

Our Ref : SNH268L / TP#1861  
Your Ref : GBG3002P / CC6/AIG22011596/Kpa3

**WITHOUT PREJUDICE**

Date : 20th March 2023

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**

AIG BUILDING

78 Shenton Way #07-16

Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNH268L & GBG3002P ON 16/11/2022  
ALONG OPEN CARPARK BEHIND EXPO HALL 4B**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	3,798.50	
- Loss of Use	S\$	840.00	(\$120.00 X 07 Days)
- LTA / GIA Search Fee	S\$	2.00	
<b>Grand Total</b>	<b>S\$</b>	<b><u>4,640.50</u></b>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

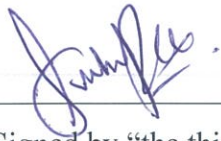
## AUTHORISATION TO ACT

I/We, Amber Pek Jia Xuan ("the third party claimant") of 16 Dunstfold Drive S359378 (address), owner of SNH 268L (vehicle no.) hereby authorize Optima Wertz Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SNH 268L that was damaged pursuant to the accident which occurred on 16 NOV 2022 (date) along Open Carpark Behind Expo HALL 4B (location) involving vehicle no/s GBG 3002 P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of November (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop) ARY CHUA

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,899.25** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SNH268L** that was damaged pursuant to the accident which occurred on **16/11/2022** (date) along **SINGAPORE EXPO HALL 4 OPEN CARPARK** involving vehicle no/s **GBG3002P**. This is pursuant to the inspection conducted on **18/11/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **AMBER PEK JIA XUAN (BAI JIAXUAN)** (the third party claimant”) of vehicle no. **SNH268L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNH268L** (vehicle no.) as a result of the accident.

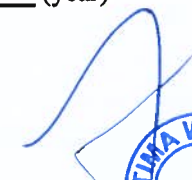

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of July (month) 2023 (year)



Signed by appointed surveyor

  
  
Signed by “the workshop” (with chop)



# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322201632  
INVOICE DATE : 28/12/2022  
REF : TP#1861  
VEH NO. : SNH268L  
MAKE : TESLA  
CAR MODEL : MODEL 3  
CURRENT MILEAGE:  
ADVISOR : TING AN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	3,550.00	3,550.00

Remarks: DOA: 16/11/2022 @ 09:34HRS  
CLAIMANT: AMBER PEK JIA XUAN (BAI JIAXUAN)  
TP VEHICLE: GBG3002P

Singapore Dollars: Three Thousand Seven Hundred Ninety-Eight And Cent Fifty Only

SUB TOTAL	SGD	3,550.00
GST 7.00%	SGD	248.50
TOTAL	SGD	3,798.50
OUTSTANDING	SGD	3,798.50

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	3,550.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

### Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

GBG3002P

Date of Accident

16/11/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **19/07/2022 - 18/07/2023**Requested By ..... **KAITLYN CHIO (OPTIMA WERK...**Requested Date ..... **16/11/2022 17:25****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **EzLyna (LKKAuto)**

---

**From:** EzLyna (LKKAuto)  
**Sent:** Monday, 21 November 2022 1:18 PM  
**To:** christine@purocoffee.com.sg  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBG3002P (AIG) AND SNH268L AT/ALONG 1 EXPO DR, SINGAPORE EXPO HALL 4 OPEN CAR PARK ON 16/11/2022

### **M/S PURO COFFEE SINGAPORE PTE LTD**

Dear Andy Kong Hou Ting,

Our Ref: CC6/AIG22011596/Kpa3

### **ACCIDENT INVOLVING GBG3002P (AIG) AND SNH268L AT/ALONG 1 EXPO DR, SINGAPORE EXPO HALL 4 OPEN CAR PARK ON 16/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SNH268L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Nov 2022 22:06	<b>Clm Dtl Modified</b>	Claimant's Name: -> AMBER PEK JIA XUAN (BAI JIAXUAN). Claimant's I D: -> SXXXX381Z.	[A] HOW MEI KWAN
2	17 Nov 2022 22:06	<b>Clm Veh Model Changed</b>	(207242) TESLA MODEL 3 STANDARD RANGE (A).	[A] HOW MEI KWAN
3	17 Nov 2022 22:06	<b>Clm Created</b>	Reg No: SNH268L. Acct Date: 2022/11/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	17 Nov 2022 22:06	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Nov 2022 22:06	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/28	[A] HOW MEI KWAN
6	17 Nov 2022 22:06	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Nov 2022 22:06	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	17 Nov 2022 22:06	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	17 Nov 2022 22:06	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	17 Nov 2022 22:06	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	18 Nov 2022 15:12	<b>Clm Registration Modified</b>	Acct Time:09:00:00->09:32:00.	[I] AIG OneClaim Integration User
12	18 Nov 2022 15:15	<b>Clm Registration Modified</b>	Acct Time:09:32:00->09:00:00. PoI No:1700028557-05->1700028557.	[I] Auwyang, Jiahong
13	20 Nov 2022 13:58	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tan, Bennie-WZ
14	21 Nov 2022 12:10	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
15	22 Nov 2022 13:59	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
16	07 Dec 2022 15:12	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tan, Bennie-WZ
17	08 Feb 2023 14:32	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	08 Feb 2023 14:32	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	08 Feb 2023 14:32	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/11/17.	[A] JOANNE LEE KHANG MIN
20	08 Feb 2023 14:32	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
21	30 May 2023	<b>Adj Mandate Request</b>	Cur.Req:2201.25:Liability: 50% (BOLA:Nil) *Quantum: \$2,201.25 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna

AUDIT TRAIL				
No.	On	Audit	Remarks	By
22	15:14 22 Jun 2023 13:44	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tan, Bennie-WZ
23	22 Jun 2023 14:11	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/28. Mandate Remarks: Subj to all doc/billings verified in order, SAB.	[I] Tan, Bennie-WZ
24	22 Jun 2023 14:11	<b>Adj Mandate Set</b>	Approved:2201.25:Subj to all doc/billings verified in order, SAB.	[I] Tan, Bennie-WZ

Date From    
 Date To    
 Audit Type  

#### ACTIVITY

[25/11/2022 16:16] Ezlyna:  
 Uploaded Letter to Insured and Driver's work permit & driving license.

#### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2870614	17 Nov 2022 22:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNH268L	GBG3002P	11.00
2912169	08 Feb 2023 14:32:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNH268L	GBG3002P	11.00