



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

**ACCIDENT INVOLVING VEHICLE NO SMD8056L & GBD8733X & SHC2417H
ALONG AIRPORT BLVD BEFORE T4 EXIT ON 13/11/2022.**

We understand that you are the insurer of vehicle GBD8733X.

I/We wish to inform you that my/our vehicle SMD8056L have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 1,728.00 (w/GST 8%)
2.	Loss of Rental (S\$180.00 x total 3 days) ➤ 3 approved days	S\$ 577.80 (w/GST 7%)
3.	Medical Expenses	S\$ 426.01
4.	Additional Transportation Expenses	S\$ 39.43
5.	LTA Search Fee/GIA Reports	S\$ 7.45
	TOTAL	S\$ 2,778.69

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



21/03/2023

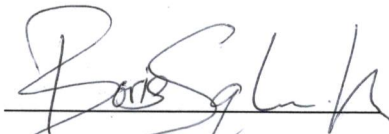
LETTER OF AUTHORISATION

I/We SEGALOWITCH BORIS DAVID FABIEN ("claimant") of
33 CACTUS CRESCENT, S809735 (address), owner of (Vehicle no.) SMD8056L hereby
authorize **AUTOMOTIVE REPAIR CENTRE PTE LTD** ("the workshop") to act for me with respect to
my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMD8056L that
was damaged pursuant to the accident which occurred on 13/11/2022 (date) along
ALONG AIRPORT BLVD BEFORE T4 EXIT (location)
involving vehicle no/s GBD8733X & SHC2417H ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of 11 (month) 2022 (year)



Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVNA00097142201 Claim No : SNM22D208249/C02/GBD8733X/LEWLC

Claimant : SEGALOWITCH BORIS

Amount : **S\$2,586.09**
SINGAPORE DOLLARS TWO THOUSAND FIVE HUNDRED EIGHTY SIX AND
CENTS NINE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMD8056L

Insured Vehicle No. : GBD8733X

Date of Loss : 13/11/2022

Place of Accident : AIRPORT BOULEVARD TOWARDS PIE/ECP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AUTOVILL EXPORT AND LEASE

Driver Name : ONG CHIN YU WILBURD

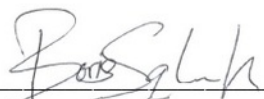
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,728.00
(3) Loss of Use /Rental/ Earning	S\$	385.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports /Expenses & TA	S\$	465.44
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,586.09
	=====	

Claimant Name : Segalowitch Boris David Fabien

NRIC No : 161/N

Signature : 

Date : 10/03/2023

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C
38 Woodlands Industrial Park E1 #05-18 Singapore 757700
Tel: 6468 8834 Fax: 6462 2278
Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

Bill To:
CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Tax Invoice No: 00005144

Date: 21/3/2023

Reference: SMD8056L

Page: 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (L/S)	\$1,600.00
Customer Signature & Co. Stamp		Sub-Total: \$1,600.00 GST @ 8%: \$128.00 Amount Due: \$1,728.00

This is an electronically generated invoice, no signature is required



A subsidiary of BKW Automobile Pte Ltd

B K W RENT A CAR PTE LTD

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208

Tel: +65 67387777 Fax: 6738 6666

Website: <https://bkw.sg>

TAX INVOICE

Invoiced To

MOREL EP SEGALOWITCH
ALEXANDRA LAURENCE PAULE
33 CACTUS CRESCENT
SINGAPORE 809735

Invoice Number

A 10100

Invoice Date

15/12/2022

Due Date

15/12/2022

VHA Number

A 10100

Vehicle Number

SMR 300 K

S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 28 NOVEMBER 2022 TO 01 DECEMBER 2022 YOUR REF: SMD 8056 L	3	180.00	540.00

Subtotal 540.00

GST @ 7% 37.80

Total (incl. GST) 577.80

Less: Payments -

Amount Due S\$577.80

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208

Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

* Please indicate the invoice number and vehicle number in the reference.



BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

A / BMS / P

VHA No : 10100

Workshop: Arc-119

VEHICLE HIRING AGREEMENT

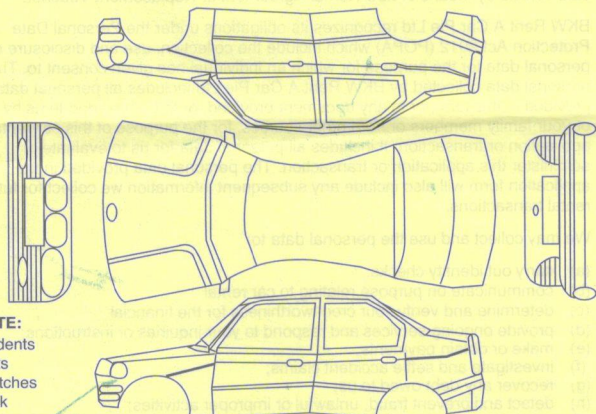
HIRER'S PARTICULARS

Name (as in I/C) MOREL EP SEGALOWITCH - ALEXANDRA LAURENCE
NRIC/Passport No: [REDACTED] Date of Birth: 5/10/1975 PAULE
Address: 33 CACTUS CRESCENT Age: 809735
Name & Address of Employer
Occupation Driving Exp:
Driving Licence No: [REDACTED] Passed Date:
D/L Type: Local/Int'l/Others:

AUTHORIZED DRIVER'S PARTICULARS

Name (as in I/C)
NRIC/Passport No: [REDACTED] Date of Birth:
Address: Age:
Occupation Driving Exp: Yrs
Driving Licence No: [REDACTED] Passed / Expiry Date:
D/L Type: Local/Int'l/Others: Contact No:

Hirer's Own Vehicle No: [REDACTED]		Replace Veh No:	
Loan Vehicle No: [REDACTED]		VR No:	
Make & Model: [REDACTED]		Auto/Manual Group:	
CHARGES \$ cts			
Daily 3 day @\$ 180	Per day	\$540	
Weekly/Monthly week @\$	Per week/Monthly		
Others			
CDW/PAI @\$	Per day/Monthly		
Delivery/Collection Svc			
		GST 7%	\$37 80
OR No:		(A) SUB-TOTAL	\$577 80
Petrol Level & Surcharge	OUT IN	E 1/4 1/2 3/4 F	
<input type="checkbox"/> Return the same petrol level		GST	
First km FREE per day		TOTAL CHARGES	\$577.80
Excess mileage is chargeable at cents per km			



INDICATE:

- A - Accidents
- D - Dents
- S - Scratches
- X - Crack

NON WAIVER EXCESS (Subject to GST): \$ 500

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
- ☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only *Please refer to point 5

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
22/1/22		89820		
Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"				
Date In	Time In	Mileage	Check By	Remarks
31/12/22	0930	90022		Pickup 1/1/23

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Nov 2022 / 19:50:55

Receipt Date/Time : 14 Nov 2022 / 19:50:49

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221114-004012

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBD8733X As at 13 Nov 2022/12:22:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBD8733X			
	Enquiry Fee	7.00	0.49	7.49
	20221114194927671681			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	DICNV20221114194928445788	SGQR(PayNow)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



TAX INVOICE (Finalised)

**MOREL EP SEGALOWITCH
ALEXANDRA LAURENCE PAULE**

33 CACTUS CRESCENT
SINGAPORE 809735



Accepts: PayNow

\$ 272.59
FINAL AMOUNT PAYABLE

BILL REF. NO.
6722774096J

BILL DATE
18 NOV 2022

HRN
672022774096J

NRIC / FIN / MRN
G5885880W

LOCATION
GEMD GCAE

VISIT DATE ► **14 NOV 2022 10:26 AM**

TOTAL AMOUNT(BEFORE GOVT SUBSIDY)	\$	603.49
GOVT SUBSIDY	\$	-340.35
TOTAL AMOUNT (BEFORE GST)	\$	263.14
7% GST	\$	18.42
GST absorbed by Govt	\$	-8.97
TOTAL AMOUNT (AFTER GOVT SUBSIDY)	\$	272.59
TOTAL AMOUNT PAYABLE	\$	272.59
Net Payment made	\$	0.00
FINAL AMOUNT PAYABLE	\$	272.59

