

TwinCar AUTOMOTIVE PTE LTD

Company Registration and GST No. 200714616M

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 67440510

Fax: 67410510

P.I.C - Melody Chin

Reply to :huixin@n51.com.sg

03 March 2023

Our Ref : CLM15722 / SMF5700U / NOV-07/2022

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD

#09-01

SINGAPORE 068897

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

RE: ACCIDENT INVOLVING SMF5700U & GBC9572S ON 16/11/2022 ALONG PIE TOWARDS CHANGI BEFORE KIM KEAT LINK

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **GBC9572S** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

| | | | |
|--|------|-----------------|------------------|
| Cost of repairs | \$ | 5,616.00 | (Include 8% GST) |
| Loss of rental | \$ | 840.00 | (\$120 X 7 Days) |
| Additional 2 days loss of use for pre repair | \$ | 160.00 | (\$80 X 2 Days) |
| Towing fee | \$ | 100.00 | |
| LTA search fee | \$ | 7.45 | |
| | S \$ | <u>6,723.45</u> | |

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM15722
- 2) Hock Chuan Heng Car rental & Trading Pte Ltd - Invoice No: 16058
- 3) Autobay Towing - SMF5700U (receipt attached)
- 4) LTA search
- 5) Letter of Authorisation
- 6) GIA report of SMF5700U

We look forward to your prompt reply.

Yours faithfully,



.....
TwinCar Automotive Pte Ltd

S.Y.NEO

Director

LETTER OF AUTHORISATION

To: M/s Twincar Automotive Pte Ltd
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS: SMF 5700 U & GBC 9572 S
ALONG PIE TWDS GIANGI B4 Kim Kean Link ON 16/11/2022
I/We SEOW MEI FONG NRIC/Passport No: S1537866 B
of BUK 622 BUKIT BATOK CENTRAL #18-502 S18506221
the owner of vehicle no. SMF5700U hereby authorise you to commence repair to the said
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

My/Our insurer is/are _____

Policy No. _____

Expiry Date: _____

Date: _____

Excess: _____

Owner's Signature/Co's stamp (if applicable)

Witness Signature/Name

TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200714616M
GST Registration No. : 200714616M

ALLIANZ INSURANCE SINGAPORE PTE LTD
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

TAX INVOICE

Date : 29/12/2022
Date in : 16/11/2022
Vehicle Num. : SMF5700U
Make/Model : HONDA CIVIC 1.5 TURBO VTIS SR-2018
Chassis/Eng# : MRHFC1660JT000012/L15B73621181
Accident Date : 16/11/2022
Claim No : CLM15722
Reference : NOV-07/2022
Policy No. : 5128094838 (17/06/2023)

LUMPSUM REPAIR BILL
REF : CLM15722-TWINCAR DATED 17/11/2022
BY DIRECT

Amount S\$
5,200.00



| | | |
|-----------|----------------------|----------|
| E. & O.E. | Sub S\$: | 5,200.00 |
| | Add GST (8%) S\$: | 416.00 |
| | Total Amount S\$: | 5,616.00 |

for TWINCAR AUTOMOTIVE PTE LTD



福泉興汽車出租及貿易私人有限公司

HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD.

No. 4 Petain Road, Petain Court Singapore 208086 Tel: 6298 1936, 6294 0246, 6294 9170 Fax: 6298 3864

I/We SEOW MEI FONG
HIRER'S PARTICULARS of BLK 622 BUKIT BATOK CENTRAL
If Different From Section ① #18-502 S 650622 Tel: 9817 8818

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

- a) **THIRD PARTY ONLY MOTOR VEHICLE COVERAGE**
the Excess which is the maximum amount of **\$1500** to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.
- b) **COMPREHENSIVE MOTOR VEHICLE COVERAGE**
the Excess which is the maximum amount of **\$2000** for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.
- c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

