Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Saturday, 19 November 2022 11:21 AM

To: Claims; SUR; Meng Yan (LKK Auto)

Subject: RE: OWN DAMAGE CLAIM FOR SLE 429 D DOA 11/11/2022

Dear Siti,

As instructed by our client, please proceed to repair the insured vehicle SLE 419D (Excess \$2000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Thursday, 17 November 2022 9:03 AM

To: SUR <sur@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SLE 429 D DOA 11/11/2022

Dear Yan/Sur,

On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Thank you.

Best Regards, Siti Muhaini

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims < claims@premiumauto.com.sg Sent: Wednesday, 16 November 2022 10:01 AM

To: sur@lkkauto.com; 'assignments' assignments@lkkauto.com;

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SLE 429 D DOA 11/11/2022

Dear Claims,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards, En Qi Lim Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

 $If you have \ received \ it \ in \ error, \ please \ notify \ us \ immediately \ by \ reply \ email \ and \ then \ delete \ this \ message \ from \ your \ system.$

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims < claims@premiumauto.com.sg Sent: Monday, 14 November 2022 10:40 AM

To: sur@lkkauto.com; 'assignments' assignments@lkkauto.com;

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: OWN DAMAGE CLAIM FOR SLE 429 D DOA 11/11/2022

Dear All,

Kindly register own damage claim for the above mentioned vehicle.

Attached is the GIA report for your reference.

Please arrange for car survey on wed 16/11 @11am, at Audi 55 Ubi road 1, owner waiting.

Thank you.

Best regards, George Wong Claims advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W) 281 Alexandra Road Singapore 159938

p. +65 6366 2323 **d.** 66900293

e. <u>Claims@premiumauto.com.sg</u> w. <u>www.audi.com.sg</u>

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you