

## Hsiao Tong (LKKAuto)

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**From:** Nur Ariff <nur.ariff@hyundaimotors.com.sg>  
**Sent:** Monday, 27 February 2023 5:36 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Heng Swee Hee; Taufikh (LKKAuto); Boon Chin Lan; Foong Yao Jie (Jack); Admin A  
**Subject:** RE: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Hi Hsiao Tong,

We accepted to resolve the matter at **S\$4,902.58(all in)**.

Kindly refer below for Komoco Motors Pte Ltd bank information.

Name of Bank\* : DBS Bank  
Bank SWIFT Code\* : DBSSSGSG  
Account Number\* : 001-062637-0 (SGD)  
Account Holder's Name\* : Komoco Motors Pte Ltd

Thank you.

Best regards,

**Amin Nur Ariff bin Azhar Amanullah**

Vehicle Assessor Officer, Service

KOMOCO MOTORS PTE LTD  
253 Alexandra Road  
#01-01 Singapore 159936  
Email [nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)  
HP (65) 8699 8507

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, February 27, 2023 11:07 AM  
**To:** Nur Ariff <nur.ariff@hyundaimotors.com.sg>  
**Cc:** Heng Swee Hee <shheng@hyundaimotors.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$4,902.58(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **10 NOV 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>

**Sent:** Thursday, February 23, 2023 6:26 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; Boon Chin Lan <[boonchin.lan@hyundaimotors.com.sg](mailto:boonchin.lan@hyundaimotors.com.sg)>; Foong Yao Jie (Jack) <[Foong.Yao@hyundaimotors.com.sg](mailto:Foong.Yao@hyundaimotors.com.sg)>

**Subject:** RE: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Hi Hsiao Tong,

Above attached for your attention and further action. Hopefully, the payment process can be expedited.

Thank you.

Best regards,

**Amin Nur Ariff bin Azhar Amanullah**

Vehicle Assessor Officer, Service

KOMOCO MOTORS PTE LTD

253 Alexandra Road

#01-01 Singapore 159936

Email [nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)

HP (65) 8699 8507

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, February 22, 2023 10:13 AM

**To:** Foong Yao Jie (Jack) <[Foong.Yao@hyundaimotors.com.sg](mailto:Foong.Yao@hyundaimotors.com.sg)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; Boon Chin Lan <[boonchin.lan@hyundaimotors.com.sg](mailto:boonchin.lan@hyundaimotors.com.sg)>

**Subject:** RE: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Without Prejudice

Dear Sirs,

The benchmark for LOU is \$60/day.

Please submit your LOD and all claim documents for our further action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Foong Yao Jie (Jack) <[Foong.Yao@hyundaimotors.com.sg](mailto:Foong.Yao@hyundaimotors.com.sg)>

**Sent:** Monday, February 13, 2023 2:48 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; Boon Chin Lan <[boonchin.lan@hyundaimotors.com.sg](mailto:boonchin.lan@hyundaimotors.com.sg)>

**Subject:** RE: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Hi ,

May I know this case LOU price per day ? Since January until now .

**Thanks You.**

**Best Regards,**

**Foong Yao Jie ( JACK )**  
**Customer Service Officer**  
**Komoco Motors Pte Ltd**  
**HP: 93243165**

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**From:** Foong Yao Jie (Jack)

**Sent:** Wednesday, January 18, 2023 11:32 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>;  
[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)

**Subject:** FW: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Dear Ms Chew,

Refer below surveyor confirm COR and repair days kindly advice how much is per day LOU .

Thank you  
Regards  
Jack Foong

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**From:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Sent:** Wednesday, January 18, 2023 10:59 AM

**To:** Chris Ang <[chris.ang@hyundaimotors.com.sg](mailto:chris.ang@hyundaimotors.com.sg)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Hi Chris,

COR \$4317.20 before gst , 4 days.

Subject to insurance approval.

Regards  
Taufikh  
Lkk Auto

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**From:** Chris Ang <[chris.ang@hyundaimotors.com.sg](mailto:chris.ang@hyundaimotors.com.sg)>

**Sent:** Friday, 6 January 2023 6:54 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Dear Both  
Above attached for COR

Aside to Siew Tong  
Owner want to claim LOU

Thank you  
Regards  
Chris Ang

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, November 28, 2022 3:16 PM

**To:** Chris Ang <[chris.ang@hyundaimotors.com.sg](mailto:chris.ang@hyundaimotors.com.sg)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Chris Ang <[chris.ang@hyundaimotors.com.sg](mailto:chris.ang@hyundaimotors.com.sg)>

**Sent:** Monday, 28 November 2022 3:07 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>

**Subject:** RE: TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Hi Hsiao Tong

May I know the status of this vehicle SLJ8724Y – is liability clear

The owner is waiting for our reply

Thank you

Regards

Chris Ang

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** Thursday, November 17, 2022 10:00 AM  
**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Chris Ang <[chris.ang@hyundaimotors.com.sg](mailto:chris.ang@hyundaimotors.com.sg)>  
**Subject:** TP DS claim: Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Internal

Your ref: SLJ8724Y

Our ref: SKE8343BFR- (claim no TBA)

*Dear Sirs,*

*We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.*

*Kindly engage with them to arrange for survey.*

**Please download the documents from this link below (For Survey)**

**File:** SKE8343B(OI).pdf

**Link:** <https://filexchange.allianz.de/SecureDownload.aspx?id=74677bd5-67ba-4347-b0bc-1a36ea4b2ada-87bd35791d3c7d99>

**Size:** ~ 0 MByte, Download available until: 11/22/2022

Passwords will be sent in a separate email.

*Thank you.*

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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Thank you.

Please consider the environment before printing this e-mail.

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**From:** Chris Ang <[chris.ang@hyundaimotors.com.sg](mailto:chris.ang@hyundaimotors.com.sg)>

**Sent:** Wednesday, November 16, 2022 11:45 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>

**Subject:** [EXT] Hyundai ELANTRA 1.6 4DR A ELITE , SLJ8724Y- 3rd Party Claim against Allianz Insurance Singapore (SKE8343B) -Accident Survey

Hi ,

Above attach for your attention. Kindly arrange for a survey at our workshop. ( Car not in ).

Thank you

Regards

Chris Ang

KOMOCO MOTORS PTE LTD  
253 Alexandra Road  
#01-01 Singapore 159936  
HP 90700157