS claim: Re: Re: FW: Accident involving SJD8362M, SMQ5658B and GBK5760A along Adam Road (towards Tuas) on 16 Nov 2022

Hi All,

COR: \$4,900/- Lump Sum and 5 days repair.

Please confirm.

Best Regards,
Mr. Liew

----- Forwarded message -----

From: **S3 Auto Workshop** <s3autoworkshop@gmail.com>

Date: Tue, Jan 17, 2023 at 10:05 AM

Subject: Re: TP DS claim: Re: Re: FW: Accident involving SJD8362M, SMQ5658B and GBK5760A along Adam Road (towards Tuas) on 16 Nov 2022

To: admin-a@lkkauto.com <admin-a@lkkauto.com>, Yan (LKK Auto) <admin-d@lkkauto.com>, <GuoQiang@lkkauto.com>

Hi Guo Qiang,

COR: \$4,900/- Lump Sum and 5 days repair.

Please confirm.

Best Regards,
Mr. Liew

On Sat, Dec 17, 2022 at 3:35 PM S3 Auto Workshop <s3autoworkshop@gmail.com> wrote:

Hi All,

We refer to the above accident.

Please finalize with us ASAP.

Best Regards,
Mr. Liew

On Fri, Nov 18, 2022 at 9:21 AM Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your ref: SJD8362M

Our ref: 2022 22008203KC-SMQ5658B

Dear Sirs,

*We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd (**Mohammed Rasul Bin Mohd Yunus**) to conduct survey.*

Kindly engage with them to arrange for survey.

Please download the documents from this link below (For Survey)

File: SJD8362M(TP).pdf, SMQ5658B(OI).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=a9a406e5-0dd3-4341-846d-b3fb1e1b8aaf-cc11d31ee160bcc9>

Size: ~ 3 MByte, Download available until: 11/23/2022

Passwords will be sent in a separate email.

Thank you.

Best regards,

Shanti. R
Claims Service
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 | Singapore 068897
Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

Please consider the environment before printing this e-mail.

From: S3 Auto Workshop <s3autoworkshop@gmail.com>
Sent: Friday, November 18, 2022 8:49 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] Re: Re: FW: Accident involving SJD8362M, SMQ5658B and GBK5760A along Adam Road (towards Tuas) on 16 Nov 2022

Dear Shanti,

We choose below and please arrange accordingly.

Mohammed Rasul Bin Mohd Yunus

Best Regards,
Mr Liew

On Thu, Nov 17, 2022 at 10:03 PM Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Dear Mr Liew

There is 2 Mr Mohamad kindly confirm

Mohammed Rasul Bin Mohd Yunus
Mohammed Nazril Bin Abdullah

Shanti. R
Claims Service
Claims & Performance Management
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: S3 Auto Workshop <s3autoworkshop@gmail.com>

Sent: Thursday, November 17, 2022 7:59 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] Re: FW: Accident involving SJD8362M, SMQ5658B and GBK5760A along Adam Road (towards Tuas) on 16 Nov 2022

Dear Shanti,

Please appoint Mr Mohamad from LKK to inspect.

Person in-charge: Mr Liew (Ah Guo) 84044300

Workshop: [2 Kaki Bukit Ave 2](#) Autohub #01-14 Singapore 417921

Thank you.

Best Regards,
Mr Liew

On Thu, Nov 17, 2022 at 4:36 PM Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your Ref: SJD8362M

Our Ref: SMQ5658BKC

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti. R
Claims Service
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: S3 Auto Workshop <s3autoworkshop@gmail.com>

Sent: Thursday, November 17, 2022 1:59 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] Accident involving SJD8362M, SMQ5658B and GBK5760A along Adam Road (towards Tuas) on 16 Nov 2022

Dear Sir/Madam,

As per above subject.

Please refer to the attachment and kindly provide us your 10 list of surveyors

Person in-charge: Mr Liew (Ah Guo) 84044300

Workshop: [2 Kaki Bukit Ave 2](#) Autohub #01-14 Singapore 417921

Best Regards,
Mr Liew

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 17 February 2023 10:58 AM
To: Keif Tan Yong Heng
Subject: ACCIDENT INVOLVING SMQ5658B(ALLIANZ) / SJD8362M / OTHERS AT/ALONG TOWARDS TUAS, LAMPOST 953 ON 16/11/2022

BIS MOTORING PTE LTD [By Email Only]
DRIVER: MUHAMMAD AZLAN BIN ABDUL HAMID

Dear Sir/Madam,

You Ref: SMQ5658B
Our Ref: CC4/AIS22011619/Gpa3
ACCIDENT INVOLVING SMQ5658B(ALLIANZ) / SJD8362M / OTHERS AT/ALONG TOWARDS TUAS, LAMPOST 953 ON 16/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SJD8362M against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Nov 2022 15:11	Clm Dtl Modified	Insured Name: -> BIS MOTORING PTE LTD. Claimant's Name: -> GOH HUAY KENG KELVIN. Claimant's ID: -> SXXXX270E.	[A] HOW MEI KWAN
2	18 Nov 2022 15:11	Clm Veh Model Changed	(201492) HONDA FIT 1.3 G (A).	[A] HOW MEI KWAN
3	18 Nov 2022 15:11	Clm Created	Reg No: SJD8362M. Acct Date: 2022/11/16. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: S3 AUTO WORKSHOP (HQ)	[A] HOW MEI KWAN
4	18 Nov 2022 15:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Nov 2022 15:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/29	[A] HOW MEI KWAN
6	18 Nov 2022 15:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Nov 2022 15:12	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	30 Nov 2022 10:51	Adj Adjuster Assigned	MARCUS CHUA -> XING GUO QIANG	[A] HOW MEI KWAN
9	05 Dec 2022 09:36	TP Ins Updated	TPRegNo:201735055D -> SMQ5658B.	[A] CHEW HSIAO TONG
10	20 Jan 2023 11:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/29. Mandate Remarks: MCF - Proceed DS - TP Exc \$2K	[I] Faiz Rosli
11	20 Jan 2023 11:21	Adj Mandate Set	Approved:0.00:MCF - Proceed DS - TP Exc \$2K	[I] Faiz Rosli
12	06 Mar 2023 15:35	Adj Mandate Request	Cur.Req:5107.45:We have offered third party up to global sum of \$5,000.00(all-in). However, third party rejected our offer and insisted for \$5,107.45(all-in). TP-Mandate IA had been uploaded in Merimen. Please advise if we may proceed to settle a	[A] CHEW HSIAO TONG
13	13 Mar 2023 13:38	Adj Mandate Set	Approved:5107.45.	[I] Chan Kian Chuan

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2870863	18 Nov 2022 15:11:18	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SJD8362M	BIS MOTORING PTE LTD	xx.xx