| | | | |
|--|--------------------------------|--|----------------------------------|
| Vehicle Regn No. 車輛註冊號碼 <u>SKN 6597 B</u> | | Rental Agreement 合同號碼 <u>No. H 16058</u> | |
| Section ① Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄 | | 租出日期及時間 Date & Time OUT <u>16/11/22</u> <u>1045 hrs</u> | |
| 姓名 Name: <u>NG KWOK SENG</u> | | 交車日期及時間 Date & Time IN <u>23/11/22</u> <u>1640hrs</u> | |
| 地址 Address: <u>BLK 622 BUKIT BATOK CENTRAL</u> | | Chargeable | Rates Amount |
| <u>#18-502</u> S <u>650622</u> | | <u>7</u> | 天 Days @ \$ <u>8840/-</u> |
| 居民證/護照號碼 I/C No./Passport No: <u>S1518642</u> | | 星期 Weeks @ \$ | |
| 居民證/護照種類 Type of I/C/Passport: | | 月 Months @ \$ | |
| 出生日期 Date of Birth: <u>10/11/1961</u> | | 發出地 Place of Issue: | |
| 三號保險底金 \$1500/- a) Third Party Only Policy Excess \$1500/- | | 一號保險底金 \$2000/- b) Comprehensive Policy Excess \$2000/- | |
| 車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By: | | 保險 Insurance | |
| 備註與付款記錄 Remarks & Payment Records | | 總計 Total Charge | |
| 按金 Security Deposit | | | |
| 總金額 Total Payable | | <u>8840/-</u> | |
| 來銀 Amount Paid | | | |
| 送車/費 Delivery Fees | | | |
| 收車費用 Collection Fees/Misc. | | | |
| 超過/小時 Extra Hours @ \$ | | | |
| 出車油箱 Fuel Tank OUT | 出車油箱 Fuel Tank IN | 租費不包括汽油 Rates Do Not Include Fuel | 添油 Refuelling |
| 車牌號碼 Vehicle No: <u>1)</u> | 起 From: | 至 To: | |
| 車牌號碼 Vehicle No: <u>2)</u> | 起 From: | 至 To: | |
| 工具 Tools | 輪胎 Spare Tyre | 裝飾品 Accessories | 加額費用 Total Additional Charges |
| 車輛發出人 Vehicle Issued By: | 車輛接收人 Vehicle Collected By: | | |
| NOTE: 註 租車者或司機必須付所有停車, 違反交通及噴過量黑煙法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION. | | | |
| 租車者不准載沙或石灰 HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING. | | 我/我們同意以上及後頁租車公司所列的條規與條件。 I/We have read and hereby agree to the terms and conditions on both sides of this rental agreeme | |
| 日期 Date: <u>16/11/2022</u> | | 租車者簽名 Signature of Hirer: <u>[Signature]</u> | |

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Nov 2022 / 11:32:42

Receipt Date/Time : 16 Nov 2022 / 11:32:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221116-001401

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-----|--|-------------------------------|------------------------|------------------------------|
|-----|--|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - GBC9572S

As at 16 Nov 2022/09:08:00

Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.

| | | | | |
|---|---|------|------|------|
| 1 | Insurance Enquiry - GBC9572S Enquiry Fee 20221116113226624733 | 7.00 | 0.49 | 7.49 |
|---|---|------|------|------|

| | | | |
|------------------|------|------|------|
| Sub-Total | 7.00 | 0.49 | 7.49 |
|------------------|------|------|------|

| | | | |
|------------------------------|------|------|------|
| Total Before Rounding | 7.00 | 0.49 | 7.49 |
|------------------------------|------|------|------|

| | | | |
|----------------------------|--|--|-------|
| Rounding Difference | | | -0.04 |
|----------------------------|--|--|-------|

| | | | |
|-----------------------------|--|--|------|
| Total Amount Payable | | | 7.45 |
|-----------------------------|--|--|------|

Paid By

| | | |
|----------|-------------|------|
| gqrf073z | Credit Card | 7.45 |
|----------|-------------|------|

| | | |
|-------|--|------|
| Total | | 7.45 |
|-------|--|------|

| | | |
|-------------|--|------|
| Cash Change | | 0.00 |
|-------------|--|------|

| | | |
|-----------------|--|------|
| Tendered Amount | | 7.45 |
|-----------------|--|------|

| | | |
|--------------------------|--|------|
| Excess Refundable Amount | | 0.00 |
|--------------------------|--|------|

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

SMF 5700u

No.

Date:

16/11/22

| Item | Quantity | Description | Unit Price | Amount |
|------|----------|----------------------|-------------|--------|
| | | Auto Hub to Auto Bay | | \$ 100 |
| | | Reporting Two Trips | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | E. & O. E. | Sub Total : | |
| | | | GST Tax : | |
| | | | Total : | \$100 |

Issued by: _____

CROWN

Hsiao Tong (LKKAUTO)

From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Friday, 23 June 2023 3:58 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: LOD of SMF5700U (TWINCAR) - Accident Involving SMF5700U & GBC9572S ON 16/11/2022 *** LKK REF: CC4/AIS22011599/Apa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Refer to the Bank Transfer Details.