CHARGES

SERVICES	DESCRIPTION	BEFORE GOVT SUBSIDY (\$)	AFTER GOVT SUBSIDY (\$)
TREATMENT SERVICES	A&E ATTENDANCE FEE	255.00	128.00
MEDICATIONS	DRUGS / PRESCRIPTIONS / INJECTIONS	8.35	0.00
INVESTIGATIONS	X-RAY INVESTIGATIONS	205.00	0.00
ADDITIONAL SERVICES			
MEDICATIONS	DRUGS / PRESCRIPTIONS / INJECTIONS	135.14	135.14
	TOTAL AMOUNT (BEFORE GOVT SUBSIDY)	603.49	
	GOVT SUBSIDY	-340.35	
	TOTAL AMOUNT (BEFORE GST)		263.14
	7% GST		18.42
	GST absorbed by Govt (for subsidised patient only)		-8.97
	TOTAL AMOUNT (AFTER GOVT SUBSIDY)		272.59

PAYMENT SUMMARY

TOTAL AMOUNT (AFTER GOVT SUBSIDY)		272.59
SCHEMES (SCHEME ID) / PAYOR	REFERENCE NO.	AMOUNT PAYABLE (\$)
MOREL EP SEGALOWITCH ALEXANDRA LAURENCE PAULE	G5885880W	272.59

Payment Summary to be continued on page 2



TAX INVOICE (Finalised)

Page 2 of 2

BILL REF. NO.
6722774096J

BILL DATE
18 NOV 2022

HRN
672022774096J

NRIC / FIN / MRN
G5885880W

PATIENT NAME
**MOREL EP SEGALOWITCH ALEXANDRA
LAURENCE PAULE**

**MOREL EP SEGALOWITCH ALEXANDRA
LAURENCE PAULE**

TOTAL AMOUNT PAYABLE

272.59

Net Payment made

0.00

FINAL AMOUNT PAYABLE

\$ 272.59

PAYMENT OPTIONS & ADVISORY



Self-Service Kiosk

- AXS
- S.A.M Kiosk



Counter Services

- 7-Eleven Stores
- SingPost



E-Payment

- SingHealth HealthBuddy App
- HealthHub App
- AXS m-station App
- DBS Paylah! App
- DBS/POSB Internet Banking
- <https://www.sgh.com.sg/payonline>
- SAM Online <https://www.mysam.sg>
- Payment through SGQR Accepts : PayNow



Payment Policy

- Any excess payment received will be offset against other outstanding bills that you may have.
- Payment received will be offset against your oldest outstanding bill if you do not state the invoice/bill number when making payment.
- Please ignore this tax invoice if payment has been made. Thank you.



PRINTED ON: 18 NOV 2022 10:43 AM



TAX INVOICE (Finalised)

Page 1 of 2

**MOREL EP SEGALOWITCH
ALEXANDRA LAURENCE PAULE**

33 CACTUS CRESCENT
SINGAPORE 809735



Accepts: PayNow

\$ 153.42
FINAL AMOUNT PAYABLE

BILL REF. NO.
6820390296Z0023

BILL DATE
24 NOV 2022

NRIC / FIN / MRN
G5885880W

LOCATION
GXRPT (OTO)

VISIT DATE ► **23 NOV 2022 12:55 PM**

TOTAL AMOUNT (BEFORE GST)	\$	143.39
7% GST	\$	10.03
TOTAL AMOUNT	\$	153.42
TOTAL AMOUNT PAYABLE	\$	153.42
Net Payment made	\$	0.00
FINAL AMOUNT PAYABLE	\$	153.42

CHARGES

SERVICES	DESCRIPTION	AMOUNT (\$)
CONSULTATION AND SERVICES	REHABILITATIVE SERVICES	
	PHYSIOTHERAPY ASSESSMENT/EDUCATION (1 QTY)	68.77
	THERAPEUTIC EXERCISE (1 QTY)	74.62
	TOTAL AMOUNT (BEFORE GST)	143.39
	7% GST	10.03
TOTAL AMOUNT		153.42

PAYMENT SUMMARY

TOTAL AMOUNT		153.42
SCHEMES (SCHEME ID) / PAYOR	REFERENCE NO.	AMOUNT PAYABLE (\$)
MOREL EP SEGALOWITCH ALEXANDRA LAURENCE PAULE		153.42
MOREL EP SEGALOWITCH ALEXANDRA LAURENCE PAULE	TOTAL AMOUNT PAYABLE	153.42

Payment Summary to be continued on page 2



TAX INVOICE (Finalised)

