

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 30 November 2022 9:39 AM  
**To:** Tan, Bennie-WZ  
**Cc:** Admin A  
**Subject:** RE: Case Assignment TP - SNH268L - 16/11/2022 - AIG REF: 2990808297SG-003 \*\*\* LKK REF : CC6/AIG22011596/Kpa3  
**Attachments:** Work Permit \_ Driving License.pdf

Dear Bennie,

We refer to the above matter.

Please find enclosed a copy of driver's work permit & driving license. Uploaded these documents with Letter to Insured in Merimen.

Based on the video footage, liability is not on our insured's favour. BOLA 24 applicable, pls advise if any policy issue and can we direct settle with third party workshop .

Thank you.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Sunday, 20 November 2022 6:50 PM  
**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Case Assignment TP - SNH268L - 16/11/2022 - AIG REF: 2990808297SG-003 \*\*\* LKK REF : CC6/AIG22011596/Kpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Sent:** Sunday, 20 November 2022 2:34 pm

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Case Assignment TP - SNH268L - 16/11/2022 - AIG REF: 2990808297SG-003

Hi LKK Team

Reference to the above matter under your care.

Please request the insured driver's driving licence and employment pass. Also, kindly request a copy of the extended video footage from the Third Party for our review.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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