| | |
|--|--|
| Company Name | Twincar Automotive Pte Ltd |
| Contact Number | 6744 0510 |
| GST Registration Date | 01/10/2008 |
| GST Registration Number | 200714616M |
| Contact Email (for payment advice to be sent to) | huixin@n51.com.sg |

Beneficiary's Bank's Details

| | |
|--------------|---|
| Bank Name | UOB |
| Bank Branch | UOB Tai Seng Branch |
| Bank Address | 30 Tai Seng St #01-01 Breadtalk IHQ S(534013) |
| Bank Code | 7375 |
| Branch Code | 004 |
| SWIFT Code | UOVBSGSG |

Beneficiary's Details

| | |
|----------------------------------|--|
| Beneficiary's Name | Twincar Automotive Pte Ltd |
| Beneficiary's Account No. | 3103081430 |
| Beneficiary's Registered Address | 2 Kaki Bukit Ave 2 #01-18 Kaki Bukit Autohub S(417921) |
| Beneficiary's Mailing Address | 2 Kaki Bukit Ave 2 #01-18 Kaki Bukit Autohub S(417921) |

Kindly proceed for payment.

Thank you 😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510



On Fri, Jun 23, 2023 at 3:51 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$6,300.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **16 NOV 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Friday, April 28, 2023 9:36 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD of SMF5700U (TWINCAR) - Accident Involving SMF5700U & GBC9572S ON 16/11/2022 *** LKK
REF: CC4/AIS22011599/Apa3

Without Prejudice

Dear Hsiao Tong,

Refer to the above subject.

We agreed as per offer \$6,300.00.

Kindly proceed for necessary action.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 24 February 2023 2:57 PM
To: LEECHIN@PIKASABUILDERS.COM; HR@PIKASABUILDERS.COM
Subject: ACCIDENT INVOLVING GBC9572S (ALLIANZ) AND SMF5700U AT/ALONG PIE NEAR WHAMPOA ON 16/11/2022

PIKASA BUILDERS PTE LTD
DRIVER: SAMPATH ARIVALAGAN

[By Email Only]

Dear Sir/Madam,

You Ref: GBC9572S

Our Ref: CC4/AIS22011599/Apa3

ACCIDENT INVOLVING GBC9572S (ALLIANZ) AND SMF5700U AT/ALONG PIE NEAR WHAMPOA ON 16/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMF5700U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|----------------------------------|---|---------------------|
| No. | On | Audit | Remarks | By |
| 1 | 17 Nov 2022 23:15 | Clm Dtl Modified | Claimant's Name: -> SEOW MEI FONG. Claimant's ID: -> S1537866B. | [A] HOW MEI KWAN |
| 2 | 17 Nov 2022 23:15 | Clm Veh Model Changed | (205086) HONDA CIVIC 1.5 TURBO VTI-S SR (A). | [A] HOW MEI KWAN |
| 3 | 17 Nov 2022 23:15 | Clm Created | Reg No: SMF5700U. Policy No: SP2003033993. Acct Date: 2022/11/16. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: N-51 Automotive Pte Ltd (HQ) | [A] HOW MEI KWAN |
| 4 | 17 Nov 2022 23:15 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 17 Nov 2022 23:15 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/11/28 | [A] HOW MEI KWAN |
| 6 | 17 Nov 2022 23:15 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 17 Nov 2022 23:16 | Adj Adjuster Assigned | [None] -> ADRIAN LING | [A] HOW MEI KWAN |
| 8 | 24 Feb 2023 15:05 | Adj Mandate Request | Cur.Req:6423.45:Liability: 100%. Insured rear-ended third party. We seek your mandate at \$6,103.45(if claim LOU) / \$6,423.45(if claim LOR). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction. | [A] CHEW HSIAO TONG |
| 9 | 24 Feb 2023 16:07 | Clm Registration Modified | Pol No:SP2003033993->SP0001094453. | [I] Faiz Rosli |
| 10 | 24 Feb 2023 16:13 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/11/28. Mandate Remarks: Proceed w Settlement - No TP Excess | [I] Faiz Rosli |
| 11 | 24 Feb 2023 16:13 | Adj Mandate Set | Approved:6423.45:Proceed w Settlement - No TP Excess | [I] Faiz Rosli |

Date From   Date To   Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-------------------|----------|--|--|----------|-------|--------|
| 2870617 | 17 Nov 2022 23:15:39 | TP Case (Insurer) | Motor | Allianz Insurance Singapore Pte. Ltd. (HQ) | Allianz Insurance Singapore Pte. Ltd. (HQ) | SMF5700U | | xx.xx |