Page 2 of 2

BILL REF. NO.
6820390296Z0023

BILL DATE
24 NOV 2022

NRIC / FIN / MRN
G5885880W

PATIENT NAME
**MOREL EP SEGALOWITCH ALEXANDRA
LAURENCE PAULE**

Bill Number: 6820390296Z-0023-01
Bill Location: GMBREH
Payment Class: NON-RESIDENT
ST: EP G5885880W
*** You are served by YASOTHA DEVI D/O
DEVATHAS ***

Net Payment made 0.00

FINAL AMOUNT PAYABLE \$ 153.42

PAYMENT OPTIONS & ADVISORY



Self-Service Kiosk

- AXS
- S.A.M Kiosk



Counter Services

- 7-Eleven Stores
- SingPost



E-Payment

- SingHealth HealthBuddy App
 - HealthHub App
 - AXS m-station App
 - DBS Paylah! App
 - DBS/POSB Internet Banking
 - <https://www.sgh.com.sg/payonline>
 - SAM Online <https://www.mysam.sg>
 - Payment through SGQR
- Accepts : PayNow



Payment Policy

- Any excess payment received will be offset against other outstanding bills that you may have.
- Payment received will be offset against your oldest outstanding bill if you do not state the invoice/bill number when making payment.
- Please ignore this tax invoice if payment has been made. Thank you.



PRINTED ON: 30 NOV 2022 11:15 AM

17:38

Recherche



14 Nov 2022, 09:54AM

Booking ID: A-46TUIWCGWGGB



P Samugam

Total

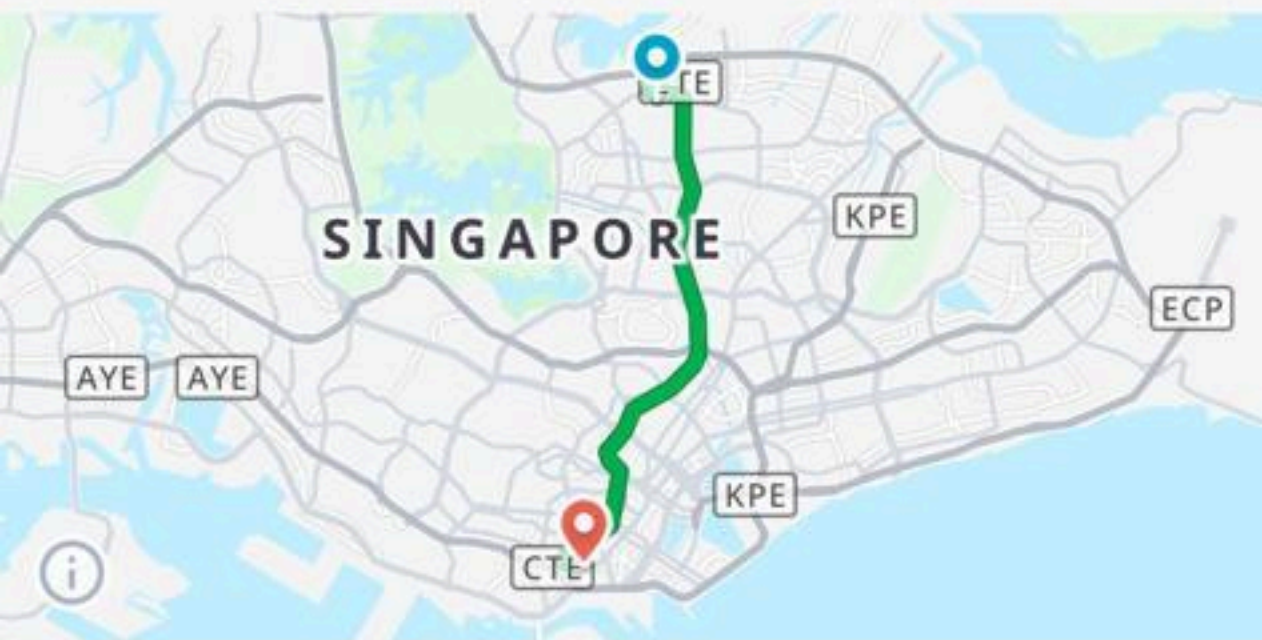
S\$22.10

GrabPay Wallet

[View details](#)



Personal



JustGrab

16.76 km • 28min



33 Cactus Cres

9:54 AM



SGH Accident & Emergency (A&E)

