

Date: 6/12/2022

CARIS AUTOWORKS PTE LTD

160 SWIMMING DRIVE #05-03 SPORE 575722

Attn : Motor Claim Department

Your Ref : 2022 2208116 FR -XD8504 E

Dear Sirs/Madam,

**DIRECT SETTLEMENT**

Accident on 12/11/2022 involving Vehicle No. SKB 5689 P & XD 8504 E  
At 19 SUNRISE LAKE SPORE 806480, SINGAPORE

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SKB 5689 P was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. XD 8504 E, I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

- |   |         |
|---|---------|
| a) Cost of repair at                                | SS 2000 |
| b) Loss of use for 6 days at rate of (PER DAY \$70) | SS 420  |
| c) Police/ROV Fee                                   | SS -    |
| d) Others   | SS 7.45 |

Total Cost

SS 2427.45

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs CARIS AUTOWORKS PTE LTD relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



## LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 12/11/2022 involving SKB 5689 P / XD 8504 E  
along SUNRISE LANE, SINGAPORE  
19 SUNRISE LANE SPORE 806480

I/We SOH SOOH JOOH NRIC No. S6849786H  
of 19 SUNRISE LANE SPORE 806480

Owner of Motor Vehicle Registration No. SKB 5689 P insured by \_\_\_\_\_  
of INCOME INSURANCE LIMITED under Policy No. 5122427780-01

do hereby authorize M/s CARIS AUTOWORKS PTE LTD  
as my/our representative with full authority to write, negotiate and settle claim  
for damages on my/our behalf against the owner and/or driver of  
Motor Vehicle No. XD 8504 E in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our  
representative, M/s CARIS AUTOWORKS PTE LTD and  
the said payment be forwarded to them to be construed as full and final discharge of  
my/our claim.



Owner Signature & Company Stamp

Date: 6/12/2022

# Caris Autoworks Pte Ltd

Biz Reg No. : 201825799E

Sin Ming Auto City  
160 Sin Ming Drive #05-03  
Singapore 575722  
Tel : (65) 6258 9831  
Fax : (65) 6258 5349

Speedy Care - Jervois  
SPC Jervois Service Station  
2 Jervois Road  
Singapore 248994  
Tel : (65) 6471 3613  
Fax : (65) 6471 2565

STACY HP 96991011 / ERIC HP 97257250

Works Order : W0000198

Date Printed : 01/02/2023  
Vehicle Num. : SKB 5689 P  
Make/Model : TOYOTA ( ALTIS )  
Mileage(Km) :  
P.O/R.O No. :  
Ref./Remark :

## INVOICE

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.		ON LUMP SUM BASIS REPAIR INCULSIVE OF SPARE PARTS PANEL KNOCKING, RESPARY & MISC CHARGES	2,000.00	2,000.00
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E. & O.E.

Total S\$ : 2,000.00

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Terms :

Customer's Signature/Co. Stamp

for CARIS MOTOR SERVICE



SERVICING



OIL CHANGE



SUSPENSION



BATTERY



BRAKES



ALIGNMENT



TYRES



AIR-CON



TOWING



PRE-INSPECTION

Every Car Deserves a GOOD SERVICE...

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Nov 2022 / 11:41:11

Receipt Date/Time : 15 Nov 2022 / 11:41:11

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-221115-001477

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - XD8504E

As at 12 Nov 2022/14:00:00

Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.

1	Insurance Enquiry - XD8504E Enquiry Fee 20221115113939497931	7.00	0.49	7.49
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<b>Sub-Total</b>	7.00	0.49	7.49
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<b>Total Before Rounding</b>	7.00	0.49	7.49
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<b>Rounding Difference</b>			0.04
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<b>Total Amount Payable</b>			7.45
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Paid By

409636XXXXXX3107	eNETS Credit Card	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAUTO)

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**From:** Sheri Berry <sherinh@gmail.com>  
**Sent:** Monday, 27 February 2023 4:52 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: TP DS claim: SKB 5689 P - XD8504E \*\*\* LKK REF: CC4/AIS22011615/Kpa3

Yes, please proceed.

BANK : DBS  
ACCOUNT NUMBER : 0159054985  
ACCOUNT NAME : CARIS AUTOWORKS PTE LTD

PLEASE SEND ME A RECEIPT AFTER TRANSFER, THANK YOU!

Sheri Ng

Caris Autoworks Pte Ltd

#05-03 160 Sin Ming Drive Spore 575722

Office: 62589831 / HP: 96478833

On Fri, Feb 24, 2023 at 8:56 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **\$S\$2,307.45(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **12 NOV 2022**

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Sheri Berry <[sherinht@gmail.com](mailto:sherinht@gmail.com)>

**Sent:** Thursday, February 23, 2023 11:15 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: TP DS claim: SKB 5689 P - XD8504E \*\*\* LKK REF: CC4/AIS22011615/Kpa3

Yes, please proceed.

Sheri Ng

Caris Autoworks Pte Ltd

#05-03 160 Sin Ming Drive Spore 575722

Office: 62589831 / HP: 96478833

On Thu, Feb 23, 2023 at 9:46 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair	\$ 2,000.00
2. Loss of Use (6days x \$50.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 2,307.45</b>

Please confirm acceptance.

## INVOICE

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Sheri Berry <[sherinh@gmail.com](mailto:sherinh@gmail.com)>

**Sent:** Tuesday, February 21, 2023 10:30 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:**

TP DS claim: SKB 5689 P - XD8504E \*\*\* LKK REF:  
CC4/AIS22011615/Kpa3

Your ref: SKB 5689 P

Our ref: 2022 22008116FR-XD8504E

discharge voucher ready?

Sheri Ng

Caris Autoworks Pte Ltd

#05-03 160 Sin Ming Drive Spore 575722

Office: 62589831 / HP: 96478833

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 1 February 2023 9:09 AM  
**To:** enquiries@800super.com.sg  
**Subject:** ACCIDENT INVOLVING XD8504E(ALLIANZ) AND SKB5689P AT/ALONG SUNRISE LANE ON 12/11/2022

**800 SUPER WASTE MGMT PTE LTD**  
**DRIVER: RASIT BIN WAN**

[By Email Only]

Dear Sir/Madam,

**You Ref: XD8504E**  
**Our Ref: CC4/AIS22011615/Kpa3**  
**ACCIDENT INVOLVING XD8504E(ALLIANZ) AND SKB5689P AT/ALONG SUNRISE LANE ON 12/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SKB5689P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Nov 2022 14:32	<b>Clm Dtl Modified</b>	Claimant's Name: -> Soh Soon Jooh. Claimant's ID: -> S6849786H.	[A] HOW MEI KWAN
2	18 Nov 2022 14:32	<b>Clm Veh Model Changed</b>	(203311) TOYOTA COROLLA ALTIS 1.6 (A).	[A] HOW MEI KWAN
3	18 Nov 2022 14:32	<b>Clm Created</b>	Reg No: SKB5689P. Acct Date: 2022/11/12. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Caris Autoworks Pte Ltd - SIN MING (HQ)	[A] HOW MEI KWAN
4	18 Nov 2022 14:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Nov 2022 14:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/29	[A] HOW MEI KWAN
6	18 Nov 2022 14:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Nov 2022 14:33	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	17 Jan 2023 18:05	<b>Clm Registration Modified</b>	Pol No:->SP0001039188.	[I] Faiz Rosli
9	17 Jan 2023 18:06	<b>Clm Registration Modified</b>	Setl.Type:0->1.	[I] Faiz Rosli
10	17 Jan 2023 18:06	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/29. Mandate Remarks: Collided with parked vehicle, proceed with Direct Settlement	[I] Faiz Rosli
11	17 Jan 2023 18:06	<b>Adj Mandate Set</b>	Approved:0.00:Collided with parked vehicle, proceed with Direct Settlement	[I] Faiz Rosli
12	01 Feb 2023 09:19	<b>Adj Mandate Request</b>	Cur.Req:2367.45:Liability: 100%. INSURED DRIVER COLLIDED ONTO 3RD PARTY PARKED VEHICLE. We seek your mandate at 2,367.45(ALL-IN). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
13	23 Feb 2023 12:14	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/11/29. Mandate Remarks: Proceed w Settlement	[I] Faiz Rosli
14	23 Feb 2023 12:14	<b>Adj Mandate Set</b>	Approved:2367.45:Proceed w Settlement	[I] Faiz Rosli

Date From    
 Date To    
 Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2870838	18 Nov 2022 14:32:56	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SKB5689P		xx.xx

INVOICE