10:23 AM

Ride rating

5 ★ • Perfect

Tip

S\$5.00

COMFORT TRANSPORTATION
SHA433ZR

TRIP NO 725607000
START 14/11/2022 13:26
END 14/11/2022 13:45
DISTANCE RUN 16.50 KM

MASTERCARD 000005
XXXXXXXXXXXX1492 07/26

SALE

AID A0000000041010
Ref 231805048570
APPROVAL R00660

METER FARE	\$	15.65
TOTAL FARE	\$	15.65

ADMIN CHARGE	\$	1.57
GST (ON ADMIN)	\$	0.11

AMOUNT PAID	\$	17.33
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CABCHARGE ASIA PTE LTD
GST M2-0054075-1

NO SIGNATURE REQUIRED

New payment terminals
that accept credit card
payments are being
rolled out across all
our taxis. We thank you

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 24 November 2022 9:36 AM
To: kangsheng978@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBD8733X (CHINA TAIPING) AND SMD8056L AT/ALONG AIRPORT BOULEVARD TOWARDS PIE/ECP ON 13/11/2022

Our Ref: CC6/CTI22011593/pa3

Insured Name : AUTOVILL EXPORT AND LEASE
Insured Driver : Ong Chin Yu Wilburd

Dear Sir/Madam,

ACCIDENT INVOLVING GBD8733X (CHINA TAIPING) AND SMD8056L AT/ALONG AIRPORT BOULEVARD TOWARDS PIE/ECP ON 13/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMD8056L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Monday, 8 May 2023 4:30 pm
To: Jenny Lew; claimsdept@sg.cntaiping.com
Cc: Admin A
Subject: RE: HIRE AGREEMENT/ DL & NRIC {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT
Attachments: Driver's IC & DL.pdf

Dear Jenny,

We refer to your email below.

Please find enclosed herewith a copy of OID's NRIC & DL. We shall proceed to offer TP WS with your approval.

Thank you

With warmest regards,
Ezlyna

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, May 3, 2023 11:58 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: HIRE AGREEMENT/ DL & NRIC {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT
Importance: High

Hi Ezlyna,

Pls assist to get the DL & NRIC for the driver before proceed to offer.

1. Cost of Repair	\$ 1,728.00 (w/GST) L/Sum
2. Loss of Rental (3 days x \$180)	\$ 417.30 (3 days x \$130 w/GST)
3. Medical Expenses	\$ 426.01
4. Transport Allowances	\$ 39.43
5. LTA Search fee	\$ 7.45
Total	<u>\$2,618.19</u>

Surveyor recommended 3 days for repair.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Wednesday, May 3, 2023 10:25 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:HIRE AGREEMENT/ DL & NRIC {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

We refer to the above matter and your email below.

Pls find enclosed herewith a copy of : -1) Rental Agreement, 2) DL & NRIC provided by insured. Thank you.

With warmest regards,
Ezlyna

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Saturday, April 15, 2023 4:42 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT

Importance: High

Hi Ezlyna,

We have given instruction to assist to request the copy of the rental agreement, driving license and the NRIC.

Please forward us with the copies of the above before we revert on the mandate.

Thank you.

Regards,

Jenny Lew

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Friday, April 14, 2023 5:35 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT

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Your ref: SNM22D208249/C02/GBD8733X/LEWLC

LKK ref : CC6/CTI22011593/pa3

Dear Jenny,

ACCIDENT INVOLVING GBD8733X (CHINA TAIPING) AND SMD8056L (TP) ON 13/11/2022

We refer to the above matter.

It is a chain collision total 3 vehicles under BOLA 28, OI was in the middle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Automotive Repair Centre Pte Ltd" at \$2,618.19 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,478.04	\$ 1,728.00 (w/GST) L/Sum
2. Loss of Rental (3 days x \$180)	\$ 577.80	\$ 417.30 (3 days x \$130 w/GST)
3. Medical Expenses	\$ 426.01	\$ 426.01
4. Transport Allowances	\$ 39.43	\$ 39.43
5. LTA Search fee	\$ 7.45	\$ 7.45
Total	\$3,528.73	<u>\$2,618.19</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, November 18, 2022 3:12 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **conduct LKK AUTO, D.S. SMD8056L** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, November 17, 2022 7:24 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD8733X (OI : CTI - TBA) and SMD8056L (TP : LKK REF - CC6/CTI22011593/pa3) on 13/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)